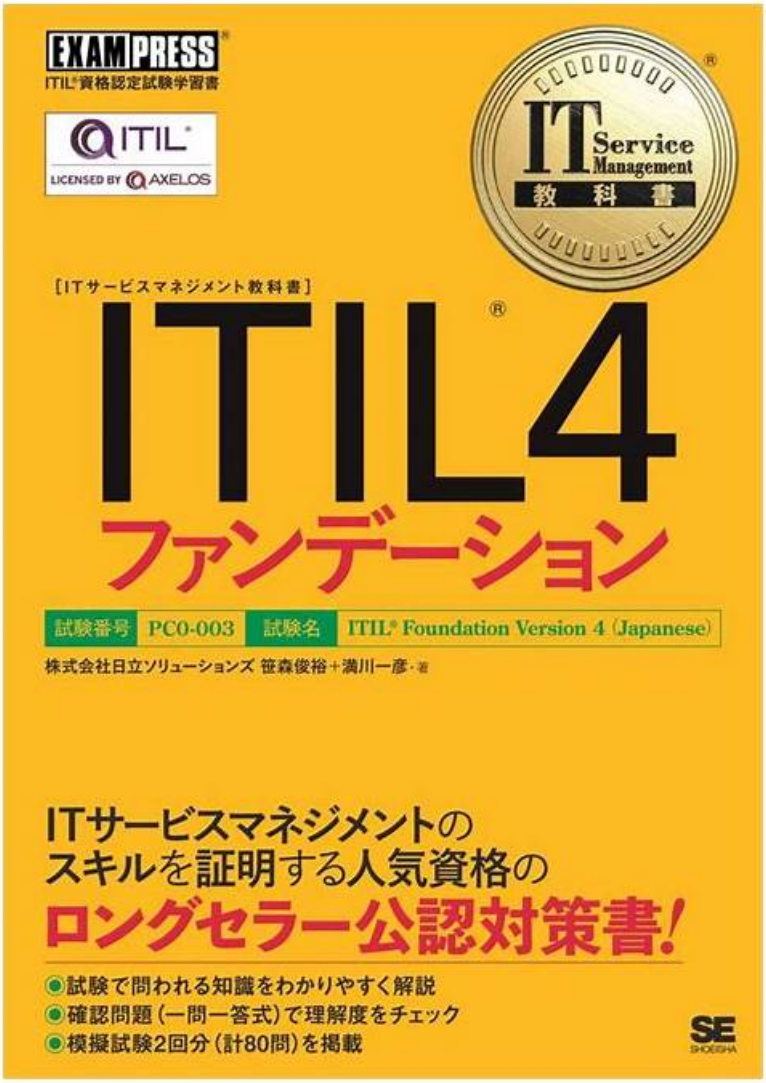
高質量的ITIL-4-Foundation套裝，最有效的學習資料幫助妳快速通過ITIL-4-Foundation考試



P.S. Testpdf在Google Drive上分享了免費的2025 ITIL ITIL-4-Foundation考試題庫：https://drive.google.com/open?id=1dE1n0VmBJLlqjgvtgmQGzsYG8fixBB--

你是一名IT人員嗎？你報名參加當今最流行的IT認證考試了嗎？如果你是，我將告訴你一個好消息，你很幸運，我們Testpdf ITIL的ITIL-4-Foundation考試認證培訓資料可以幫助你100%通過考試，這絕對是個真實的消息。如果你想在IT行業更上一層樓，選擇我們Testpdf那就更對了，我們的培訓資料可以幫助你通過所有有關IT認證的，而且價格很便宜，我們賣的是適合，不要不相信，看到了你就知道。

ITIL 4 基礎認證考試是一個可以從世界任何地方參加的在線考試。考試包括40道多項選擇題，及格分數為65%。考試時間為60分鐘，候選人需要在規定時間內完成。該認證的有效期是終身的，通過考試的個人可以在履歷和名片上使用 ITIL 4 基礎認證，從而增強他們的職業前景。

ITIL 4基金會認證考試涵蓋了廣泛的主題，其中包括服務價值系統，服務管理實踐，服務管理的關鍵概念以及服務管理的四個維度。它還涵蓋了不同類型的IT服務，例如技術管理，服務台管理，事件管理和問題管理。該考試旨在提高在IT服務管理中工作的專業人員的技能和知識，並幫助他們向組織提供高質量的IT服務。

