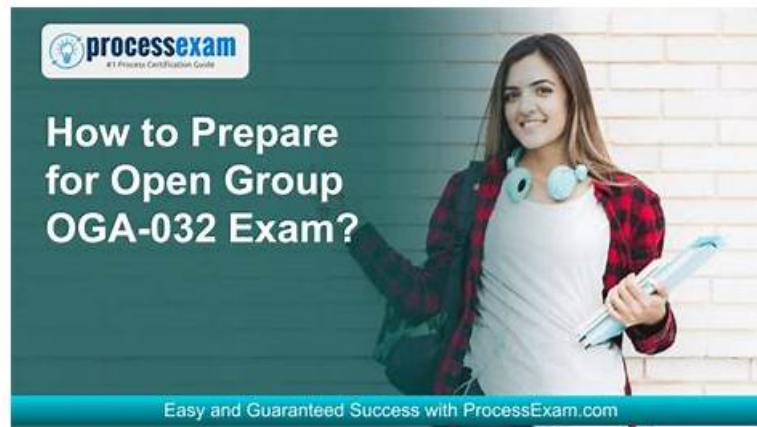


# Exam The Open Group OGA-032 Consultant - OGA-032 Reliable Dumps Ebook



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## The Open Group ArchiMate 3 Part 2 Exam Sample Questions (Q11-Q16):

### NEW QUESTION # 11

Please read this scenario prior to answering the question

The ArchiSurance Mobile consumer solution is used for selling and renewing insurance products, providing customer service, enabling accurate and convenient home recordkeeping, and capturing and processing claims. The solution consists of three applications. The Consultant application lets customers review their existing coverage, and update it based on common life events, such as getting a new car, moving into a new home, or having a family member move in or out. If necessary, they can speak or chat with a customer service representative. The Home Manager application helps customers photograph and catalogue their valuable possessions in order to support the filing of accurate claims in case of loss or damage. The Claim Manager application enables customers to quickly file a claim for loss or damage to an insured auto, home or possession. It enables customers to describe the incident by referencing information captured with the Consultant and the Home Manager applications. In addition, it allows the customer to add photographs, audio, video and text to support a claim, submit the claim, and monitor its progress.

The ArchiSurance Mobile applications rely on a number of application services hosted by ArchiSurance. The first is an Auto Identification and Description (AID) service that the Consultant application uses to validate and complete auto information entered by customers. The second service, Home Identification and Description (HID) performs the same function for home information, and is used by the Home Manager application. The Consultant application also uses the Virtual Agent service to guide customers as they select coverage options, the Payment Processor service to arrange premium payments, and the Coverage Activator service to

generate policies and put them in force.

ArchiSurance Mobile also relies on a number of technology services. The Home Manager application uses a Multimedia Repository service to store and retrieve information about insured homes. The Claim Manager application also uses this service for claim information entered by customers. All three ArchiSurance Mobile applications use a Personal Security service to register and authenticate customers, and to manage their profiles.

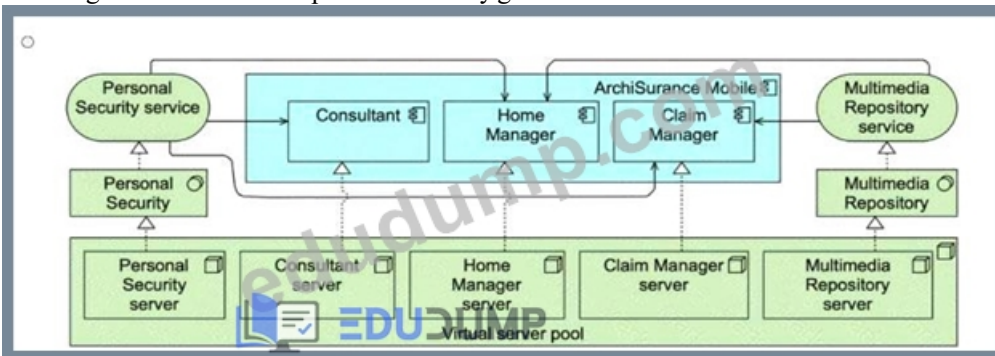
Each application service is realized by an application component with the same name. Each technology service is realized by a system software environment, having the same name. ArchiSurance hosts both the application components and system software environments in a virtualized server pool within its data center. Each service has its own virtual server. Each virtual server is connected to a data center network (DCN) which in turn connects to a commercial wide area network (WAN).

