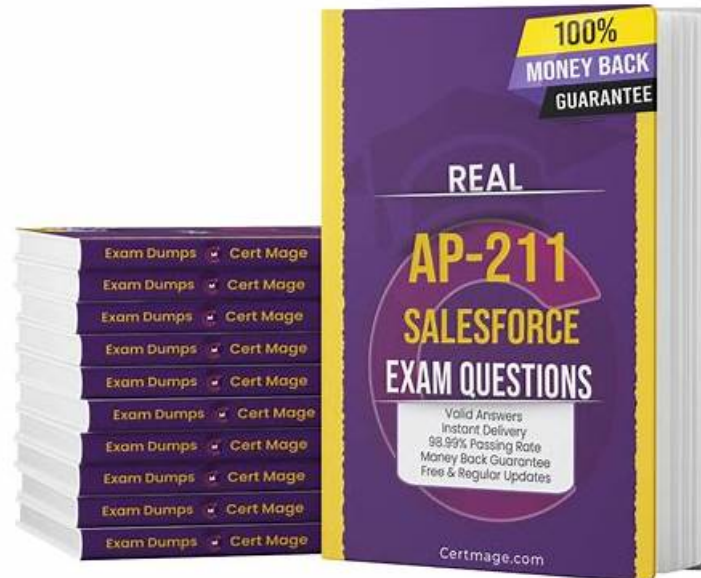


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### Salesforce Health Cloud Accredited Professional Sample Questions (Q31-Q36):

### NEW QUESTION # 31

Bloomington Caregivers is implementing Health Cloud to streamline the process to register patients to care programs while capturing their consent. The company plans to leverage out-of-the-box Health Cloud features.

Which Health Cloud feature should a consultant recommend the company use in this scenario?

- A. Care Plan Enrollment Flow
- B. Enrollment Consent OmniScript
- C. Program Eligibility Omniscrypt
- **D. Program Enrollment Flow**

**Answer: D**

### NEW QUESTION # 32

A medical device organization needs to track account information and its geographical details to provide information to representatives onsite.

Which three objects support this scenario?

Choose 3 answers

- **A. Facility Address**
- B. Clinic Location
- **C. Healthcare Facility**
- **D. Location**

**Answer: A,C,D**

Explanation:

In Salesforce Health Cloud, when an organization needs to track account information along with geographical details (like facilities, addresses, and locations), the following objects are used:

A . Location

A standard object in Salesforce used to store physical location data such as addresses, latitude/longitude, and site details. Useful for mapping and onsite representative visits.

B . Healthcare Facility

Represents the organization's clinical facilities (hospitals, clinics, labs, etc.).

Connected to Accounts to model the healthcare network.

C . Facility Address

Stores detailed address information for a healthcare facility.

Provides geographical data needed by onsite reps.

Why not D. Clinic Location?

Clinic Location is not a standard Health Cloud object. The correct objects are Healthcare Facility + Facility Address + Location to track facility and geographical details.

Salesforce Health Cloud Reference:

Salesforce Health Cloud Provider Data Model:

"Use the Healthcare Facility object to represent hospitals, clinics, and other care sites."

"Use the Facility Address object to store location-specific details about healthcare facilities."

"The Location object stores standardized address and geographic information."

### NEW QUESTION # 33

Bloomington Caregivers needs to use the objects for the Clinical data model as part of its new Health Cloud implementation.

Which preference should Bloomington Caregivers' administrator ensure is enabled?

- A. Clinical Data Model org preference
- **B. FHIR-Aligned Data Model org preference**
- C. Clinical R4 Model org preference
- D. FHIR-Aligned EHR Data Model org preference

**Answer: B**

### NEW QUESTION # 34

Bloomington Caregivers wants to use patient or member lists for its care coordinators in its current implementation. What is an important consideration when implementing this in Health Cloud?

- A. If a user cannot access a field used in a filter on a patient or member list, they will not be able to see the list.
- B. An administrator can create an override filter field on the person account.
- C. An administrator can create lists or add records to existing lists from the Campaign object.
- D. Filter logic for patient or member lists is controlled by formula fields on records.

**Answer: A**

Explanation:

\* Access to Filtered Fields:

Exact Extract:

"If a user does not have access to a field that is used in a filter on a patient or member list, the list will not be displayed to that user."

Reference:

\* Other Options:

Filter logic is not controlled by formula fields.

There's no official "override filter field" on the person account for lists.

Lists are not created or managed from the Campaign object in Health Cloud.

### NEW QUESTION # 35

An agent at a MedTech company requires a UI component that displays customer data and contains a link to create a new order. Once clicked, the link starts a process to build a new order and displays the available products for purchase. Which three OmniStudio capabilities are required to solve this use case?

Choose 3 answers

- A. OmniScript
- B. Flexcards
- C. Document Generation
- D. DataRaptors
- E. Integration Procedures

**Answer: A,B,D**

Explanation:

The use case describes:

A UI component to display customer data → FlexCards

A link to start a process (build a new order) → OmniScript

Retrieving and displaying available products → DataRaptors (and often Integration Procedures if orchestration is needed).

Let's map it step by step:

D. FlexCards → Used to display contextual customer data on the UI and provide clickable actions (like "Create New Order").

E. OmniScript → Guides the user through the order creation process, step by step (product selection, details, confirmation).

A. DataRaptors → Extract and load Salesforce data (e.g., retrieving available products, saving the order).

These three are the core capabilities needed.

Why not the others?

B. Integration Procedures - Helpful if the solution requires multiple data sources or orchestration, but the question doesn't explicitly state external integration or complex orchestration. If data is all within Salesforce, DataRaptors are enough.

C. Document Generation - Used to create documents (PDFs, Word, etc.), which isn't part of this order creation flow.

Salesforce Health Cloud / OmniStudio Reference:

Salesforce OmniStudio Developer Guide

"FlexCards present contextual information and actions in a UI component."

"Use OmniScripts to guide users through business processes such as creating orders."

"DataRaptors retrieve, transform, and save Salesforce data for use in OmniScripts and FlexCards."

### NEW QUESTION # 36

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Try to have a positive mindset, keep your mind focused on what you have to do. Self-discipline is important if you want to become

