

# Salesforce Certified Business Analyst Exam Practice Vce - Certified-Business-Analyst Training Material & Salesforce Certified Business Analyst Exam Study Guide



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Salesforce Certified Business Analyst Exam is a certification program designed to validate the skills and knowledge of professionals who specialize in business analysis within the Salesforce ecosystem. Salesforce Certified Business Analyst Exam certification is ideal for individuals who work in the Salesforce environment and are responsible for analyzing business requirements, identifying opportunities for improvement, and implementing solutions that meet the needs of their organization. Salesforce Certified Business Analyst Exam certification is recognized globally and is a valuable asset for professionals seeking career advancement in the Salesforce ecosystem.

The benefits of achieving the Salesforce Certified Business Analyst certification are numerous. It demonstrates to employers and clients that a professional has a comprehensive understanding of the Salesforce platform and can effectively analyze business requirements to design and implement solutions. It also provides access to a network of certified professionals, as well as ongoing professional development opportunities.

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To become a certified Salesforce Business Analyst, candidates must have a thorough understanding of the Salesforce platform and its various features. They must also have experience in translating business requirements into technical specifications and working closely with stakeholders to deliver effective solutions. Preparing for the certification exam involves a combination of hands-on experience, self-study, and training courses offered by Salesforce and its partners.

## **Salesforce Certified Business Analyst Exam Sample Questions (Q290-Q295):**

### NEW QUESTION # 290

The business analyst (BA) at Cloud Kicks is having a hard time documenting a user story to change an existing Opportunity flow for sales users. The architect expressed their concerns to the BA that they lack a comprehensive list of the components that will be affected by the updated flow.

Which best practice should the BA follow?

- A. Write the user story without making any assumptions about how it will be implemented or which components are affected.
- **B. Schedule additional discovery sessions with the sales users to understand what will be impacted by the changes.**
- C. Ask the development team to investigate and document all affected components before the story can be written.

**Answer: B**

Explanation:

The best practice that the BA should follow is to schedule additional discovery sessions with the sales users to understand what will be impacted by the changes. Discovery sessions are meetings or workshops where the BA elicits, clarifies, and validates the needs, expectations, pain points, goals, and priorities of the stakeholders for a project. Discovery sessions help to gather more information and feedback from the stakeholders, understand their perspectives and preferences, identify the gaps and opportunities in their current process, and demonstrate the value and benefits of the proposed solution. By scheduling additional discovery sessions with the sales users, the BA can better understand their challenges and requirements, and document a comprehensive list of the components that will be affected by the updated flow. References:

<https://trailhead.salesforce.com/en/content/learn/modules/business-analysis-discovery/plan-and-facilitate-discover>

### NEW QUESTION # 291

When creating a new User how can the Admin make sure a temporary password is generated?

- A. Select "Temporary Password and Confirmation Email Required"
- **B. Select "Generate Passwords and notify the user via email."**
- C. There are no temporary passwords available for setup of new users in Salesforce.
- D. This is a default feature, no setup required.

**Answer: B**

Explanation:

Selecting "Generate Passwords and notify the user via email." is how the Admin can make sure a temporary password is generated when creating a new User. Selecting "Temporary Password and Confirmation Email Required" is not a valid option when creating a new User. There are temporary passwords available for setup of new users in Salesforce. This is a default feature, but it requires setup by selecting the correct option.

References: [https://help.salesforce.com/s/articleView?id=sf.users\\_add.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.users_add.htm&type=5)

### NEW QUESTION # 292

Universal Containers is transitioning to Slack as its internal communication tool and is ready to release.

What is the final step that a business analyst should perform during the user acceptance testing process that would ensure a "go" decision?

- A. Complete development on bugs discovered during this phase.
- **B. Get written sign-off from all business stakeholders.**
- C. Conduct a final retrospective meeting with the project team.

**Answer: B**

### NEW QUESTION # 293

The Salesforce delivery team at Cloud Kicks consistently has user stories that developers start but are unable to complete during each sprint. During the most recent retrospective, the development team expressed that they are running out of time to complete the stories. The team used the INVEST checklist to diagnose why these stories are incomplete at the end of the sprint.

Which checklist item is the most likely reason why the stories are incomplete at the close of the sprint?

- **A. Small**
- B. Valuable

- C. Negotiable

**Answer: A**

Explanation:

Explanation

The checklist item that is the most likely reason why the stories are incomplete at the close of the sprint is small. Small means that a user story should be simple and concise, and it should be able to be completed within a single sprint by a single developer or a small team. A user story that is too large or complex may be difficult to estimate, prioritize, test, or deliver within the sprint timeframe. A user story that is too small may be trivial, redundant, or irrelevant to the project goals. A user story that is not small enough may need to be broken down into smaller and more manageable chunks. References:

<https://trailhead.salesforce.com/content/learn/modules/user-story-creation/write-user-stories>

#### NEW QUESTION # 294

The business analyst (BA) at universal Containers is grooming user stories to add to the next sprint. The BA is having difficulty understanding the level of testing that's necessary for a particular story involving an update to an important trigger.

What should the BA do to address the need for user acceptance testing (UAT)?

- A. Perform testing on all objects in the trigger.
- B. Run all Apex tests using change set validation.
- **C. Gather testing requirements from the stakeholder.**

**Answer: C**

Explanation:

The business analyst should gather testing requirements from the stakeholder to address the need for user acceptance testing (UAT) for a particular story involving an update to an important trigger. UAT is end-user testing performed in a sandbox or test environment to verify that a project or enhancement works as intended and what was originally requested is actually being delivered. The business analyst should gather testing requirements from the stakeholder to understand what scenarios or cases need to be tested, what data or inputs need to be used, what outputs or results need to be expected, and what criteria or metrics need to be measured.

The business analyst should also document and communicate these testing requirements to the testers and developers involved in UAT. Running all Apex tests using change set validation is not an action that the business analyst should take to address the need for UAT for a particular story involving an update to an important trigger. Running all Apex tests using change set validation is a process that checks whether deploying a change set would succeed or fail in another org without actually deploying it. Running all Apex tests using change set validation helps ensure code quality and coverage but does not verify whether a project or enhancement meets user needs or expectations. Performing testing on all objects in the trigger is not an action that the business analyst should take to address the need for UAT for a particular story involving an update to an important trigger. Performing testing on all objects in the trigger is a process that checks whether the trigger works correctly and consistently for all objects that it affects. Performing testing on all objects in the trigger helps ensure functionality and performance but does not verify whether a project or enhancement meets user needs or expectations. References: <https://trailhead.salesforce.com/en/content/learn/modules/user-acceptance-testing-video/learn-about-user-acceptance-testing>

#### NEW QUESTION # 295

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