Refer to the Scenario

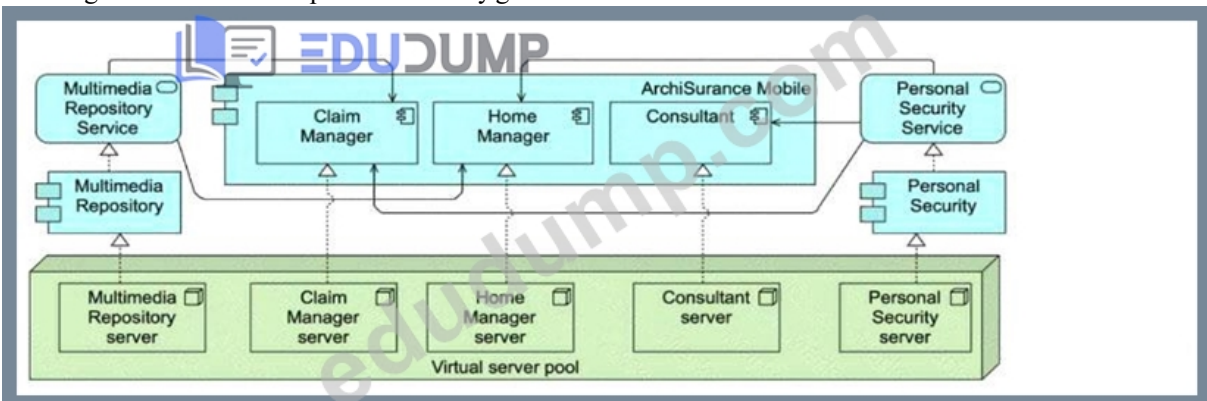
You have been asked to show the applications that make up the ArchiSurance Mobile solution and the technology that supports these applications.

Which of the following answers provides the best description? Note that it is not necessary to model the networks.

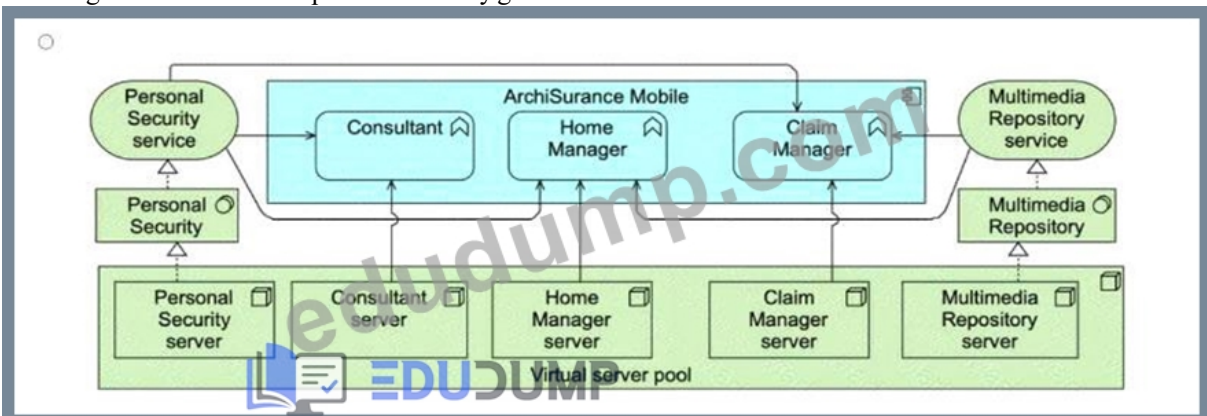
- A. A diagram of a server Description automatically generated



