

Unmatched CIS-PA Guide Materials: Certified Implementation Specialist - Platform Analytics Compose High-praised Exam Braindumps - DumpsKing



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ServiceNow CIS-PA Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">This section addresses identifying and resolving issues using Spotlight diagnostic tools to monitor system health and performance.
Topic 2	<ul style="list-style-type: none">Data Visualization: This section focuses on presenting data through widgets, interactive filters, appropriate visualizations, dashboards, and analyzing data using Analytics Hub and KPI Details.
Topic 3	<ul style="list-style-type: none">Architecture and Deployment: This domain covers the foundational components of the Performance Analytics solution and the proper deployment sequence in ServiceNow environments.
Topic 4	<ul style="list-style-type: none">Configure Breakdowns and Breakdown Sources: This section covers setting up breakdowns to analyze indicators across different dimensions, including breakdown mappings, matrices, exclusions, scripted mappings, and bucket groups.
Topic 5	<ul style="list-style-type: none">Perform Diagnostics and Troubleshooting

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ServiceNow Certified Implementation Specialist - Platform Analytics Sample Questions (Q31-Q36):

NEW QUESTION # 31

Which type of Indicator allows enabling Show real-time score?

- A. Formula Indicator
- B. Scripted Automated Indicator
- C. Non-scripted Automated Indicator
- D. Manual Indicator

Answer: C

Explanation:

The Show real-time score option is available only for non-scripted Automated Indicators. These indicators are based on standard indicator sources and conditions that can be safely recalculated on demand without scripting complexity.

Scripted automated indicators and formula indicators depend on stored historical values and custom logic, which cannot be reliably recalculated in real time. Manual indicators rely on user-entered values and also do not support real-time calculation. ServiceNow documentation explicitly limits real-time scoring to non-scripted automated indicators to preserve performance and data integrity. Therefore, option D is the correct answer.

NEW QUESTION # 32

You see this error in a Breakdown Source:

Which action resolves the issue?

- A. Delete and recreate the Breakdown Source.
- B. Enable DC active. Nothing more is required.
- C. Enable DC active. Modify system properties to increase the maximum number of breakdown elements that can be included in data collection.
- D. Enable DC active. Modify the Breakdown Source conditions to reduce the returned elements list below the system property setting.

Answer: D

Explanation:

In ServiceNow Platform Analytics, a Breakdown Source is automatically disabled when the number of generated breakdown elements exceeds the maximum element limit defined in system properties (for example, properties controlling the maximum allowed breakdown elements during data collection). This safeguard exists to protect system performance and prevent excessive storage and processing during data collection jobs.

When this error occurs, the recommended and documented resolution is not to increase the system property arbitrarily. Increasing the global limit can negatively impact performance across all analytics workloads and is discouraged unless there is a strong architectural justification.

Instead, ServiceNow best practice is to refine the Breakdown Source conditions—for example, by adding filters, narrowing scope, or excluding unnecessary records—so that the number of returned elements falls below the configured system threshold. Once the conditions are optimized, you can safely re-enable DC active, and the breakdown will participate in data collection successfully. Simply re-enabling DC active without reducing elements will cause the breakdown to be disabled again, and deleting/recreating the

source does not address the root cause. Therefore, option D is the correct and fully supported resolution according to ServiceNow Platform Analytics documentation and best practices.

NEW QUESTION # 33

Which data is loaded when you view a Performance Analytics Dashboard?

- A. Only the widgets shown by the current view rule
- **B. Only widgets configured on the current tab**
- C. All widgets on all dashboard tabs
- D. Only widgets configured on the current tab that are visible without scrolling

Answer: B

Explanation:

When a Performance Analytics dashboard is opened, ServiceNow loads only the widgets configured on the currently active tab. Widgets on other tabs are not loaded until the user clicks those tabs. This behavior is intentional and supports performance optimization, especially for dashboards containing many analytics widgets or complex queries. Widgets are not limited by view rules alone, and ServiceNow does not preload widgets from all tabs. Additionally, widgets that require scrolling are still loaded as long as they are part of the active tab. ServiceNow documentation confirms that dashboard widgets are loaded per tab, reducing unnecessary data processing and improving load times. Therefore, option A is the correct and documented behavior.

NEW QUESTION # 34

A filtered Time Series widget shows individual trends for the number of open incidents with High and Critical priorities. Which action configures the Responsive Canvas Dashboard to show a combined trend for the Critical and High-priority incidents?

- A. Set the Show multiple elements as property to Separate
- B. Check Manual elements and add widget elements for the High and Critical incidents
- **C. Set the Show multiple elements as property to Aggregate**
- D. Apply an elements filter to return High and Critical incidents only

Answer: C

Explanation:

In Responsive Canvas dashboards, when a Time Series widget contains multiple elements, the Show multiple elements as property controls how those elements are visualized. Setting this property to Aggregate combines the values of all returned elements into a single trend line, which is exactly the desired outcome when viewing a combined trend for High and Critical priority incidents. Applying an elements filter (option D) limits which elements are displayed but does not combine them into one trend. Setting the property to Separate (option C) explicitly shows individual trend lines for each element. Manually adding elements (option B) still results in multiple distinct series unless aggregation is enabled. According to ServiceNow Platform Analytics documentation, aggregation is the correct method for consolidating multiple indicator elements into one unified visualization on a dashboard.

NEW QUESTION # 35

Which definition describes the functionality of a Formula Indicator?

- A. A Formula Indicator is needed anytime you need to calculate an aggregate
- **B. A Formula Indicator can use up to 5 Automated Indicators**
- C. A Formula Indicator can reference the Indicator Threshold value
- D. The Formula Indicator score is calculated when the Formula Indicator is viewed

Answer: B

Explanation:

A Formula Indicator in ServiceNow Platform Analytics allows you to calculate a derived score using up to five other indicators (automated or manual) through a mathematical expression. These component indicators must already exist and have collected data.

Formula Indicators are not calculated at view time; instead, they are pre-calculated during data collection and stored like other

