

# 2026 Updated C1000-189 Clear Exam | 100% Free IBM Instana Observability v1.0.277 Administrator - Professional Exam Guide Materials



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## IBM C1000-189 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Security and Compliance: This section of the exam measures the skills of IT Security Analysts and focuses on the data protection and compliance aspects of Instana deployment. Candidates must describe and implement data retention policies, plan for regulatory compliance, secure APIs, manage user access, and interpret audit logs. The goal is to ensure secure system configurations that align with organizational and regulatory standards.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Operations: This section of the exam measures the skills of Application Monitoring Specialists and covers daily operational tasks for managing Instana environments. It includes configuring website and application monitoring, handling synthetic monitoring, and creating incidents, issues, and alerts. Candidates will analyze infrastructure performance, set maintenance windows, and design custom dashboards. They are also expected to interpret golden signals, evaluate alerts, use analytics, and perform backup or restore operations to maintain optimal system performance.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Installation:</b> This section of the exam measures the skills of System Implementation Specialists and focuses on installing and deploying Instana across different environments. It includes installing the Instana backend, deploying and configuring agents, and migrating existing Instana setups. Candidates will also demonstrate their ability to implement Synthetic Monitoring and manage Points of Presence (PoPs) effectively for end-to-end performance validation.</li> </ul>
Topic 4	<ul style="list-style-type: none"> <li>• <b>Integration:</b> This section of the exam measures the skills of Integration Engineers and assesses their proficiency in connecting Instana with external monitoring and automation tools. Candidates must demonstrate knowledge of integrating agent-based systems such as Omegamon, ITM, and ITCAM, as well as external platforms like Prometheus and Grafana. The section also includes configuring alert channels, automation actions, and utilizing the Instana REST API to support customized workflows and data visibility.</li> </ul>
Topic 5	<ul style="list-style-type: none"> <li>• <b>Planning:</b> This section of the exam measures the skills of Cloud Monitoring Engineers and covers the foundational planning tasks required for successful Instana deployment. Candidates must understand the installation prerequisites, the architectural design of Instana for on-premises environments, and the platform core capabilities and use cases. It also assesses knowledge of different agent modes, supported sensors and tracers, and the distinctions between cloud service agents and serverless agents essential for scalable implementation.</li> </ul>
Topic 6	<ul style="list-style-type: none"> <li>• <b>Troubleshooting:</b> This section of the exam measures the skills of System Support Engineers and focuses on resolving technical and operational issues in Instana. It includes configuring log levels, collecting logs for debugging, and identifying connectivity issues between agents and the backend. Candidates will troubleshoot installation failures, diagnose communication problems, and apply corrective measures to ensure consistent Instana performance and stability across environments.</li> </ul>

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## IBM Instana Observability v1.0.277 Administrator - Professional Sample Questions (Q29-Q34):

### NEW QUESTION # 29

For Instana Standard Edition, in which file should the salesKey be updated?

- A. license.json
- B. download.pl
- C. Gui.api
- D. config.yaml

**Answer: A**

Explanation:

Licensing in Instana is controlled by a key called "salesKey," which must be placed in the license.json file for Standard Edition. Per IBM Instana Observability documentation, "The salesKey is part of the license.json file, which must be updated to activate the Instana Standard Edition license." This file is checked at startup and authorizes agent/server deployment, binding entitlement and features to the account. Instana's licensing model relies on proper key management within license.json for compliance and support tracking. The config.yaml file manages agent technical configuration, not licensing. Download.pl and gui.api files are not associated with salesKey or licensing. Any update to the license must be done within license.json and validated by Instana's backend for activation completeness-this procedure is outlined step-by-step in the installation and onboarding guides.

### NEW QUESTION # 30

What are the two SLI types Instana supports while configuring the service level objectives?

- A. Error logs based
- B. Alerts based
- C. Traces based
- D. Event count based
- E. Time based

**Answer: C,D**

Explanation:

IBM Instana's Service Level Indicator (SLI) configuration capabilities emphasize trace-based and event count-based SLIs. The verified guide details: "Instana supports SLI definitions based on distributed trace data and event counts, such as request rate, error rate, or latency." Trace-based SLIs allow direct measurement of real user or synthetic transactions for detailed performance objectives (e.g., 99th percentile response time). Event count-based SLIs track operational markers such as number of errors, alerts, or specific incidents-essential for regulatory uptime or compliance audits. Error logs, time-based or alert-based SLIs can be visualized but are not supported as direct SLI definitions by Instana, according to verified IBM configuration steps. The combination of traces and event counts provides the flexibility to set quality objectives, measure reliability, and drive alerting in line with SRE principles.

### NEW QUESTION # 31

Which two filters can be used in scheduling maintenance windows to mute affected entities?

- A. Custom Entity
- B. Smart Alerts
- C. Dynamic Focus
- D. Application Perspective
- E. Scope based

**Answer: D,E**

Explanation:

Scheduling maintenance windows in IBM Instana Observability allows teams to define planned downtimes or service windows without triggering false alerts. The official documentation specifies two filter types usable during maintenance scheduling: Scope Based and Application Perspective filters. The text explains: "Maintenance windows can be specified using Scope definitions or Application Perspectives, limiting alert muting to entities directly involved." Scope filters allow inclusion or exclusion based on infrastructure boundaries like hosts, clusters, or datacenters. Application Perspective filters focus on topological groupings of services representing business or application domains. By combining these filters, teams can ensure precision-muting only relevant sensors, metrics, or dependencies during upgrades or patching periods-while preserving alert integrity elsewhere. This capability avoids alert fatigue and maintains service accountability. Dynamic focus and Smart Alerts are response layers on active alerts rather than maintenance control objects, while Custom Entity filtering is not defined in Instana's scheduled maintenance configuration model.

### NEW QUESTION # 32

Which feature helps automating incident management?

- A. Log visualization
- B. Hotspot visualization
- C. Static code quality checks
- D. Action framework

**Answer: D**

Explanation:

Automated incident management in Instana is powered by the "Action Framework." The IBM documentation reads: "Instana's Action Framework enables automated response and remediation to detected incidents via webhooks, script execution, or integrations with ticketing systems." The framework can trigger custom scripts, communicate with ITSM solutions, or directly notify DevOps/SRE teams when a health signature or smart alert activates. This helps shorten resolution times and supports continuous

reliability objectives. Other visualizations or static checks, while useful (A, C, D), do not automate response—they only improve observability or code hygiene. The Action Framework is essential to operationalize incident response workflows across modern, distributed environments, as it closes the loop between detection and mitigation.

### NEW QUESTION # 33

After creating a custom dashboard in Instana, what are the default permissions for it?

- A. Only owner can see and edit it - cannot be shared to other users.
- **B. Only owner can see and edit it - can be shared to other users.**
- C. All users can view and edit it.
- D. All users can view it but only editors can modify it.

**Answer: B**

Explanation:


The dashboard permissions model in Instana ensures secure, user-specific management of visual analytics content. IBM confirms: "By default, dashboards created by a user are private and accessible only to their creator; they can be shared explicitly with other users or teams for viewing or editing." This model supports controlled collaboration while maintaining ownership accountability. The owner may later assign permissions within the UI, typically under the Dashboard Sharing and Permissions option, defining read or write privileges per user or group. Default private scoping avoids accidental data exposure yet allows managed distribution in team settings. Public dashboards may be intentionally created as shared artifacts, but sharing must always be a conscious user action. These principles align with enterprise-grade security requirements described in the Permissions section of the dashboards documentation and remain unchanged across Instana versions.

### NEW QUESTION # 34

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