

# Fantastic New C-TS470-2412 Practice Questions Covers the Entire Syllabus of C-TS470-2412

## Complete Guide to Preparing for the SAP C\_TS470\_2412 Exam

SAP C\_TS470\_2412 Exam Guide

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### SAP C-TS470-2412 Exam Syllabus Topics:

| Topic   | Details   |
|---------|---|
| Topic 1 | <ul style="list-style-type: none"><li>Organizational Data: This section of the exam measures the skills of Enterprise Data Managers and covers the structuring and management of organizational data within SAP systems. It focuses on defining key organizational elements, configuring data hierarchies, and ensuring proper integration across business units. Mastery of this domain is essential for maintaining accurate reporting structures, workflow efficiency, and compliance with enterprise-wide data governance policies.</li></ul> |
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| Topic 2 | <ul style="list-style-type: none"> <li>• <b>Service Order Management:</b> This section of the exam measures the skills of SAP Service Operations Consultants and covers the end-to-end management of service orders within SAP. It includes the creation, processing, tracking, and fulfillment of service requests, ensuring seamless coordination between departments. Proper service order management enables organizations to enhance customer satisfaction, streamline operations, and improve response times through integrated workflows.</li> </ul> |
| Topic 3 | <ul style="list-style-type: none"> <li>• <b>Service Master Data:</b> This section of the exam measures the skills of SAP Master Data Specialists and covers the management and configuration of service-related master data within SAP environments. It includes defining service objects, managing attributes, and ensuring accurate data flow across modules. Effective service master data management helps improve service delivery, optimize resource utilization, and maintain consistency across business processes.</li> </ul>                      |
| Topic 4 | <ul style="list-style-type: none"> <li>• <b>Managing Clean Core:</b> This section of the exam measures the skills of SAP Solution Architects and covers the principles of maintaining a clean core within SAP systems. It focuses on strategies for minimizing customizations, leveraging standard SAP functionalities, and ensuring system integrity while allowing for necessary extensions. The goal is to enhance system performance, ease upgrades, and maintain long-term sustainability.</li> </ul>  |

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## SAP Certified Associate - SAP S/4HANA Cloud Private Edition Service Sample Questions (Q80-Q85):

### NEW QUESTION # 80

If item-based accounting is active, which capability is used to post and monitor service order revenue?

- **A. Event-based revenue recognition**
- B. Event-based revenue reporting
- C. Order-based revenue accounting
- D. Order-based revenue recognition

**Answer: A**

Explanation:

In SAP S/4HANA Cloud Private Edition, Service, when item-based accounting is activated, revenue recognition and monitoring for service orders are handled through specific capabilities. The correct answer is event-based revenue recognition (Option A). Let's break this down step-by-step to understand why this is the case and explore the broader context.

What is Item-Based Accounting?

Item-based accounting means that financial postings and revenue recognition are tracked at the individual item level within a service order, rather than at the order header level. This granularity is crucial for service processes where different items (e.g., labor, spare parts) may have different billing or revenue recognition rules.

Why Event-Based Revenue Recognition?

Event-based revenue recognition (EBRR) is a method where revenue is recognized based on specific events or milestones, such as the completion of a service confirmation, goods issue, or billing document creation. In the context of service orders with item-based accounting, EBRR allows the system to post revenue for each item as soon as a predefined event occurs (e.g., when a technician confirms the service). This ensures accurate, real-time revenue tracking aligned with the actual progress of the service work. The

system uses apps like "Event-Based Revenue Recognition - Service Documents" to monitor and adjust these postings.

Why Not the Other Options?

\* Order-based revenue recognition (A): This approach recognizes revenue at the order level, not item- by-item, which conflicts with item-based accounting's requirement for granular tracking. It's more suited to simpler scenarios where the entire order is treated as a single unit.

\* Order-based revenue accounting (B): This is not a standard SAP term in this context. It might imply accounting at the order level, but it lacks the event-driven specificity of EBRR and isn't used for item- based scenarios.

\* Event-based revenue reporting (D): This sounds like a reporting function, not a posting or monitoring capability. Reporting might follow recognition, but it's not the mechanism for posting revenue.