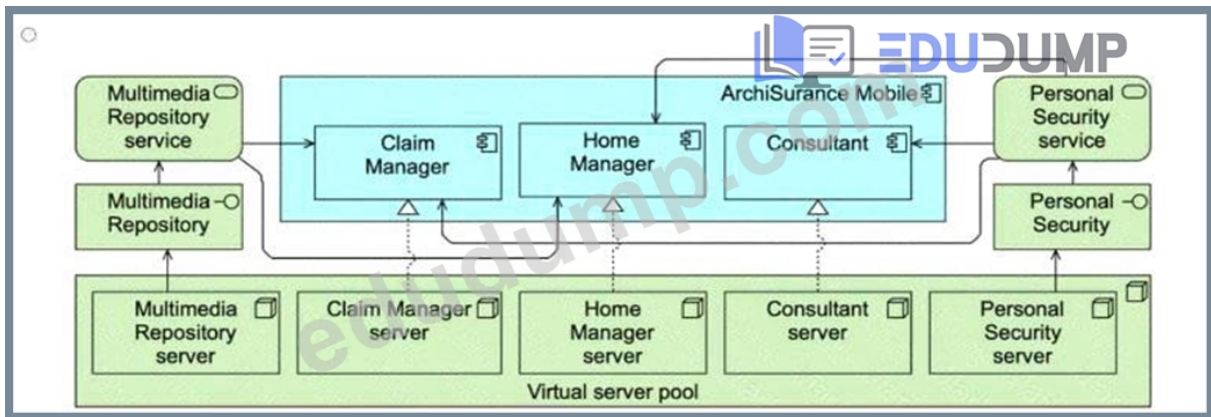
- B. A diagram of a server Description automatically generated



- C. A diagram of a server Description automatically generated



- D. A diagram of a computer server Description automatically generated



**Answer: D**

Explanation:

In this scenario, the focus is on modeling the ArchiSurance Mobile solution, showing the applications that make up this solution and the technology infrastructure that supports them. This includes applications, application services, and the system software environments (technology services) upon which the applications rely.

Key ArchiMate® 3.2 Concepts Applied:

\* Application Components and Services:

\* Consultant Application: This allows customers to review, update coverage, and speak with customer service representatives. It uses the following application services:

\* Auto Identification and Description (AID) for validating auto information.

\* Virtual Agent for helping customers select options.

\* Payment Processor to arrange payments.

\* Coverage Activator to generate and activate policies.

\* Home Manager Application: This allows customers to catalogue possessions and use the Home Identification and Description (HID) service to validate home information.

\* Claim Manager Application: Enables filing of claims, referencing data from the Consultant and Home Manager applications and storing information (such as photos, videos) via the Multimedia Repository.

\* Technology Services:

\* Personal Security Service: Used for customer registration, authentication, and profile management across all three applications.

\* Multimedia Repository Service: Used to store and retrieve information related to home possessions and claim details, supporting both the Home Manager and Claim Manager applications.

\* Technology Infrastructure:

\* Each application component (Consultant, Home Manager, Claim Manager) is hosted on its own virtual server within a virtualized server pool.

\* Each technology service is realized by a corresponding system software environment (e.g., Multimedia Repository, Personal Security), each with its own virtual server.

\* The infrastructure is hosted in a data center, but the focus here is on the services rather than the network connections.

Why Option C is Correct:

\* Option C accurately represents the key applications (Consultant, Home Manager, Claim Manager) in connection with the appropriate technology services and their respective virtual servers.

\* The model shows the relationships between the applications and their dependencies on Personal Security and Multimedia Repository, aligning with the description provided.

\* The virtual server pool is depicted clearly, showing how the applications and services are realized within this infrastructure.

\* The relationships between applications and application services (AID, HID, Virtual Agent, Payment Processor, Coverage Activator) are not modeled in full detail here, but they are implicitly understood through the applications.

Why Other Options Are Incorrect:

\* Option A and Option D both incorrectly depict some relationships between the applications and their supporting technology services or servers, or miss certain dependencies.

\* Option B does not provide as clear a depiction of the virtualized infrastructure and how the applications relate to the Multimedia Repository and Personal Security services.

Conclusion:

Option C provides the most accurate and complete description of the ArchiSurance Mobile solution and the supporting technology, as required by the scenario. It correctly illustrates the relationships between the applications, the virtual servers, and the supporting technology services according to ArchiMate® 3.2 principles.

### NEW QUESTION # 12

Please read this scenario prior to answering the question

A healthcare provider operates a Patient Admission process supported by the Admission Portal application and Insurance Verification application.

Patient data is stored as Patient Records. Insurance Verification consumes an external Web API.

Both applications are deployed in a Kubernetes cluster running on physical servers connected via a hospital LAN and redundant storage arrays.

