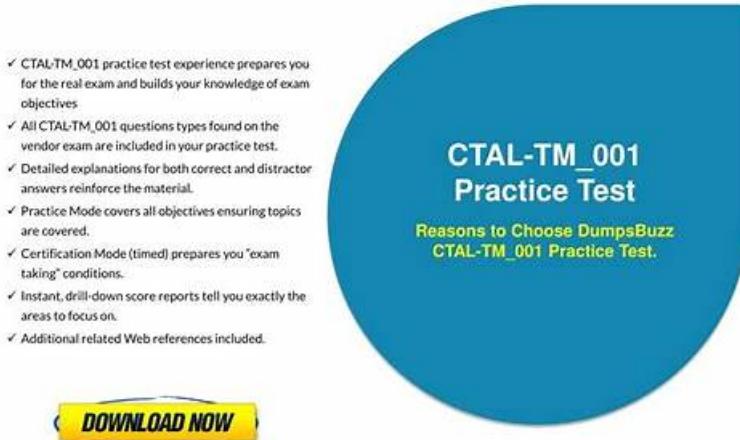


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ISTQB Certified Tester Advanced Level - Test Manager Sample Questions

(Q53-Q58):

NEW QUESTION # 53

You have directed one of your testers to construct a "smoke test" to execute against new builds prior to starting formal testing. This is an example of which software development lifecycle activity?

[1]

- A. Technical support
- B. Software development and maintenance
- C. Project management
- D. Change and configuration management

Answer: D

Explanation:

The correct answer is C. Change and configuration management. This is because a smoke test is a type of test that checks the basic functionality and stability of a new build before proceeding to more detailed testing. A smoke test is an example of change and configuration management, which is the activity of controlling and tracking the changes made to the software and its configuration items throughout the software development lifecycle. References: Certified Tester Advanced Level Test Manager (CTAL-TM) - ISTQB not-for-profit association, ISTQB Test Manager Certification - ISTQB Exams Worldwide - ISTQB Official Registration, Managing the Test Team - ISTQB not-for-profit association

NEW QUESTION # 54

The development manager is managing the review of the responses received from bidders, and has asked the in-house test manager to provide a review checklist for the test management aspects of the responses. Which of the following checkpoints would be appropriate? 2 credits

- A. The bidder's test plan shows that the application will be delivered for acceptance in six months time.
- B. The bidder's project strategy shows that the data content of all the test environments conforms to EU standards.
- C. The bidder's project test plan depicts a phased implementation with later delivery dates to be confirmed and states that test deliverables will be developed using IEEE 829 as a guide.
- D. The bidder's test policy should enforce that incident management fully conforms to IEEE 1044.

Answer: C

Explanation:

Explanation/Reference:

Explanation:

NEW QUESTION # 55

Which test process improvement model consists of five maturity levels?

- A. GQM
- B. TPI NEXT
- C. CMMi
- D. TMMi

Answer: D

Explanation:

Test Process Improvement Models:

TMMi (Test Maturity Model Integration) has five maturity levels: Initial, Managed, Defined, Measured, and Optimization. Other models, like TPI NEXT, focus on key areas but do not use a maturity-level framework.

CMMi (Capability Maturity Model Integration) applies broadly to process improvement but is not specific to testing.

GQM (Goal-Question-Metric) is a measurement approach, not a maturity model.

Evaluation of Options:

A (TMMi) is correct as it directly incorporates a five-level maturity framework for test process improvement.

Other options are not aligned with the question context.

Reference and Syllabus Alignment:

TMMi is referenced in the ISTQB syllabus under "Improving the Test Process" (TM-1.5.1) as a standard for maturity models.

NEW QUESTION # 56

You are Test Manager working on a project which is improving the user interface for its call centre staff handling customer enquiries. The project has completed UAT for the first iteration; however a large number of defects were raised by call centre staff seconded to help with the User Acceptance testing.

The defects described the user interface as not being intuitive enough with a poor 'help' facility. A user representative spent a week working with developers and system testers to explain the issues, which were subsequently agreed to have resulted from poorly specified usability requirements.

The requirements were defined separately for each iteration and have been formally reviewed by business analysts, developers and the IT director.

The user representative was also able to answer a number of other questions that the system test team had regarding call centre workflows, which improved their domain knowledge.

You have been asked to conduct a project retrospective and recommend improvements for the next iteration which introduces further user interface changes. Which of the following would be the MOST effective improvement for the next iteration?

- A. A call centre user representative to be seconded to the system test team to help improve test design.
- B. Call centre representatives to participate in reviews of the user interface requirements.
- C. System test analysts to attend external training on usability testing techniques.
- D. **System test cases to incorporate usability testing and be reviewed by a call centre user representative.**

Answer: D

NEW QUESTION # 57

During test process improvement it is recommended to use standards where possible. Standards originate from various sources and they cover different subjects in relation to testing. Pick TWO sources of software standards, useful to software testing from the ones mentioned below. 1 credit

- A. IEEE 829 'standard for software test documentation' is an international standard to be following mandatory by all testing origination regardless of lifecycle models.
- B. ISO 9126-1 'Software engineering- Product quality Part 1: Quality model' is an international standard, that provides a basis on which to define quality assurance solutions.
- C. ISA 4126-1 'Software engineering- Product quality Part 1: Quality model' is an international standard, that provides a basis on which to define quality assurance solutions.
- D. SY-395-01 'Standard for East Coast Hospital software' is a regional standard adapted from a national one. Besides hospital software, this standard ought to be used also by other types of software system in the region.
- E. **BS-7925-2 'Software testing. Software component testing is a national standard used internationally. It covers a number of testing techniques that may be useful both on component testing level and on system testing level.**

Answer: B,E

NEW QUESTION # 58

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