

# 新版Salesforce-AI-Specialist題庫上線 & Salesforce-AI-Specialist證照資訊



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古人曾說：故天將大任於斯人也，必先苦其心志，勞其筋骨，餓其體膚，空乏其身。到現在也不過如此，成功其實是有方式方法的，只要你選擇得當。NewDumps Salesforce的Salesforce-AI-Specialist考試培訓資料是專門為IT人士量身定做的培訓資料，是為幫助他們順利通過考試的。如果你還在惡補你的專業知識為考試做準備，那麼你就選錯了方式方法，這樣不僅費時費力，而且很有可能失敗，不過補救還來得及，趕緊去購買NewDumps Salesforce的Salesforce-AI-Specialist考試培訓資料，有了它，你將得到不一樣的人生，記住，命運是掌握在自己手中的。

想獲得各種IT認證證書？為什麼不嘗試NewDumps的Salesforce Salesforce-AI-Specialist最新考古題？所有的問題和答案由資深的IT專家針對相關的Salesforce-AI-Specialist認證考試研究出來的。我們網站的Salesforce-AI-Specialist學習資料是面向廣大群眾的，是最受歡迎且易使用和易理解的題庫資料。您可以隨時隨地在任何設備上使用Salesforce Salesforce-AI-Specialist題庫，簡單易操作，並且如果您購買我們的考古題，還將享受一年的免費更新服務。

>> 新版Salesforce-AI-Specialist題庫上線 <<

## 新版Salesforce-AI-Specialist題庫上線將是您最好的助手-關於Salesforce Certified AI Specialist Exam考試

拿高薪，是每個人的夢想，但究竟能拿多少錢，得由你的職場身價決定。機會很多時候就在你面前。不管你是否喜歡這樣的機會，只有把握住，迎難而上才能獲得非凡的成就。通過 Salesforce 認證考試取得一張“金牌派司”無疑是證明和提升自己身價的一個有效方式。NewDumps Salesforce-AI-Specialist 題庫覆蓋了真實的 Salesforce Salesforce-AI-Specialist 考試指南，適合全球考生適用。

### Salesforce Salesforce-AI-Specialist 考試大綱：

| 主題   | 簡介                                                                                                                                                                                                                                                                                                                   |
|------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 主題 1 | <ul style="list-style-type: none"><li>• Prompt Builder: This section evaluates the expertise of AI specialists working with Salesforce's AI tools. It focuses on the Prompt Builder feature, requiring candidates to understand its usage based on business needs.</li></ul>                                         |
| 主題 2 | <ul style="list-style-type: none"><li>• Agentforce Tools: In this topic, AI specialists get knowledge using agents when it is appropriate. Moreover, the topic explains the working of agents and reasoning engine powers Agentforce. Lastly, the topic focuses on managing and monitoring agent adoption.</li></ul> |

|      |                                                                                                                                                                                                                                                                                                                                                                                                                     |
|------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 主題 3 | <ul style="list-style-type: none"> <li>Model Builder: This portion of the exam focuses on Salesforce AI specialists' expertise in working with AI models within Salesforce environments. Candidates will need to demonstrate knowledge of when to use the Model Builder and how to configure standard, custom, or Bring Your Own Large Language Model (BYOLLM) generative models to meet business needs.</li> </ul> |
| 主題 4 | <ul style="list-style-type: none"> <li>Generative AI in CRM Applications: This part of the exam assesses AI specialists' knowledge of generative AI within CRM systems. It covers the use of generative AI features in Einstein for Sales and Einstein for Service.</li> </ul>                                                                                                                                      |
| 主題 5 | <ul style="list-style-type: none"> <li>Einstein Trust Layer: This section evaluates the skills of Salesforce AI specialists responsible for implementing security protocols and safeguarding data privacy. It emphasizes the security, privacy, and foundational features of the Einstein Trust Layer.</li> </ul>                                                                                                   |

## 最新的 AI Associate Salesforce-AI-Specialist 免費考試真題 (Q16-Q21):

### 問題 #16

An AI Specialist is tasked with creating a prompt template for a sales team. The template needs to generate a summary of all related opportunities for a given Account.

Which grounding technique should the AI Specialist use to include data from the related list of opportunities in the prompt template?

- A. Use formula fields to reference the Einstein related list of opportunities.
- B. Use merge fields to reference the default related list of opportunities.**
- C. Use the merge fields to reference a custom related list of opportunities.

答案: B

解題說明:

In Salesforce, when creating a prompt template for the sales team, you can include data from related objects such as Opportunities that are linked to an Account. The best method to ground the AI model and provide relevant information from related records, like Opportunities, is by using merge fields.

Merge fields in Salesforce allow you to dynamically reference data from a record or related records, like Opportunities for a given Account. In this scenario, the AI Specialist needs to pull data from the default related list of Opportunities associated with the Account. This is achieved by using merge fields, which pull in data from the standard relationship Salesforce creates between Accounts and Opportunities.

Option A (referencing a custom related list) and Option C (using formula fields with Einstein-related lists) do not align with the standard, practical grounding method for this task. Custom lists would require additional configurations not typically necessary for a basic use case, and formula fields are typically not used to directly fetch related list data for prompt generation in templates. The standard and straightforward method is using merge fields tied to the default related list of opportunities.

Salesforce References:

\* Merge Fields in Templates: <https://help.salesforce.com/s/articleView?id=000387601&type=1>

\* Grounding Data in Prompts: [https://developer.salesforce.com/docs/atlas.en-us.salesforce\\_ai.meta/salesforce\\_ai/grounding\\_data\\_prompts](https://developer.salesforce.com/docs/atlas.en-us.salesforce_ai.meta/salesforce_ai/grounding_data_prompts)

### 問題 #17

Universal Containers' data science team is hosting a generative large language model (LLM) on Amazon Web Services (AWS).