Refer to the scenario.

You must produce a cross-layer model showing behavior, data, and infrastructure.

Which model is most appropriate?

- A. Represent records only as Technology Artifacts.
- B. Model Patient Admission as a Business Process served by Application Services realized by Application Functions assigned to Application Components deployed on Nodes, with Access relationships to Data Objects and connections via Communication Networks.
- C. Model only the Kubernetes cluster.
- D. Model Insurance Verification as a Business Actor.

**Answer: B**

### NEW QUESTION # 13

Please read this scenario prior to answering the question

The ArchiSurance senior management, board members, customers, and major stockholders have expressed long-standing concerns regarding the business continuity risks associated with relying on a single data center.

Located in an area prone to

flooding, earthquakes, and occasional water leaks from the cafeteria above, the current data center has significant vulnerabilities.

To address these concerns and mitigate the risks, ArchiSurance has developed a comprehensive plan to relocate its existing data center to two separate ready-to-use data centers in different cities. As a major undertaking, the approval of the Board of Directors is required to proceed with the project.

The primary objectives of the data center move are to reduce the risk of business interruptions, reduce both planned and unplanned downtime for critical applications, and provide reassurance to ArchiSurance stakeholders. Ensuring minimal disruption during the transition is crucial. However, several constraints make the planned migration to the new data centers particularly challenging.

Certain critical ArchiSurance applications cannot be offline for more than one hour, and any planned downtime must be restricted to specific four-hour windows on weekends. Additionally, the migration cannot take place during quarterly or year-end closing periods to avoid disrupting critical processing operations.

ArchiSurance management has devised a multi-phase data center transformation program to facilitate a smooth transition. Each phase is critical for establishing stable and fully functional data center configurations throughout the transformation process.

The initial phase entails detailed scheduling and planning to develop a comprehensive transformation plan aligned with ArchiSurance's timing and scheduling requirements. During the second phase, ArchiSurance will procure the necessary hardware and software for the new data centers, while also seeking refunds for the hardware and software in the current data center once it is decommissioned.

The third phase involves setting up the new data centers and conducting parallel testing of the new hardware and software alongside the existing production environment. The transition between the old and new data centers occurs in the fourth phase, followed by the fifth phase, which is the decommissioning of the old data center. This involves returning the hardware and software to obtain the contracted refunds. Each phase, from the second to the fifth, is initiated once specific conditions outlined in the previous phase have been met.

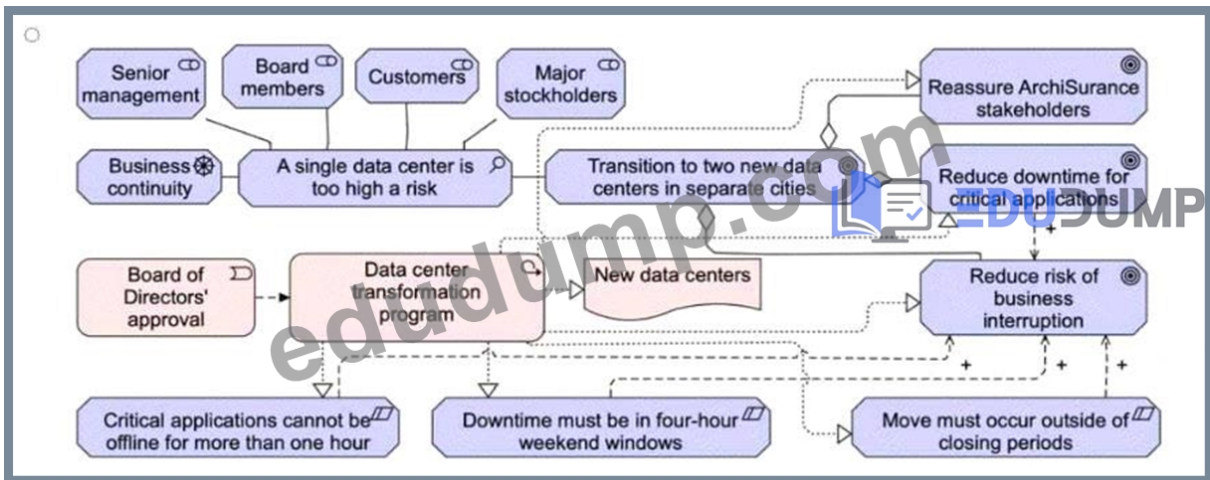
Refer to the Scenario

The IT department's leader has assigned you the task of creating a model to explain the rationale behind ArchiSurance's decision to transform its data center infrastructure. The model should show the concerns and motivations of the stakeholders involved.

