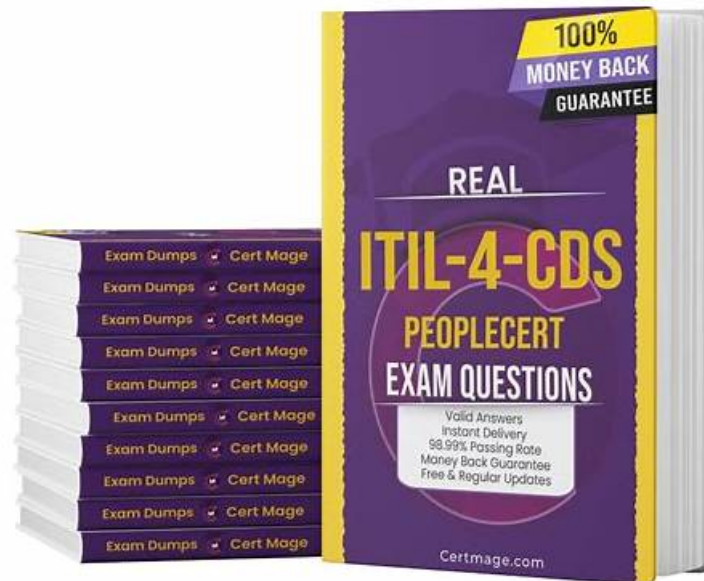


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Peoplecert ITIL 4 Specialist: Create, Deliver and Support Sample Questions (Q53-Q58):

NEW QUESTION # 53

An organization experiences delays when creating and changing products and services. This is largely because software developers store code in their individual repositories.

- A. Continuous integration
- B. Continuous delivery
- C. Continual improvement
- D. Continuous deployment

Answer: A

NEW QUESTION # 54

Which is an example of a divisional organizational structure?

- A. An organization which has a different business unit for each of its products
- B. An organization which does not have a layered management structure
- C. An organization which has arranged its teams in a hierarchical authority structure
- D. An organization which uses a grid of reporting relationships

Answer: A

NEW QUESTION # 55

During a service design workshop, a development team aims to tailor their solutions to the needs and circumstances of the target users. What is the BEST approach for the team to achieve this?

- A. Create realistic user personas based on the gathered user data
- B. Use the latest technology capabilities to improve the look and feel of the designed solution
- C. Interview customers about their preferences
- D. Involve many users from every target group in all steps of the design

Answer: A

NEW QUESTION # 56

An organization experiences delays when creating and changing products and services. This is largely because software developers store code in their individual repositories.

Which approach would help to resolve this situation?

- A. Continuous integration
- B. Continuous delivery
- C. Continuous deployment
- D. Change enablement

Answer: A

NEW QUESTION # 57

Which concept is commonly applied to help organizations process and interpret unstructured text, with the aim to produce summaries or translations?

- A. Information models
- B. Artificial intelligence
- C. Advanced analytics
- D. ITSM software

Answer: B

NEW QUESTION # 58

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Do you often feel that the product you have brought is not suitable for you? I would like to tell you that you will never meet the

