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## PECB ISO-14001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>Fundamental audit concepts and principles: This section of the exam assesses the grasp EMS auditors have on core audit principles such as integrity, fair presentation, due professional care, and evidence-based evaluation. It ensures auditors can apply these principles consistently in the audit process.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>Conducting an ISO 14001 audit: This part tests the practical skills of EMS auditors in executing the audit, including conducting meetings, collecting audit evidence, interviewing personnel, and documenting findings in accordance with ISO 14001 standards.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>Managing an ISO 14001 audit program: This section of the exam evaluates the ability of EMS auditors to manage a complete audit program. It includes planning, implementing, monitoring, and continually improving the audit program to align with organizational and compliance goals.</li></ul>
Topic 4	<ul style="list-style-type: none"><li>Fundamental principles and concepts of an environmental management system: This section of the exam measures the foundational knowledge of EMS auditors and covers key principles such as environmental sustainability, continual improvement, and the process approach. It assesses understanding of how environmental management systems contribute to overall business performance and regulatory compliance.</li></ul>

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## PECB Certified EMS ISO 14001 Lead Auditor Exam Sample Questions (Q29-Q34):

### NEW QUESTION # 29

A management system meeting ISO 14001:2015 requirements is based on the Plan-Do-Check-Act (PDCA) cycle. Which two elements of the management system are part of the 'Check' stage of the PDCA cycle?

- A. Nonconformities
- B. Control of the processes
- C. Environmental policy
- D. Monitoring performance
- E. Improvement
- F. Management review

**Answer: A,D**

Explanation:

As per ISO 14001:2015 Clause 10 (Improvement) and Clause 9 (Performance Evaluation):

The 'Check' phase includes activities that evaluate performance, such as:

Clause 9.1:

"The organization shall monitor, measure, analyze and evaluate its environmental performance." Clause 10.2:

"When a nonconformity occurs, the organization shall react to the nonconformity, evaluate the need for corrective action."

Management review is part of the 'Act' phase (Clause 9.3), and Environmental Policy (Clause 5.2) belongs to 'Plan'.

Reference: ISO 14001:2015 Clauses 9.1, 10.2, 9.3, 5.2.

### NEW QUESTION # 30

XM, a chain of 25 petrol stations, established an EMS following the requirements of ISO 14001, which was third-party certified 10 years ago. You are performing an internal audit before the fourth certification cycle.

During the audit to the EMS Manager (EM), the following dialogue takes place:

You: Could you please give me some details on the inspection of underground tanks in each station?

EM: It's very simple. There is a regulation that requires an annual leak inspection.

You: Who performs these inspections?

EM: I personally contract the inspectors and submit the results to the local authority. These are the certificates submitted last year.

You: I see only 22 certificates. There are three missing.

EM: The tanks of those three stations will be removed next year and replaced by new ones. I phoned the local authority and they told me that I do not need to send any report of the tanks that will be changed.

Which one of the following would be your next question?

- A. Can I see the contract XM signed with the inspector?
- B. Did you ask the local authority to send a written confirmation of their decision?
- C. Can I see the plan for the installation of the new tanks?
- D. Have you planned any final disposal of the tanks to be removed?

**Answer: B**

Explanation:

According to ISO 14001:2015 Clause 9.1.2 (Compliance Obligations) and Clause 7.4 (Communication):

The organization must retain evidence of compliance obligations and communications with regulatory bodies.

Verbal confirmation from the authority is insufficient; written confirmation ensures objective evidence for audit purposes.

Reference: ISO 14001:2015 Clause 9.1.2, 7.4.

### NEW QUESTION # 31

A multi-level shopping centre is open every day to the public from 09:00-21:00 hours. During an external audit of the centre to ISO

14001, you establish that there are 40 vending machines that are permanently switched on. Thirty of them do not sell perishable foodstuffs. You also note that there are eight escalators in the complex that run constantly during public access. When asked about environmental performance improvement objectives, the Centre Manager says that there are plans to increase the natural daylight by installing more skylights thus saving on lighting costs, but the estimated budget for this has not yet been approved by the board.

You: I note that energy consumption is a significant environmental aspect in the centre. How do you mitigate the impacts of this?