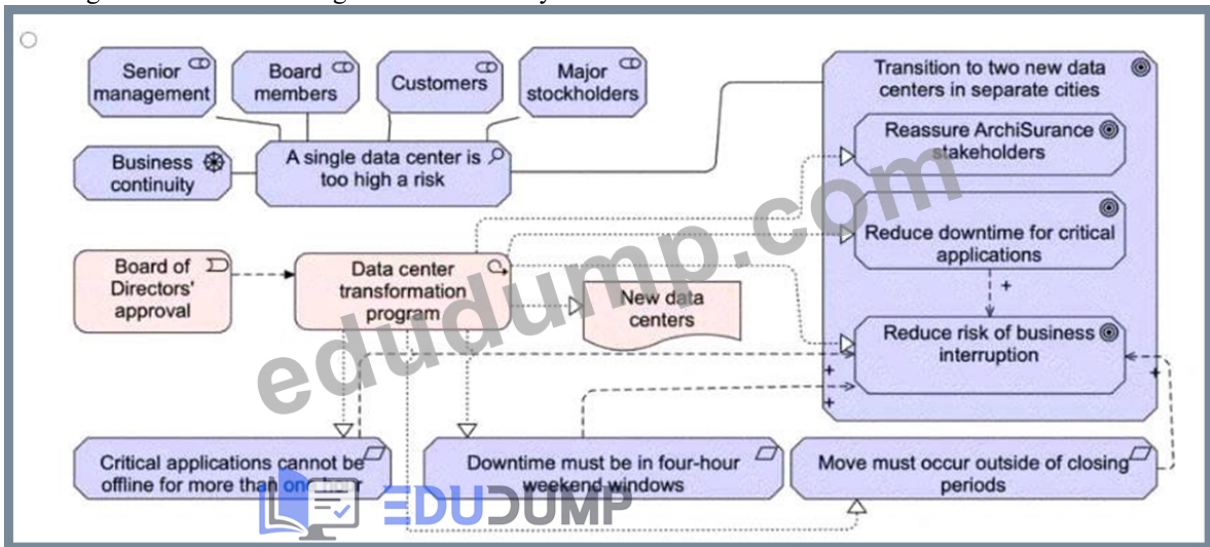
Additionally, it should outline the specific goals to be achieved through the data center transformation program, the associated deliverables, and the limitations that must be considered throughout the program's implementation.

Which of the following answers provides the best explanation?

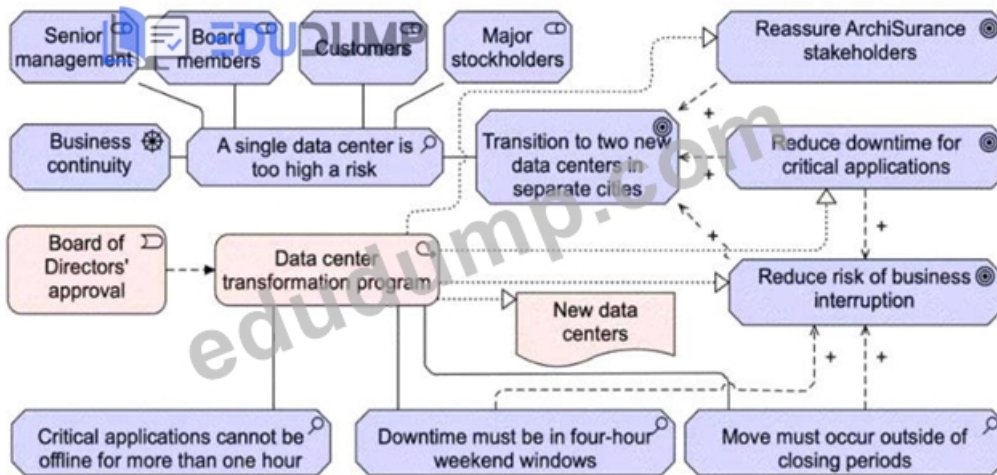
- A. A diagram of data center AI-generated content may be incorrect.