>> ITIL-4-Foundation套裝 <<

ITIL ITIL-4-Foundation指南 - ITIL-4-Foundation考古題推薦

Testpdf的ITIL-4-Foundation考古題是經過眾多考生檢驗過的資料，可以保證有很高的成功率。如果你用過考古題以後仍然沒有通過考試，Testpdf會全額退款。或者你也可以選擇為你免費更新考試考古題。有了這樣的保障，實在沒有必要擔心了。

ITIL 4 Foundation考試旨在評估考生對ITIL框架的理解，包括關鍵概念、原則和實踐。考試涵蓋服務管理、服務價值系統、服務價值鏈和ITIL實踐等主題。這是一個40道選擇題的考試，需要60分鐘完成。通過考試的考生將獲得ITIL 4 Foundation認證，這表明他們對ITIL框架的知識和理解。這個認證受到雇主的高度重視，可以幫助專業人士在IT服務管理方面推進他們的職業生涯。

最新的 ITIL 4 ITIL-4-Foundation 免費考試真題 (Q25-Q30):

問題 #25
Which is part of the 'focus on value' guiding principle?

- A. Identifying activities that can be achieved in smaller iterations
- B. Understanding what services help the service consumer
- C. Assessing services to identify parts that can be reused
- D. Reducing the number of steps in the customer experience

答案：B

問題 #26
Which TWO of the following statements are MOST associated with the optimize and automate' guiding principle?
1. It is important to assess which method of communication is appropriate 'or each type of stakeholder.
2. Complex systems should be designed with an understanding of how the components' parts are related.
3. Organizations should consider whether technology could improve the eficiency o' manual processes.
4 It is important to understand the organization's objectives when assessing the impact of potential improvements.

- A. 2 and 3
- B. 1 and 2
- C. 3 and 4
- D. 1 and 4

答案：C

解題說明：
Explanation
You need to use all of your resources as effectively and efficiently as you can. This means that you should automate wherever you can, and use people only for tasks that can't be automated. It also means that you need to think carefully about what you can automate and about the circumstances where only a person will do; and about simplifying those processes you do decide to automate to eliminate wasteful or inefficient steps.
You should always optimize the work BEFORE you automate it, as automating something that is inefficient or ineffective may just result in you doing the wrong thing faster!
https://www.sysaid.com/blog/itil/the-7-guiding-principles-of-itil-4-practical-advice-to-help-you-make-decisions

問題 #27
Which is the MOST LIKELY way of resolving major incidents?

- A. A support team following detailed procedures for investigating the incident
- B. The service desk identifying the cause and a resolution
- C. Users establishing a resolution using serf-help
- D. A temporary team working together to identity a resolution

答案：D

解題說明：
The incident management practice aims to minimize the negative impact of incidents by restoring normal service operation as quickly as possible1. A major incident is an incident that has a significant impact or urgency for the business and requires a high level of coordination and resources to resolve2. The most likely way of resolving major incidents is by forming a temporary team working

together to identify a resolution, such as a major incident team or a swarming team3. The other statements are not true because:
Users establishing a resolution using self-help: Self-help is an option for users to resolve their own incidents with minimal or no assistance from the service provider, but it is not suitable for major incidents that require urgent and expert attention3.
The service desk identifying the cause and a resolution: The service desk is responsible for logging, categorizing, prioritizing, and escalating incidents, but it may not have the skills or authority to identify the cause and a resolution for major incidents that involve multiple teams or suppliers3.
A support team following detailed procedures for investigating the incident: A support team may follow detailed procedures for investigating the incident, but it may not be able to resolve major incidents that require cross-functional collaboration or escalation3.
Reference: ITIL Foundation - ITIL 4 Edition, page 14; ITIL 4 - A Pocket Guide, page 32; ITIL 4 Practice Guide: Incident Management, page 8.

問題 #28
Which of the following statements about 'outcomes' is TRUE?

- A. An outcome depends on at least one output to deliver a result
- B. Outcomes provide assurance to stakeholders regarding the performance of a service
- C. The level of expenses regarding a technology for a service is defined by an outcome
- D. The delivery of products to a stakeholder is enabled by outcomes

答案：A

解題說明：
An outcome is a result for a stakeholder enabled by one or more outputs1. Outputs are tangible or intangible deliverables of an activity1. For example, a service provider may produce a report (output) that helps a customer make a decision (outcome)2.
Reference: ITIL Foundation - ITIL 4 Edition, page 3; ITIL 4 - A Pocket Guide, page 13.

