

2026 WGU Realistic Information-Technology-Management Dump File Free PDF Quiz

WGU- D075: Information Technology Management Essentials Exam (Latest 2025/2026 Update) Questions and Verified Answers| 100% Correct| Grade A

Many websites keep track of a user's actions and information. They store much of this information on the user's computer in a private folder on the hard drive. What are these very small files called? - ANSWER Tracking cookies

What is the title of the person in the organization who is directly responsible for the setup and operation of the organization's networks, including hardware and software? - ANSWER Network administrator

In today's environment, more and more companies are providing "smart" household items such as lights, doorbells, and refrigerators that can be controlled via applications on consumers' phones or tablets. What is the common term for this type of technology? - ANSWER Internet of things

What is the purpose of a universal serial bus (USB) on a laptop or desktop computer? - ANSWER It allows the computer to connect peripheral devices

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WGU Information Technology Management QGC1 Sample Questions (Q194-Q199):

NEW QUESTION # 194

What is a feature of a supply chain enterprise resource planning (ERP) system?

- A. Automated customer service
- **B. Inventory and material tracking**
- C. Reduced lead times
- D. Brand awareness via marketing

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

A supply chain enterprise resource planning (ERP) system focuses on the flow of materials and products from suppliers through production to customers. One of its fundamental features is inventory and material tracking across different locations and stages in the supply chain.

This feature allows organizations to:

Monitor stock levels in real time

Track materials and products as they move through warehouses, production, and distribution Coordinate purchasing, replenishment, and logistics Improve accuracy in fulfilling orders and planning production By tracking inventory and materials within the ERP system, organizations gain visibility and control over their supply chain operations.

Option A (Reduced lead times) is a desired outcome or benefit that may result from effective supply chain ERP use, but it is not itself a specific system feature.

Option B (Brand awareness via marketing) belongs to marketing and branding functions, not supply chain ERP.

Option D (Automated customer service) is more closely tied to CRM or customer service platforms than to supply chain ERP.

Therefore, the correct feature of a supply chain ERP system is inventory and material tracking.

NEW QUESTION # 195

What is the expert system type of artificial intelligence?

- A. Knowledge-based information system that accomplishes specific tasks on behalf of its users
- **B. A system that imitates the reasoning processes used by skilled humans**
- C. The longest identified stretch of dependent activities measured from start to finish
- D. A system that attempts to emulate the way a typical human brain works

Answer: B

Explanation:

Definition of Expert Systems:

An expert system is a type of artificial intelligence that uses knowledge-based reasoning to solve problems, make decisions, or emulate the processes of skilled human experts.

It consists of a knowledge base and an inference engine to analyze data and draw conclusions.

Applications of Expert Systems:

Used in fields like medicine (diagnostic systems), engineering, and finance for decision support.

Example: A medical expert system might suggest potential diagnoses based on patient symptoms.

Incorrect Options Analysis:

B. Emulates the human brain: Refers to neural networks, not expert systems.

C. Longest stretch of activities: Refers to critical path in project management, unrelated to AI.

D . Knowledge-based system accomplishing tasks: Describes intelligent agents, not expert systems.
and Documents of Information Technology Management:
"Introduction to Artificial Intelligence and Expert Systems" (Stuart Russell and Peter Norvig).
ITIL Knowledge Management Practices for Expert Systems (Axelos).

NEW QUESTION # 196

How can a chief information officer (CIO) become a transformational leader?

- **A. By driving innovation and business growth**
- B. By prioritizing operational stability and change
- C. By focusing on maintaining existing systems
- D. By overseeing non-technical business functions

Answer: A

Explanation:

A transformational CIO goes beyond maintaining IT infrastructure and instead focuses on innovation, strategic initiatives, and enabling business growth through technology. This leadership approach involves aligning IT with business strategy, driving digital transformation, and fostering a culture of continuous improvement and adaptability.

Option A: Incorrect-operational stability is important but not transformational.

Option B: Incorrect-maintaining existing systems is reactive, not innovative.

Option C: Incorrect-non-technical business oversight is outside the CIO's IT leadership role.

Thus, the CIO becomes transformational by driving innovation and business growth.

Reference:

WGU Information Technology Management - IT Leadership, section on CIO Strategic and Transformational Roles.

NEW QUESTION # 197

Which outsourcing model has the least security compliance risk?

- A. Cloud-based outsourcing
- **B. Onshore outsourcing**
- C. Nearshore outsourcing
- D. Offshore outsourcing

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Security and compliance risk in outsourcing is heavily influenced by legal jurisdiction, regulatory alignment, and data protection laws. Onshore outsourcing keeps services and data handling within the same country, under the same legal and regulatory framework, making it generally the outsourcing model with the least security compliance risk.

Advantages of onshore outsourcing for compliance:

Alignment with the same national data protection and privacy laws.

Fewer complexities around cross-border data transfer regulations.

Easier auditing, oversight, and enforcement of security standards.

Better alignment with industry-specific regulations (financial, healthcare, government).

Why the other options have higher risk:

A . Cloud-based outsourcing - Cloud services can be onshore or offshore; by itself, "cloud-based" does not guarantee lower compliance risk and can introduce complexity depending on data location.

B . Nearshore outsourcing - Nearshore may reduce some challenges, but the service provider is still under a different national jurisdiction.

C . Offshore outsourcing - Typically involves the highest compliance complexity, due to different laws, regulations, and data-transfer restrictions.

Therefore, onshore outsourcing is the model with the least security compliance risk, making D the correct answer.

NEW QUESTION # 198

Which term refers to the ability to adapt a facility layout to accommodate new product lines or technology upgrades?

- A. Operational redundancy
- B. Sustainability
- C. Material requirements planning
- **D. Scalability**

Answer: D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In operations and facilities management, scalability refers to the ability of a system, process, or facility to adapt and grow as needs change. For a facility layout, scalability includes:

The capacity to reconfigure work areas for new product lines.

The ability to incorporate new equipment or technology upgrades without major redesign.

Maintaining performance while expanding or adjusting production capabilities.

A scalable layout is designed with future changes in mind so that the organization can respond quickly to market and technological shifts.

Why the other options are incorrect:

B . Material requirements planning - This is a planning system for materials and inventory, not physical layout adaptability.

C . Operational redundancy - This refers to having backup systems or capacity to maintain operations, not layout flexibility.

D . Sustainability - This focuses on environmental and long-term resource impact, not specifically on layout adaptability for new products or technologies.

Therefore, the correct term describing the ability to adapt a facility layout for new product lines or technology upgrades is scalability.

NEW QUESTION # 199

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