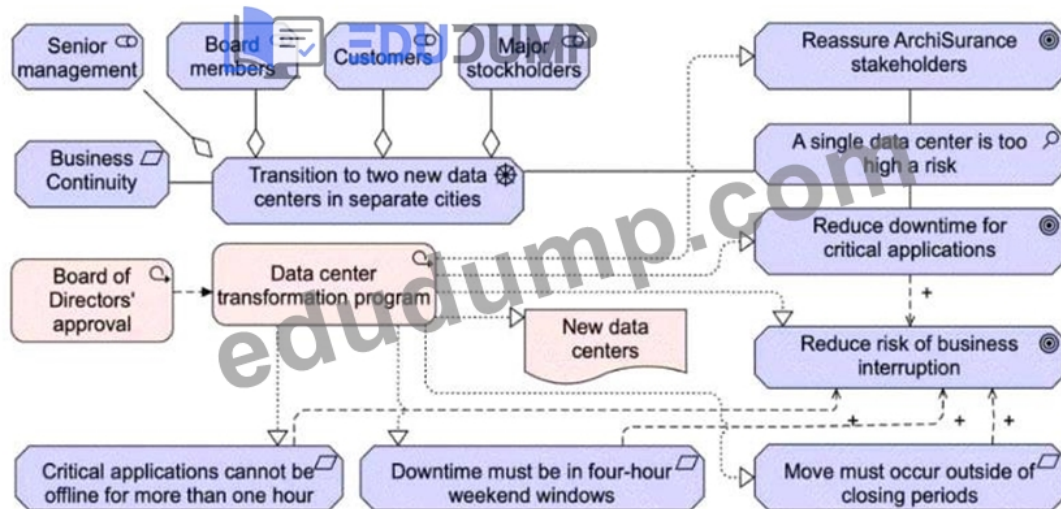
- B. A diagram of a data center AI-generated content may be incorrect.



- C. A diagram of data center AI-generated content may be incorrect.



- D. A diagram of a data center AI-generated content may be incorrect.



**Answer: C**

Explanation:

We need to identify the most accurate and complete model that explains:

- \* Stakeholder Concerns & Motivations- Including senior management, board members, customers, and stockholders.
- \* Objectives & Goals- Reducing business risks, minimizing downtime, and reassuring stakeholders.
- \* Deliverables- The transition to two new data centers and data center transformation program.
- \* Constraints & Requirements- Planned downtime limits, critical application uptime requirements, and scheduling constraints.

Why C is the Best Choice:

- #Includes all stakeholder concerns- Clearly represents business continuity risks and the rationale for transitioning to two new data centers.
- #Clearly defines the objectives- Reducing downtime and risk of business interruption.
- #Shows key constraints-
  - \* Critical applications cannot be offline for more than one hour.
  - \* Downtime must be in four-hour weekend windows.
  - \* The migration must avoid closing periods.
- #Links deliverables to objectives- The data center transformation program and new data centers are clearly positioned as solutions.
- #Represents dependencies correctly- Showing how each motivation leads to a goal, which leads to a deliverable.

Why Not A, B, or D?

- \* A: Does not establish a strong link between the concerns and the solution clearly enough.
- \* B: The structure does not align well with the scenario requirements, and some constraints and dependencies are missing.
- \* D: Overcomplicates some relationships and does not emphasize stakeholder concerns effectively.

#### NEW QUESTION # 14

Please read this scenario prior to answering the question

A financial institution runs a Loan Approval process supported by a Loan Processing application and a Risk Assessment application. The Loan Processing application evaluates loan data using Business Rules stored in a Rules Repository. Risk Assessment retrieves credit scores from an external API.

Both applications run on virtual application servers connected to internal and external networks.

Refer to the scenario.

Which answer is most complete?

- A. Use association relationships only to show credit bureau integration.
- B. Model Loan Approval as a Business Process served by Application Services realized by Application Functions accessing Data Objects (Loan Request, Risk Report, Business Rules), deployed on Virtual Nodes connected via Communication Networks.
- C. Model only application components.
- D. Model everything only in the Technology Layer.

