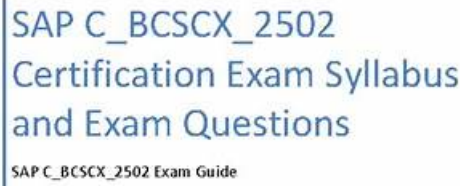


# C\_BCSCX\_2502 Exam Practice - Valid C\_BCSCX\_2502 Guide Files



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The SAP C\_BCSCX\_2502 Certification Guide provides a comprehensive overview of the Positioning SAP Business Suite via SAP Customer Experience Solutions exam. This document covers key exam details, including structure, syllabus, passing criteria, and recommended preparation resources. Additionally, it includes a set of sample questions with answers to help candidates familiarize themselves with the exam format. By using this guide, SAP professionals can effectively prepare for the certification, enhance their expertise in SAP Customer Experience solutions, and achieve a high score in the final exam.

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Hundreds of candidates want to get the C\_BCSCX\_2502 certification exam because it helps them in accelerating their SAP careers. Cracking the SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions (C\_BCSCX\_2502) exam of this credential is vital when it comes to the up gradation of their resume. The C\_BCSCX\_2502 certification exam helps students earn from online work and it also benefits them in order to get a job in any good tech company. The C\_BCSCX\_2502 Exam is on trend but the main problem that every applicant faces while preparing for it is not making the right choice of the C\_BCSCX\_2502 Questions.

## SAP C\_BCSCX\_2502 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Integration Across CX Solutions: This part focuses on how the various SAP CX solutions work together as an integrated system. It examines the Presales Consultant's understanding of how integration among commerce, customer data, marketing, sales, and service solutions enhances consistency, efficiency, and personalization across customer interactions.</li></ul>

Topic 2	<ul style="list-style-type: none"> <li>Understanding the SAP Customer Experience Portfolio: This subtopic assesses the Presales Consultant's ability to grasp the structure and components of the SAP Customer Experience (CX) portfolio. It involves recognizing the key solution areas—commerce, customer data, marketing, sales, and service and understanding how they form a unified offering aimed at enhancing customer relationships.</li> </ul>
Topic 3	<ul style="list-style-type: none"> <li>Articulating Value and Business Outcomes: This subtopic evaluates the Consultant's skill in communicating the overall value of the SAP Customer Experience portfolio. It includes the ability to demonstrate how the integrated solutions lead to stronger customer engagement and ultimately support the achievement of key business outcomes.</li> </ul>

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### SAP Certified - Positioning SAP Business Suite via SAP Customer Experience Solutions Sample Questions (Q27-Q32):

#### NEW QUESTION # 27

Which of the following features are available in SAP Service Cloud Version 2?

Note: There are 2 correct answers to this question.

- A. Agent Desktop
- B. Billing
- C. Guided selling
- D. Omnichannel experience

Answer: A,D

#### NEW QUESTION # 28

What are some of the actions you can perform using SAP Emarsys?

Note: There are 2 correct answers to this question.

- A. Create quotation versions
- B. Generate product recommendations
- C. Route sales orders
- D. Deliver personalized content

Answer: B,D

#### NEW QUESTION # 29

Which SAP solutions help to drive profitable growth by pairing SAP Customer Experience and SAP Business Technology Platform?

Note: There are 3 correct answers to this question.

- A. SAP Cloud ALM
- B. SAP Successfactors
- C. SAP Analytics Cloud

- D. SAP Customer Data Cloud

Answer: A,C,D

### NEW QUESTION # 30

What are some of the features of SAP Commerce Cloud?

Note: There are 3 correct answers to this question.

- A. Support end-to-end e-commerce processes
- B. Checkout and payment modules
- C. Delivery of an e-commerce platform
- D. Management of opportunities
- E. Customer credit scoring

Answer: A,B,C

### NEW QUESTION # 31

Which feature is available in SAP Commerce Cloud?

- A. Bounce management for new prospects
- B. Management for intercompany sales processes
- C. Product catalog
- D. Case processing with registered products

Answer: C

### NEW QUESTION # 32

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