Practical Example:

Imagine a service order with two items: a repair service (Item 1) and a spare part (Item 2). With item-based accounting and EBRR, revenue for Item 1 is posted when the technician confirms the repair (event), and revenue for Item 2 is posted when the part is issued or billed. This ensures precise financial tracking per item, which is critical for profitability analysis.

"When item-based accounting is active, event-based revenue recognition is utilized to post and monitor service order revenue at the item level, triggered by events such as service confirmation or billing."

### NEW QUESTION # 81

On item level in a service contract, which service transactions are visible in a list?

- A. Released service orders
- B. Completed service confirmations
- C. Released maintenance orders
- D. Released customer service orders

**Answer: A**

Explanation:

In a service contract (scope item 3MO), the item-level transaction list shows:

\* Released service orders: Service orders (e.g., transaction type SRVO) linked to the contract item are visible once released, tracking service execution.

\* Completed service confirmations: Confirmations are linked to orders, not directly listed at the contract item level.

\* Released maintenance orders: Only relevant in advanced execution, not standard contract visibility.

\* Released customer service orders: Not a distinct transaction type in S/4HANA Service. This is part of the contract monitoring functionality. "Released service orders are visible in the transaction list at the service contract item level." (SAP Help Portal, Service Contract Monitoring).

### NEW QUESTION # 82

Which of the following is the correct sequence when creating a hierarchical structure in organizational management?

- A. Organizational unit # Holder # User # Position
- B. Position # Holder # User # Organizational unit
- C. Position # User # Organizational unit # Holder
- D. Organizational unit # Position # Holder # User

**Answer: D**

Explanation:

In SAP S/4HANA Organizational Management (integrated with HCM or service structures):

\* Organizational unit # Position # Holder # User: The sequence starts with defining an organizational unit (e.g., department), then positions within it (e.g., service technician), followed by assigning holders (employees) to positions, and finally linking users (system logs) to holders. This hierarchy is built using transaction PPOME or similar tools.

\* Other sequences disrupt the logical top-down structure required for organizational management. This aligns with SAP's standard organizational setup process. "Create organizational units, then positions, assign holders, and link users in that order for a hierarchical structure." (SAP Help Portal, Organizational Management).

### NEW QUESTION # 83

How do you ensure that product-specific prices are applied in a service order based on its assigned service contract?

- A. Maintain price lists
- **B. Maintain price agreements**
- C. Maintain billing plan
- D. Maintain contract price

**Answer: B**

Explanation:

To apply product-specific prices from a service contract to a service order:

- \* Maintain price agreements: Price agreements in the contract (e.g., condition type PR00) define product-specific prices, which are copied to linked service orders during creation or item entry.
- \* Maintain billing plan: Controls billing timing, not pricing.
- \* Maintain contract price: A general term, not a specific mechanism.
- \* Maintain price lists: Used in sales, not contract-specific pricing in service. This is part of pricing condition configuration in scope item 3MO. "Price agreements in the service contract ensure product-specific prices are applied to service orders." (SAP Help Portal, Service Pricing).

#### NEW QUESTION # 84

Which of the following can you assign to a work center? Note: There are 2 correct answers to this question.

- A. Maintenance planning plant
- **B. Capacity category**
- **C. Task list usage**
- D. Planner group

**Answer: B,C**

Explanation:

Work centers in SAP S/4HANA Service (and Plant Maintenance) define execution locations and capacities:

- \* Task list usage: Specifies which task lists (e.g., service or maintenance) the work center can use, assigned in the work center master data (transaction CR01).
- \* Capacity category: Defines the type of capacity (e.g., labor, machine) available at the work center, critical for scheduling.
- \* Planner group: Assigned to technical objects or orders, not directly to work centers.
- \* Maintenance planning plant: A work center is assigned to a plant during creation, but the plant itself isn't assigned to the work center as a customizable attribute. These settings are configured in the work center master record. "Assign task list usage and capacity categories to a work center to define its operational scope." (SAP Help Portal, Work Center Master Data).

#### NEW QUESTION # 85

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