問題 #29
What can be described as an operating model for the creating and management of products and services?

- A. Governance
- B. Guiding principles
- C. Practices
- D. Service value chain

答案：D

解題說明：
Explanation/Reference: https://www.thinkhdi.com/library/supportworld/2019/evolution-itil-new-operating-model-itil-4.aspx

問題 #30
.....

ITIL-4-Foundation指南: https://www.testpdf.net/ITIL-4-Foundation.html

- ITIL-4-Foundation最新試題 □ ITIL-4-Foundation證照 □ ITIL-4-Foundation題庫下載 □ 在▷ www.testpdf.net ◁上搜索「 ITIL-4-Foundation 」並獲取免費下載ITIL-4-Foundation考試重點
- 有效的ITIL-4-Foundation套裝和資格考試的領導者和有口皆碑的ITIL-4-Foundation：ITIL 4 Foundation Exam □ 請在➥ www.newdumpspdf.com □網站上免費下載☀ ITIL-4-Foundation □☀□題庫ITIL-4-Foundation PDF題庫
- 獲得ITIL-4-Foundation套裝表示通過ITIL 4 Foundation Exam指日可待 □ ☀ www.newdumpspdf.com □☀□上搜索⇒ ITIL-4-Foundation ⇐輕鬆獲取免費下載ITIL-4-Foundation題庫資料
- 熱門的ITIL-4-Foundation套裝，覆蓋大量的ITIL認證ITIL-4-Foundation考試知識點 □ 打開➥ www.newdumpspdf.com □搜尋「 ITIL-4-Foundation 」以免費下載考試資料ITIL-4-Foundation題庫下載
- ITIL-4-Foundation新版題庫上線 □ ITIL-4-Foundation考證 □ 免費下載ITIL-4-Foundation考題 □ 打開網站【 tw.fast2test.com 】搜索☀ ITIL-4-Foundation □☀□免費下載最新ITIL-4-Foundation考古題
- ITIL-4-Foundation試題 □ ITIL-4-Foundation認證考試 □ ITIL-4-Foundation考試重點 □ 在➥ www.newdumpspdf.com □□□搜索最新的□ ITIL-4-Foundation □題庫ITIL-4-Foundation新版題庫上線
- 最新ITIL-4-Foundation試題 □ ITIL-4-Foundation PDF題庫 □ ITIL-4-Foundation考證 □ ➤ www.newdumpspdf.com □最新➥ ITIL-4-Foundation □問題集合最新ITIL-4-Foundation試題

- ITIL-4-Foundation最新考古題 □ ITIL-4-Foundation考證 □ ITIL-4-Foundation證照 □ 在➤ www.newdumpspdf.com □網站下載免費【 ITIL-4-Foundation 】題庫收集最新ITIL-4-Foundation考古題
- 完全包括的ITIL-4-Foundation套裝 |高通過率的考試材料|更新的ITIL-4-Foundation指南 □ 複製網址➡ tw.fast2test.com □□□打開並搜索➥ ITIL-4-Foundation □免費下載ITIL-4-Foundation認證考試
- 免費下載ITIL-4-Foundation考題 □ ITIL-4-Foundation最新試題 □ 最新ITIL-4-Foundation考題 □ { www.newdumpspdf.com }上搜索{ ITIL-4-Foundation }輕鬆獲取免費下載最新ITIL-4-Foundation試題
- 最新上傳的ITIL-4-Foundation套裝 -ITIL-4-Foundation：ITIL 4 Foundation Exam □□ 請在（ tw.fast2test.com ）網站上免費下載□ ITIL-4-Foundation □題庫ITIL-4-Foundation熱門認證
- www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, daotao.wisebusiness.edu.vn, stressfreeprep.com, study.stcs.edu.np, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, myportal.utt.edu.tt, study.stcs.edu.np, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, Disposable vapes

2025 Testpdf最新的ITIL-4-Foundation PDF版考試題庫和ITIL-4-Foundation考試問題和答案免費分享：https://drive.google.com/open?id=1dE1n0VmBJLlqjgvtgmQGzsYG8fixBB--