

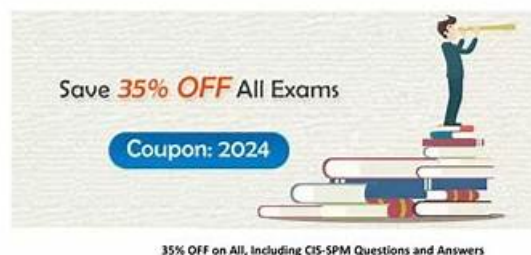
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ServiceNow CIS-SPM Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Security Architecture and Engineering: This section examines security models and design principles, system and application security, as well as cryptography and key management.
Topic 2	<ul style="list-style-type: none">Information Security Governance: This section of the exam delves into security management concepts and principles, examining organizational structures and roles in security. It also covers developing and implementing security policies, standards, and procedures.

Topic 3	<ul style="list-style-type: none"> • Regulatory Compliance and Legal Issues: This section addresses risk management and risk assessment methodologies, including threat modeling and vulnerability assessment. It also explores various risk mitigation strategies.
Topic 4	<ul style="list-style-type: none"> • Identity and Access Management: This section explores authentication methods and technologies, authorization and access control models, and the identity management lifecycle.
Topic 5	<ul style="list-style-type: none"> • Asset Security: This section focuses on information and asset classification, data security controls, privacy protection measures, and intellectual property protection.
Topic 6	<ul style="list-style-type: none"> • Security Assessment and Testing: This section focuses on security audit principles and methodologies, penetration testing techniques, and the use of security metrics and reporting.
Topic 7	<ul style="list-style-type: none"> • Privacy Management: This section covers privacy principles and regulations, privacy impact assessments, data protection techniques, and the concepts of privacy by design.

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ServiceNow Certified Implementation Specialist - Strategic Portfolio Management Sample Questions (Q30-Q35):

NEW QUESTION # 30

Using the Request type field on a resource plan, which options can be used to request a resource?

Choose 3 answers

- A. Hours
- B. Day
- C. Person Days
- D. FTE
- E. Month

Answer: A,C,D

Explanation:

Explanation

Using the Request type field on a resource plan, you can request a resource by specifying the amount of FTE, person days, or hours that you need for a task or a project. FTE stands for full-time equivalent and represents the percentage of a standard work week that a resource can perform. Person days are the number of days that a resource works on a task or a project. Hours are the number of hours that a resource works on a task or a project. You can find more information about the Request type field in the Product Documentation for ServiceNow.

NEW QUESTION # 31

What is the default table that stores the idea categories that a user can select from when submitting an idea?

- A. im_module
- B. im_idea_core

- C. dmn_demand
- D. im_category

Answer: D

Explanation:

According to the Category Configuration document, the default table that stores the idea categories that a user can select from when submitting an idea is im_category. This table contains the predefined categories for ideas, such as Business Process, Customer Service, or IT Service. The other options are not correct, as they are not the tables that store the idea categories. The dmn_demand table stores the demand records that are created from the approved ideas. The im_module table stores the idea modules that are used to group ideas by different criteria. The im_idea_core table stores the core fields of the idea records.

NEW QUESTION # 32

A project expense line is cost associated with a specific source, except for:

- A. Resource.
- B. Software.
- C. Fixed Assets.
- D. Program

Answer: D

Explanation:

Explanation

According to the Project Expense Lines document, a project expense line is cost associated with a specific source, such as fixed assets, resource, or software. The program field on the project expense line form is not a source of cost, but a reference to the program that the project belongs to. Therefore, the correct answer is B.

Program. The other options are not correct, as they are sources of cost for a project expense line.

NEW QUESTION # 33

Which of the following can be used to calculate planned cost when creating a resource plan?

Choose 2 answers

- A. Rate card
- B. Project rate
- C. Default rate
- D. Demand rate

Answer: A,B

Explanation:

Explanation

According to the ServiceNow documentation¹, a rate card is a table that defines the hourly cost of labor for different roles or resources. A project rate is a fixed rate that is applied to all resources assigned to a project, regardless of their roles or individual rates. Both of these can be used to calculate the planned cost of a resource plan by multiplying the hours allocated to each resource by the corresponding rate. The other options are incorrect because:

A: Demand rate: A demand rate is a rate that is applied to a demand, not a resource plan. It is used to estimate the cost of fulfilling a demand before it is converted into a project².

C: Default rate: A default rate is a rate that is applied to a resource when no other rate is specified. It is not a valid option for calculating the planned cost of a resource plan, as it is only used as a fallback option³.

1:

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/resource-management/con>

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/demand-management/conc>

<https://docs.servicenow.com/bundle/vancouver-it-business-management/page/product/resource-management/con>

NEW QUESTION # 34

Which of these items should implementers create/configure first during an SPM implementation?

- Answer: D**

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