

# CIS-HAM 시험패스 인증덤프자료 & CIS-HAM 최신 시험 예상문제모음



참고: ITDumpsKR에서 Google Drive로 공유하는 무료, 최신 CIS-HAM 시험 문제집이 있습니다:  
<https://drive.google.com/open?id=12dadoK7vI9aVoK2MMP3CmXR2opQ5pMky>

연구결과에 의하면ServiceNow인증 CIS-HAM시험은 너무 어려워 시험패스율이 낮다고 합니다. ITDumpsKR의 ServiceNow인증 CIS-HAM덤프와 만나면ServiceNow인증 CIS-HAM시험에 두려움을 느끼지 않으셔도 됩니다. ITDumpsKR의 ServiceNow인증 CIS-HAM덤프는 엘리트한 IT전문가들이 실제시험을 연구하여 정리해둔 퍼펙트한 시험대비 공부자료입니다. 저희 덤프만 공부하시면 시간도 절약하고 가격도 친근하며 시험준비로 인한 여러방면의 스트레스를 적게 받아ServiceNow인증 CIS-HAM시험패스가 한결 쉬워집니다.

CIS-HAM 시험을 준비하기 위해서는, 후보자들은 ServiceNow 플랫폼 기능의 기본적인 이해와 하드웨어 자산 관리 솔루션을 구현하고 구성하는 경험이 있어야 합니다. 시험은 60개의 객관식 문제로 이루어져 있으며, 90분의 시간 제한이 있습니다. 후보자들은 합격 최소 점수인 70% 이상을 달성하여 인증을 획득해야 합니다. 시험을 성공적으로 완료한 후, 개인은 전 세계적으로 인정받는 ServiceNow Certified Implementation Specialist - Hardware Asset Management 자격증을 수여받게 되며, 이는 분야에서의 우수성의 기준으로 인식됩니다. 이 자격증은 하드웨어 자산 관리에 대한 높은 수준의 능력을 나타내며, 개인들이 ServiceNow 생태계에서의 경력을 발전시키는 데 도움이 될 수 있습니다.

CIS-HAM 인증은 ServiceNow 플랫폼을 사용하여 하드웨어 자산 관리 프로세스를 실행하고 관리하는 개인의 지식과 기술을 검증하는 것을 목적으로합니다. 이 인증은 하드웨어 자산 관리 수명주기, 자산 추적 및 재고 관리, 소프트웨어 자산 관리 및 라이선스 컴플라이언스 관리를 비롯한 다양한 주제를 다룹니다.

## CIS-HAM시험패스 인증덤프자료 최신 인기 인증 시험덤프문제

예를 들어ServiceNow CIS-HAM 덤프를 보면 어떤 덤프제공사이트에서는 문항수가 아주 많은 자료를 제공해드리지만 저희ServiceNow CIS-HAM덤프는 문항수가 적은 편입니다.왜냐하면 저희는 더 이상 출제되지 않는 오래된 문제들을 삭제해버리기 때문입니다. 문제가 많으면 고객들의 시간을 허비하게 됩니다. ITDumpsKR는 응시자에게 있어서 시간이 정말 소중한다는 것을 잘 알고 있습니다.

### 최신 CIS-Hardware Asset Management CIS-HAM 무료샘플문제 (Q123-Q128):

#### 질문 # 123

When a Document Template is created from an HR Case, the name of the person who created the document is added to the name of the attachment.

Why?

- A. It indicates who generated the document
- B. It indicates the Opened for user
- C. It indicates who should sign the document
- D. It indicates who the document is about

정답: A

설명:

Explanation

According to the ServiceNow Product Documentation on Document Templates<sup>1</sup>, document templates are records that define the layout and content of a document that can be generated from a table record, such as an HR case<sup>1</sup>. They can include information such as fields, variables, images, and signatures<sup>1</sup>.

According to the ServiceNow Product Documentation on Generate Documents from Templates<sup>2</sup>, when a document template is created from an HR case, the name of the person who created the document is added to the name of the attachment<sup>2</sup>. For example, if John Smith created a document from the template Employee Termination Letter, the attachment name would be Employee Termination Letter - John Smith.docx<sup>2</sup>.

The reason for this naming convention is to indicate who generated the document, which can be useful for auditing and tracking purposes<sup>2</sup>. It can also help to avoid confusion or duplication if multiple documents are generated from the same template by different users<sup>2</sup>.

The other options are not the correct explanation for why the name of the person who created the document is added to the name of the attachment. It does not indicate who should sign the document, as the signature can be added as a variable in the template<sup>1</sup>. It does not indicate the Opened for user, as the document can be generated for any HR case, not necessarily the one that the user opened<sup>2</sup>. It does not indicate who the document is about, as the document can contain information about multiple parties, such as the employee, the manager, and the HR representative<sup>2</sup>.

References:

1: ServiceNow Product Documentation: Document Templates

2: ServiceNow Product Documentation: Generate Documents from Templates

#### 질문 # 124

What types of inventory audits are supported with the Hardware Asset Management (HAM) application?  
(Choose two.)

- A. Vendor audit
- B. Location audit
- C. Discovery audit
- D. Stockroom audit

정답: B,D

설명:

Inventory audits are the processes of verifying the accuracy and consistency of the hardware asset inventory across the enterprise<sup>1</sup>.

The Hardware Asset Management (HAM) application supports the following types of inventory audits<sup>1</sup>:

**Stockroom audit:** This is an audit that verifies the quantity and condition of the hardware assets in a stockroom. A stockroom is a physical location where hardware assets are stored before they are delivered to the end users or transferred to another stockroom<sup>2</sup>. A stockroom audit helps to optimize the inventory levels, avoid overstocking or understocking, and identify any discrepancies or issues with the stockroom assets<sup>1</sup>.