EMS Manager: We try to reduce our energy costs by negotiating a better deal from the energy company. We are considering changing to one that only supplies electricity from renewable sources.

You: What steps have you taken to reduce overall consumption?

EMS Manager: We conducted awareness training for staff. For example, turning off lights in staff areas not being used.

You: I see that the escalators account for the highest usage of energy. Are there any objectives to try and reduce this?

EMS Manager: No, it would be too costly to change them.

You: How do you measure electricity consumption?

EMS Manager: We have meters installed in each floor of the centre. We take readings every hour and we plot the consumption graph for every staff shift.

You continue the interview and find that energy consumption has increased steadily over the past five years.

Select the two statements that are true.

- A. The Centre Manager is trained in energy awareness.
- B. The centre staff are responsible for energy consumption in the staff areas.
- C. The organisation should take action to address its energy consumption.
- D. The escalators are switched on permanently.
- E. The vending machines are switched on permanently.
- F. The organisation's energy supplier sources renewable energy.

**Answer: C,E**

#### NEW QUESTION # 32

A small services organisation has been contracted to handle the disposal of waste for a local hospital. You are an auditor conducting a Stage 2 audit of the care home to ISO 14001. You are reviewing the contract with the Service Manager (SM). An addendum to the contract only requires that biological waste is disposed of in the most environmentally friendly way, without reference to any regulatory requirements.

You: How was the waste disposal plan for the contract developed?

SM: We have a basic template that covers the materials, labour requirements and methods to be employed. Some of that is specified by the contractor.

You: How does the plan deal with specific items like biological waste, which are included in the contract and can pose biological hazards to the environment?

SM: The basic plan covers general waste, but we have an addendum that covers biological waste.

You: Are you aware of the regulatory requirements for waste disposal standards in hospitals?

SM: Yes but we depend on the contractor to look after that side of things.

You raise a nonconformity against section 8.1.d of ISO 14001.

At the Stage 2 closing meeting of the audit, the EMS Manager objects to the nonconformity raised and asks for it to be withdrawn. He insists that they meet all the regulations.

Choose one of the options that the audit team leader should take in response to the request.

- A. Confirm that it is a valid nonconformity supported by a lack of evidence for meeting the requirement.
- B. Advise that the nonconformity will be reconsidered after the meeting.
- C. Consult with the auditor who raised the nonconformity and ask whether he will agree to withdraw it.
- D. Offer to downgrade the nonconformity to an opportunity for improvement if the organisation can prove its compliance with regulations.

**Answer: A**

#### NEW QUESTION # 33

You are conducting a Stage 2 certification audit of VitalSpark, a pharmaceutical organisation manufacturing vitamins and other healthcare medicines. In a separate area in the centre of their large site, a supplier produces oxygen supplies piped directly into the manufacturing processes of VitalSpark. They also deliver oxygen in bulk tankers to other customers. When you review the environmental aspects register, you find that the only environmental aspect recorded for this arrangement relates to the heavy goods vehicles of the supplier transiting the site.

You ask the EMS Manager about the environmental consequences to VitalSpark of this arrangement and are told that they are not significant since the supplier has its own services for water, sewage, waste and energy.

The EMS Manager tried unsuccessfully to communicate with the supplier who is located inside the VitalSpark site and outside the scope of the EMS.

You raise a non-conformance against clause 6.1.2 of ISO 14001:

"VitalSpark does not maintain documented information on aspects/impacts related to activities, products and services of the oxygen supplier." Which combination of two of the following actions proposed by VitalSpark would permit you to close out the nonconformity?

- A. The oxygen supplier will be requested to implement an ISO 14001 management system within the next 3 months.
- B. The oxygen supplier will be requested to undertake a full environmental survey of its processes.
- C. VitalSpark will suggest that the oxygen supplier should undertake training in environmental awareness.
- **D. VitalSpark will retrieve environmental data on a monthly basis from the on-site supplier.**
- E. VitalSpark will expand its audit programme to include audits of the oxygen supplier's organisation.
- **F. VitalSpark will update its documented information on aspects/impacts to include those related to the oxygen supplier.**

**Answer: D,F**

## NEW QUESTION # 34

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