What should the team use to access externally-hosted models in the Salesforce Platform?

- A. Copilot Builder
- B. App Builder
- C. Model Builder**

答案: C

解題說明:

To access externally-hosted models, such as a large language model (LLM) hosted on AWS, the Model Builder in Salesforce is the appropriate tool. Model Builder allows teams to integrate and deploy external AI models into the Salesforce platform, making it possible to leverage models hosted outside of Salesforce infrastructure while still benefiting from the platform's native AI capabilities.

\* Option B, App Builder, is primarily used to build and configure applications in Salesforce, not to integrate AI models.

\* Option C, Copilot Builder, focuses on building assistant-like tools rather than integrating external AI models.

Model Builder enables seamless integration with external systems and models, allowing Salesforce users to use external LLMs for generating AI-driven insights and automation.

Salesforce AI Specialist References: For more details, check the Model Builder guide here: [https://help.salesforce.com/s/articleView?id=sf.model\\_builder\\_external\\_models.htm](https://help.salesforce.com/s/articleView?id=sf.model_builder_external_models.htm)

### 問題 #18

Universal Containers' current AI data masking rules do not align with organizational privacy and security policies and requirements. What should an AI Specialist recommend to resolve the issue?

- **A. Configure data masking in the Einstein Trust Layer setup.**
- B. Add new data masking rules in LLM setup.
- C. Enable data masking for sandbox refreshes.

答案: A

解題說明:

When Universal Containers' AI data masking rules do not meet organizational privacy and security standards, the AI Specialist should configure the data masking rules within the Einstein Trust Layer. The Einstein Trust Layer provides a secure and compliant environment where sensitive data can be masked or anonymized to adhere to privacy policies and regulations.

\* Option A, enabling data masking for sandbox refreshes, is related to sandbox environments, which are separate from how AI interacts with production data.

\* Option C, adding masking rules in the LLM setup, is not appropriate because data masking is managed through the Einstein Trust Layer, not the LLM configuration.

The Einstein Trust Layer allows for more granular control over what data is exposed to the AI model and ensures compliance with privacy regulations.

Salesforce AI Specialist References: For more information, refer to: [https://help.salesforce.com/s/articleView?id=sfeinstein\\_trust\\_layer\\_data\\_masking.htm](https://help.salesforce.com/s/articleView?id=sfeinstein_trust_layer_data_masking.htm)

### 問題 #19

Universal Containers (UC) has implemented Generative AI within Salesforce to enable summarization of a custom object called Guest. Users have reported mismatches in the generated information.

In refining its prompt design strategy, which key practices should UC prioritize?

- A. Submit a prompt review case to Salesforce and conduct thorough testing in the playground to refine outputs until they meet user expectations.
- B. Enable prompt test mode, allocate different prompt variations to a subset of users for evaluation, and standardize the most effective model based on performance feedback.
- **C. Create concise, clear, and consistent prompt templates with effective grounding, contextual role-playing, clear instructions, and iterative feedback.**

答案: C

解題說明:

For Universal Containers (UC) to refine its Generative AI prompt design strategy and improve the accuracy of the generated summaries for the custom object Guest, the best practice is to focus on crafting concise, clear, and consistent prompt templates. This includes:

Effective grounding: Ensuring the prompt pulls data from the correct sources.

Contextual role-playing: Providing the AI with a clear understanding of its role in generating the summary.

Clear instructions: Giving unambiguous directions on what to include in the response.

Iterative feedback: Regularly testing and adjusting prompts based on user feedback.

Option B is correct because it follows industry best practices for refining prompt design.

Option A (prompt test mode) is useful but less relevant for refining prompt design itself.

Option C (prompt review case with Salesforce) would be more appropriate for technical issues or complex prompt errors, not general design refinement.

Reference:

Salesforce Prompt Design Best Practices: [https://help.salesforce.com/s/articleView?id=sf.prompt\\_design\\_best\\_practices.htm](https://help.salesforce.com/s/articleView?id=sf.prompt_design_best_practices.htm)

## 問題 #20

An AI Specialist is creating a custom action for Agentforce.

Which setting should the AI Specialist test and iterate on to ensure the action performs as expected?

- A. Action Name
- **B. Action Instructions**
- C. Action Input

答案: B

解題說明:

When creating a custom action for Einstein Bots in Salesforce (including Agentforce), Action Instructions are critical for defining how the bot processes and executes the action. These instructions guide the bot on the logic to follow, such as API calls, data transformations, or conditional steps. Testing and iterating on the instructions ensures the bot understands how to handle dynamic inputs, external integrations, and decision-making.

Salesforce documentation emphasizes that Action Instructions directly impact the bot's ability to execute workflows accurately. For example, poorly defined instructions may lead to incorrect API payloads or failure to parse responses. The Einstein Bot Developer Guide highlights that refining instructions is essential for aligning the bot's behavior with business requirements.

In contrast:

\* Action Name (A) is a static identifier and does not affect functionality.

\* Action Input (B) defines parameters passed to the action but does not dictate execution logic.

Thus, iterating on Action Instructions (C) ensures the action performs as expected.

## 問題 #21

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通過Salesforce-AI-Specialist考試認證，如同通過其他世界知名認證，得到國際的承認及接受，Salesforce-AI-Specialist考試認證也有其廣泛的IT認證，世界各地的人們都喜歡選擇Salesforce-AI-Specialist考試認證，使自己的職業生涯更加強化與成功，在NewDumps，你可以選擇適合你學習能力的產品。

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