**Answer: B**

#### NEW QUESTION # 15

Please read this scenario prior to answering the question

The ArchiSurance Mobile consumer solution is used for selling and renewing insurance products, providing customer service, enabling accurate and convenient home recordkeeping, and capturing and processing claims. The solution consists of three applications. The Consultant application lets customers review their existing coverage, and update it based on common life events, such as getting a new car, moving into a new home, or having a family member move in or out. If necessary, they can speak or chat with a customer service representative. The Home Manager application helps customers photograph and catalogue their valuable possessions in order to support the filing of accurate claims in case of loss or damage. The Claim Manager application enables customers to quickly file a claim for loss or damage to an insured auto, home or possession. It enables customers to describe the incident by referencing information captured with the Consultant and the Home Manager applications. In addition, it allows the customer to add photographs, audio, video and text to support a claim, submit the claim, and monitor its progress.

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Each application service is realized by an application component with the same name. Each technology service is realized by a system software environment, having the same name.

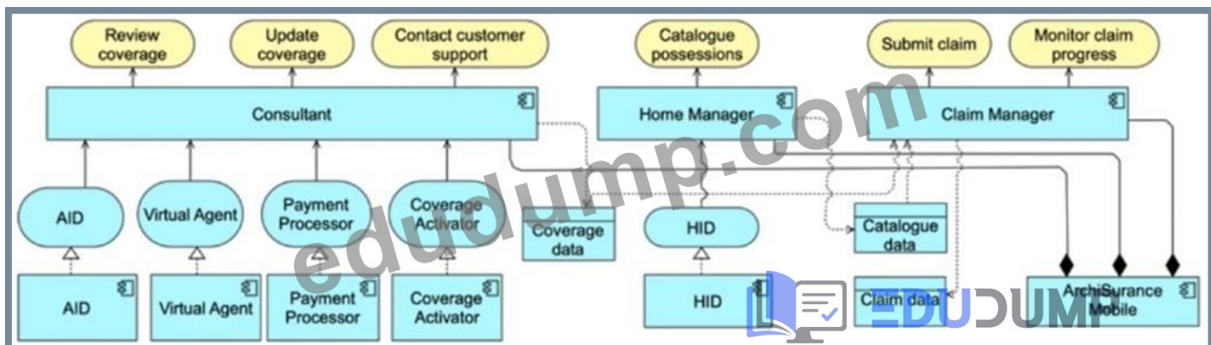
ArchiSurance hosts both the application components and system software environments in a virtualized server pool within its data center. Each service has its own virtual server. Each virtual server is connected to a data center network (DCN) which in turn connects to a commercial wide area network (WAN).

Refer to the Scenario

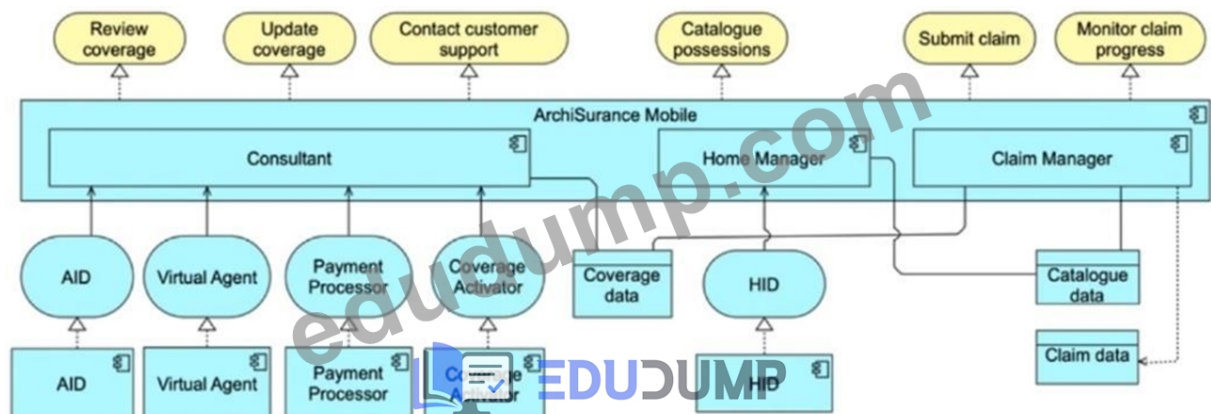
You have been asked to show the business services that ArchiSurance Mobile delivers, and the application services and components that are used to deliver those business services. This should also show the data accessed directly by the interactive application components.

