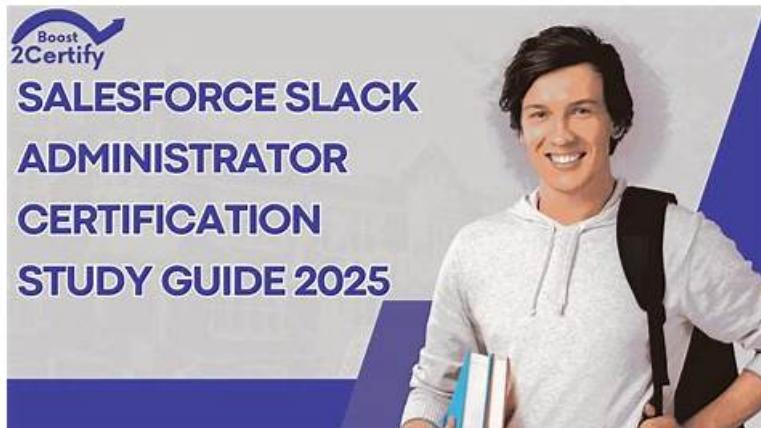


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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">• Fundamentals: This section of the exam measures the skills of Salesforce Administrators and covers the key privileges and responsibilities associated with each Slack user role. Candidates will identify unique features of Slack's paid plans and understand the common responsibilities shared by Admins and Owners. Additionally, this section emphasizes the importance of workspace and organization-level settings and dashboards, focusing on how they contribute to effective Slack management.
Topic 2	<ul style="list-style-type: none">• Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.
Topic 3	<ul style="list-style-type: none">• Enabling Slack Success: This section focuses on the skills of Admins to develop a vision for Slack within their organization. Candidates will use analytics dashboards to track usage and make recommendations based on data insights, such as channel archival or promoting best practices.

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Salesforce Certified Slack Administrator Sample Questions (Q195-Q200):

NEW QUESTION # 195

Amy is an Org Owner on an Enterprise Grid plan.

A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake.

Amy needs to remove the file and determine who has downloaded it.

What should Amy do to accomplish this goal?

- A. Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.
- B. Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.
- C. Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
- D. Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.

Answer: A

Explanation:

The proper course of action involves:

* Deleting the file through an integrated Data Loss Prevention (DLP) solution.

* Reviewing access through the Audit Logs API.

Slack documentation confirms:

"A DLP integration allows detection and remediation (e.g., deletion) of sensitive files or messages. The Audit Logs API provides detailed logs of user activity, including file downloads." Mobile Device Management (MDM) focuses on device security, not file tracking, and EKM controls encryption but doesn't show file download actions.

(Reference: Slack Administration Study Guide - Security and Compliance - Data Loss Prevention and Audit Logs)

NEW QUESTION # 196

Medium Inc is on a Standard Slack plan and has recently hired Preethi as a contractor to take care of their food & beverage service. Preethi is on a six-month contract, supporting many teams within the food & beverage department. Each team has set up a public channel to triage requests, and Preethi is responsible for responding to these requests.

What type of workspace access would be most suitable for Preethi?

- A. Single-channel Guest with deactivation time in six months
- B. Member with deactivation time in six months
- C. Multi-channel Guest with deactivation time in six months
- D. Member with no deactivation time

Answer: C

Explanation:

Since Preethi needs access to multiple channels but only for a limited time:

"A Multi-channel Guest is the best choice when someone needs access to more than one channel but does not need full member access across the workspace. You can also set an expiration date for their access." Single-channel Guest would be too limiting, and full Member access would provide more access than necessary, posing a security risk.

(Reference: Slack Administration Study Guide - Managing Guest Access)

NEW QUESTION # 197

You're a Workspace Admin on the Slack Pro plan. Your compliance team asks you to prevent users from creating free workspaces with their organization email addresses.

What should you recommend?

- A. stay on the Slack Pro plan, and enable domain claiming.
- B. Upgrade to the Slack Business+ plan, and enable Enterprise Key Management (EKM).
- C. Ask your Org Owner to enable two-factor authentication (2FA).
- D. Upgrade to the Slack Enterprise Grid plan, and enable domain claiming.

Answer: D

NEW QUESTION # 198

As a Workspace Owner on the Slack Business+ plan, you need to set message retention policies for your workspace. You'd like to keep important information in Slack so that employees can search for it, but there are a few channels with messages that you don't need to save for more than one month.

How should you set up your data retention policies?

(Select the best answer.)

- A. Set your global message retention policies for one month, and adjust retention settings for important channels to keep everything.
- B. Set the retention policy for private channels to keep everything, and set the retention policy for public channels to one month.
- C. Keep the default retention settings, but set a message retention policy of one month for channels with less important information.
- D. Set the retention policy for public channels to keep all messages, and allow members to determine how long they'd like to keep messages in private channels.

Answer: A

Explanation:

Slack recommends setting a global policy and making specific exceptions where needed:

"Setting a shorter global retention policy and then setting exceptions to keep important messages longer in specific channels gives you flexibility while controlling overall data retention." Default settings (B) would not provide an organization-wide policy. Allowing members to manage private channel retention (C) can be risky. Setting public retention short and private channels to everything (D) doesn't align with best practices for most businesses.

(Reference: Slack Administration Study Guide - Message Retention and Exceptions)

NEW QUESTION # 199

The security team at your organization wants to monitor different public channels that are created in your Slack Enterprise Grid instance. The team requested access to the conversations.list and conversations.info API methods to get the required data about the channels.

As a Slack admin, you need to assign the required scopes to their Slack app for the security team to be able to invoke the APIs. Which scope should you assign to allow the security team to retrieve a list of all public channels only and retrieve information about a public channel?

(Select the best answer.)

- A. admin.conversations:read
- B. conversations.connect:read
- C. channels:read
- D. files:read

Answer: C

NEW QUESTION # 200

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