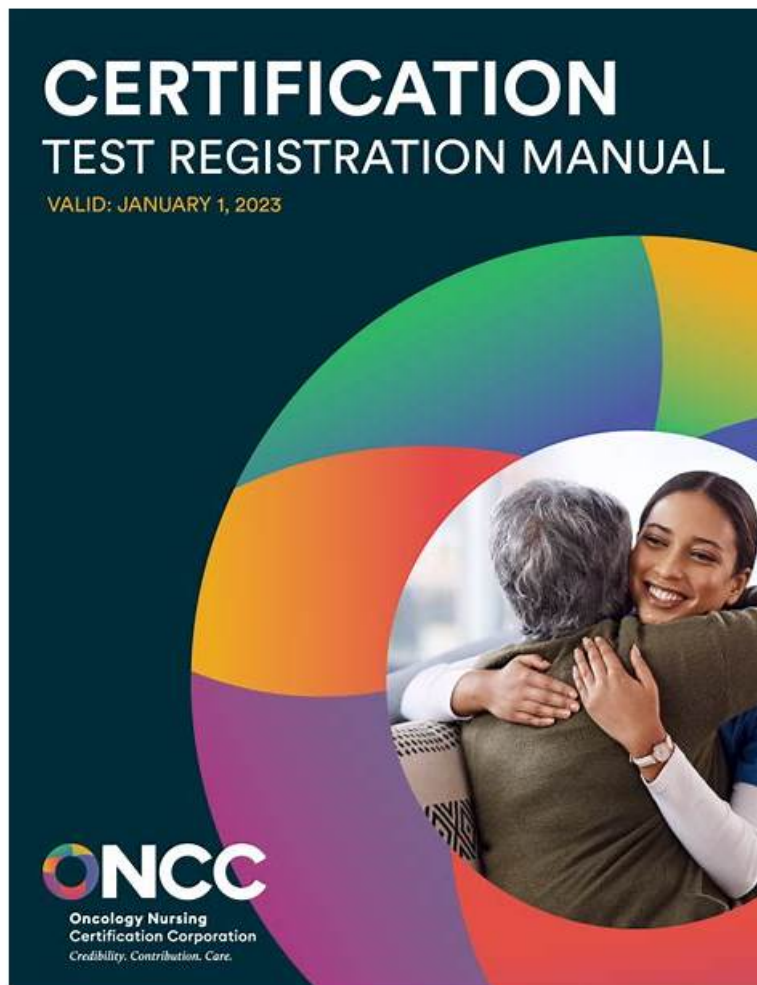


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## Pegasystems PEGACPDC25V1 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Contact policy and volume constraints: This domain covers managing contact policies to limit how often customers receive communications, focusing on controlling action exposure and volume in outbound channels while configuring appropriate tracking periods.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Customer Engagement Optimization: Addresses change management, revision management, GenAI brand voice, and action update processes.</li></ul>
Topic 3	<ul style="list-style-type: none"><li>• Actions and treatments: Focuses on defining and managing customer actions for web and outbound channels.</li></ul>

Topic 4	<ul style="list-style-type: none"> <li>AI and Arbitration: Explores AI-powered action arbitration, prioritization, and using business levers for action selection.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>Channels: Covers implementing real-time containers, offer emails, and third-party integrations for multi-channel delivery.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>Engagement policies: Addresses creating engagement policies, strategies, and customer journeys that govern contact timing and frequency.</li> </ul>

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## 2026 High hit rate New PEGACPDC25V1 Test Registration Help You Pass PEGACPDC25V1 Easily

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## Pegasystems Certified Pega Decisioning Consultant 25 Sample Questions (Q48-Q53):

### NEW QUESTION # 48

In the Impact Analyzer tool, what does It mean when the overall health Indicator of the next best action has a red highlight?

- A. The experiment has insufficient data.
- B. The tool is not functioning properly.
- C. The next best action needs further optimization.
- D. The next best action Is performing exceptionally well.

**Answer: C**

### NEW QUESTION # 49

MyCo, a telecom company, developed a new data plan group to suit the needs of its customers. The following table lists the three data plan actions and the criteria that customers must satisfy to qualify for the offer:

The screenshot shows the Pega logo and a table with three criteria. Each criterion has a dropdown menu for 'Engagement policy level' with options: Issue level, Group level, and Action level. The 'Group level' option for 'Criterion 3' is highlighted in blue.

Criteria	Engagement policy level
Criterion 1	Issue level Group level Action level
Criterion 2	Issue level Group level Action level
Criterion 3	Issue level <b>Group level</b> Action level

**Answer:**

**Explanation:**

**Answer Area**

**Criteria**

**Engagement policy level**

**Criterion 1**

**Criterion 2**

**Criterion 3**

Issue level  
Group level  
Action level

Issue level  
Group level  
Action level

Issue level  
Group level  
Action level

Explanation:

A screenshot of a computer screen AI-generated content may be incorrect.

### NEW QUESTION # 50

A customer qualifies for Standard card (priority 60), Rewards card (priority 40), and Premium card (priority 30). Standard card volume is exhausted. Rewards card has remaining volume, and Premium card has remaining volume. The system uses "Return any action that does not exceed constraint" mode.

Which actions does the customer receive in this scenario?

- A. Standard card only as highest priority action
- B. Premium card only as lowest priority available action
- C. No actions due to Standard card volume exhaustion
- D. Rewards card and Premium card as available actions

**Answer: D**

### NEW QUESTION # 51

U+ Bank's marketing department currently promotes various credit card offers by sending emails to qualified customers. The bank wants to limit the number of offers that customers can receive over a given period of time.

In the Answer Area, select the correct artifact you use to implement each requirement.

**PEGA**

Do not send more than 500 email offers in the outbound run.

Do not send more than two email offers to a customer in one month.

Do not send any credit cards for ten days if a customer has clicked on a credit card five times in the last seven days.

Do not send a credit card for ten days if the card was shown three times in the last seven days.

Volume constraints  
Outbound channel limits  
Suppression policy  
Suppression policy

Volume constraints  
Outbound channel limits  
Suppression policy  
Suppression policy

Volume constraints  
Outbound channel limits  
Suppression policy  
Suppression policy

Volume constraints  
Outbound channel limits  
Suppression policy  
Suppression policy

**Answer:**

Explanation:

### Requirement

Do not send more than 500 email offers in the outbound run.

Do not send more than two email offers to a customer in one month.

Do not send any credit cards for ten days if a customer has clicked on a credit card five times in the last seven days.

Do not send a credit card for ten days if the card was shown three times in the last seven days.

### Artifact

Volume constraints

Outbound channel limits

Suppression policy

Suppression policy

Volume constraints

Outbound channel limits

Suppression policy

Suppression policy

Volume constraints

Outbound channel limits

Suppression policy

Suppression policy

Volume constraints

Outbound channel limits

Suppression policy

Suppression policy

Explanation:

A screenshot of a computer screen AI-generated content may be incorrect.

### NEW QUESTION # 52

U+ Bank is designing a customer journey to increase credit card usage among new customers. The journey includes several stages with specific actions triggered by customer behavior. The bank wants to ensure that customers receive the most relevant actions based on their engagement.

Which stage arbitration option should the NBA Specialist select to ensure that customers always progress in the journey without reverting to previous stages?

- A. Eligible stage with the highest priority action.
- B. Rightmost eligible stage.
- C. Forward progress (no backwards).
- D. All Issues and All Groups.

Answer: C

### NEW QUESTION # 53

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