Which of the following answers provides the best explanation?

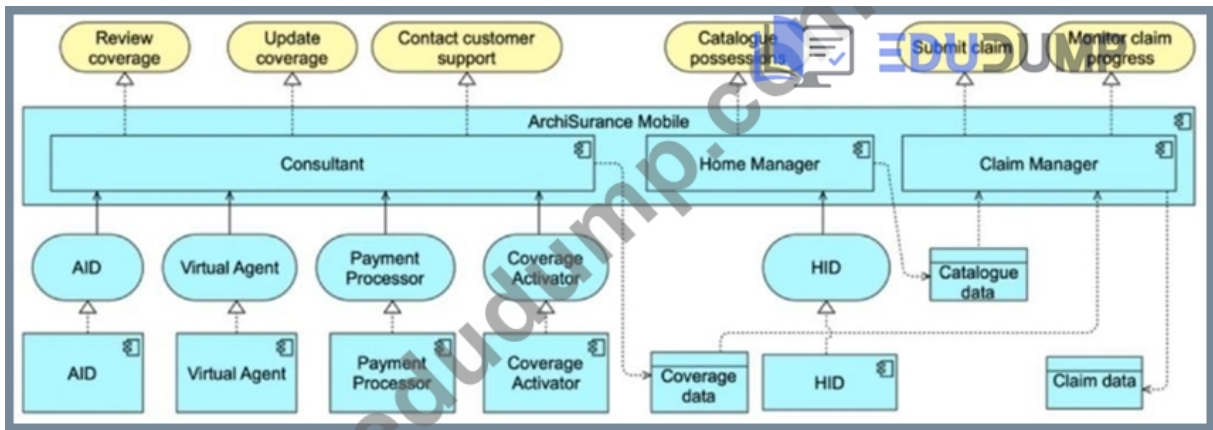
- A.



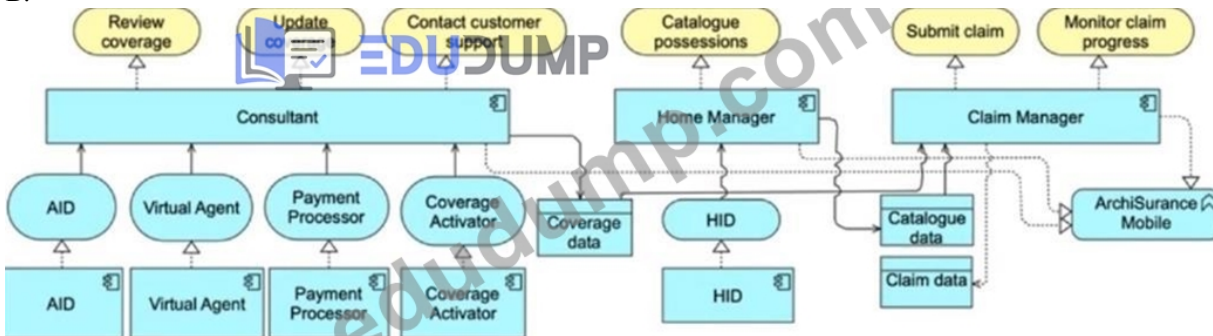
- B.



- C.



• D.



**Answer: C**

Explanation:

The chosen option is the best fit for the requirements described in the scenario:

It shows the business services (yellow rounded rectangles) at the top, representing the interactions that ArchiSurance Mobile delivers to customers (e.g., "Review coverage", "Update coverage", "Submit claim", etc.).

It displays the application components (light blue rectangles, e.g., "Consultant", "Home Manager", "Claim Manager") that deliver the business services. Each business service is linked directly to the appropriate application component.

It includes the application services (blue ovals, e.g., "AID", "Virtual Agent", "Payment Processor", "Coverage Activator", "HID") and shows how the application components use these services.

It accurately reflects the data accessed directly by the interactive application components (rectangles with a document symbol), directly associating each with the correct application component.

The layering and relationships clearly show how the business services are realized via application components and services, matching the scenario's requirements for traceability and clarity.

## NEW QUESTION # 16

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