**Location audit:** This is an audit that verifies the presence and status of the hardware assets in a specific location, such as an office, a building, or a floor. A location audit helps to ensure that the hardware assets are assigned to the correct owners, locations, and departments, and to identify any missing, unknown, or unauthorized assets<sup>1</sup>.

Therefore, the types of inventory audits that are also options in the question are A: Stockroom audit and C: Location audit.

The other options that are not types of inventory audits supported by the HAM application are:

**Vendor audit:** This is not a type of inventory audit, but a type of vendor management activity. Vendor management is the process of managing the relationships and contracts with the vendors that provide hardware assets and services to the organization<sup>3</sup>. Vendor audit is an activity that evaluates the performance, quality, and compliance of the vendor based on predefined criteria and metrics<sup>3</sup>.

**Discovery audit:** This is not a type of inventory audit, but a type of configuration management activity. Configuration management is the process of maintaining the accuracy and consistency of the operational and relationship information of IT assets and services in the Configuration Management Database (CMDB)<sup>4</sup>. Discovery audit is an activity that compares the actual configuration items (CIs) in the IT environment with the expected CIs in the CMDB and identifies any differences or discrepancies<sup>4</sup>. References:

1: Hardware Asset Inventory Audit

2: Stockrooms

3: Vendor Management

4: Configuration Management

## 질문 # 125

Why may users request loaner assets even when the requested asset is not available in the local stockroom?

- A. The wait-listed loaner asset requests provide visibility to the demand for loaner orders.
- B. The request automatically creates a purchase order to obtain the assets from a vendor.
- C. The wait-listed loaner asset requests provide visibility to streamline internal transfer order flows.
- D. The request creates an automatic transfer order to move assets from a warehouse with in stock assets.

정답: A

설명:

According to the ServiceNow Hardware Asset Management documentation, a loaner asset is a temporary asset that is provided to a user for a specific period of time, such as when their primary asset is being repaired or replaced<sup>1</sup>. Users can request loaner assets from the Service Catalog, where they can select the type, quantity, and duration of the loaner asset they need<sup>2</sup>. If the requested asset is not available in the local stockroom, the request is wait-listed until the asset becomes available<sup>3</sup>. Users may request loaner assets even when the requested asset is not available in the local stockroom because the wait-listed loaner asset requests provide visibility to the demand for loaner orders. This visibility helps the asset managers to plan and optimize the loaner asset pool, as well as to identify and address any gaps or bottlenecks in the loaner asset fulfillment process.

The other options are not correct because:

\* The request does not create an automatic transfer order to move assets from a warehouse with in stock assets. Transfer orders are created manually by the stock manager to move assets between stockrooms.

\* The wait-listed loaner asset requests do not provide visibility to streamline internal transfer order flows.

Transfer order flows are managed by the stock manager using the Transfer Order Management module.

\* The request does not automatically create a purchase order to obtain the assets from a vendor. Purchase orders are created manually by the procurement manager to order assets from vendors.

References:

\* ServiceNow Hardware Asset Management: Loaner Asset Requests

\* ServiceNow Hardware Asset Management: Request a loaner asset

\* ServiceNow Hardware Asset Management: Waitlist a loaner asset request

\* [ServiceNow Hardware Asset Management: Asset Reservations and Loaner Asset Requests]

\* [ServiceNow Hardware Asset Management: Transfer orders]

\* [ServiceNow Hardware Asset Management: Transfer Order Management]

\* [ServiceNow Hardware Asset Management: Purchase orders]

## 질문 # 126

Classes are represented as tables in the ServiceNow database. Which is the base asset class?

- A. alm\_hardware
- B. cmdb\_asset
- C. alm\_asset
- D. cmdb\_hardware

정답: C

설명:

Explanation

Classes are represented as tables in the ServiceNow database that define the attributes and relationships of a specific type of record1 The base asset class is the alm\_asset table, which contains the common fields and properties for all types of assets, such as hardware, software, consumable, etc.2 The alm\_asset table is extended by other asset classes, such as alm\_hardware, alm\_software, alm\_consumable, etc., which add more specific fields and properties for each asset type2 The cmdb\_asset table is not a class, but a view that joins the alm\_asset table and the cmdb\_ci table, which is the base configuration item(CI) class3 The cmdb\_hardware table is a CI class, not an asset class, that contains the common fields and properties for all types of hardware CIs, such as computers, devices, network equipment, etc.4 References: 1: Tables and Classes - ServiceNow 2: Asset [alm\_asset] table - ServiceNow 3: Asset and Configuration Item [cmdb\_asset] view - ServiceNow 4: Hardware [cmdb\_ci\_hardware] class - ServiceNow

질문 # 127

During normalization, what is the most common cause for hardware models to generate a status of Match Not Found?

- A. Invalid transform map
- B. Missing transform map
- C. Missing data
- D. Plugin issues

정답: B

질문 # 128

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자신을 부단히 업그레이드하려면 많은 노력이 필요합니다. IT업종 종사자라면 국제승인 IT인증자격증을 취득하는 것이 자신을 업그레이드하는 것과 같습니다. ServiceNow인증 CIS-HAM시험을 패스하여 원하는 자격증을 취득하려면ITDumpsKR의ServiceNow인증 CIS-HAM덤프를 추천해드립니다. 하루빨리 덤프를 공부하여 자격증 부자가 되세요.

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