

Features of Three Formats Peoplecert CASM Exam Questions



What's more, part of that BraindumpsPass CASM dumps now are free: <https://drive.google.com/open?id=15DcbeNPC2NmqTdPMNEc8z7B3WyWX-Voe>

Web-based CASM practice test of BraindumpsPass is accessible from any place. You merely need an active internet connection to take this Peoplecert CASM practice exam. Browsers including MS Edge, Internet Explorer, Safari, Opera, Chrome, and Firefox support this CASM Practice Exam. Additionally, this Certified Agile Service Manager V2.1 (CASM) test is supported by operating systems including Android, Mac, iOS, Windows, and Linux.

Peoplecert CASM Exam Syllabus Topics:

Topic	Details
Topic 1	Scrum roles and events: This section measures the understanding of Process Designers concerning Agile processes, including Scrum roles, events, and artifacts. It highlights their relationship to process improvement, ensuring that participants can effectively navigate and implement Scrum methodologies.
Topic 2	Continuous Process Improvement: Discusses the necessity of ongoing process improvement through reviews and automation, ensuring that processes evolve to meet changing needs effectively.
Topic 3	Two aspects of Agile Service Management: This area focuses on the skills of Consultants in learning about Agile Process Improvement and Agile Process Engineering. It ensures that processes are streamlined and effective, crucial for maintaining agility in service management.

>> CASM Downloadable PDF <<

Latest CASM Dumps Book | CASM Online Tests

We think of providing the best services as our obligation. So we have patient colleagues offering help 24/7 and solve your problems about CASM training materials all the way. We have considerate services as long as you need us. Do not underestimate your ability, we will be your strongest backup while you are trying with our CASM Real Exam. Besides, to fail while trying hard is no dishonor. We will provide the free update of our CASM study engine until you pass your exam successfully!

Peoplecert Certified Agile Service Manager V2.1 Sample Questions (Q16-Q21):

NEW QUESTION # 16

What is Agile Service Management?

- A. A discipline that incorporates aspects of software engineering and applies them to infrastructure and operations problems
- B. A production philosophy that focuses on reducing waste and improving the flow of processes to improve overall customer value
- C. A framework that ensures that service management processes reflect Agile values and are designed with 'just enough' control and structure
- D. A cultural movement that aims to increase software delivery velocity and improve service reliability

Answer: C

Explanation:

Agile Service Management integrates Agile principles into service management processes to ensure they are efficient, customer-centric, and adaptive. Let's analyze the options:

A . Incorrect. While Agile Service Management does improve service delivery and reliability, calling it solely a cultural movement is too narrow.

B . Incorrect. This describes Lean principles rather than Agile Service Management.

C . Incorrect. This describes DevOps rather than Agile Service Management.

D . Correct. Agile Service Management focuses on adapting service processes to align with Agile values, balancing flexibility with adequate control to ensure efficiency.

Reference:

ITIL 4 Service Value System

Agile Service Management Guide (Agile and ITIL integration).

NEW QUESTION # 17

Which statement describes the Definition of Done?

- A. Items that need to be completed during the Sprint for success
- B. When a Team completes all of their work for a Sprint
- C. From the Sprint Review, a description of what was completed during the Sprint
- D. Shared understanding of expectations for an increment or backlog item

Answer: D

Explanation:

The Definition of Done (DoD) is a shared understanding of what constitutes completeness for a backlog item or increment, ensuring transparency and quality.

A . Incorrect. This describes Sprint requirements, not the Definition of Done.

B . Correct. The DoD is an agreement among the team about the criteria that must be met for work to be considered done.

C . Incorrect. The Sprint Review reflects completed work but does not define the DoD.

D . Incorrect. Completing work for a Sprint doesn't necessarily mean adhering to the DoD.

Reference:

Scrum Guide 2020: Definition of Done.

NEW QUESTION # 18

Which of the following is a benefit of Agile Service Management?

- A. Overcome constraints in process workflows
- B. Meet customer requirements faster and more accurately
- C. Improve the velocity of process improvement teams
- D. All of the above

Answer: D

Explanation:

Agile Service Management delivers numerous benefits by combining Agile principles with service management.

A . Correct. Agile Service Management overcomes workflow constraints by improving flexibility and adaptability.

B . Correct. Agile ensures faster delivery of services that meet customer needs.

C . Correct. Agile fosters incremental improvements, increasing the velocity of process improvement teams.

D . Correct. All of the above are true benefits of Agile Service Management.

Reference:

Benefits of Agile Service Management in ITSM frameworks like ITIL.

NEW QUESTION # 19

Which of the following are NOT included in a Sprint Review?

- A. Discuss what we will do differently next time
- B. Discuss challenges faced
- C. Review the current state of the Practice Backlog
- D. Discuss what went well

Answer: A

Explanation:

The Sprint Review focuses on inspecting the increment and adapting the backlog, not on identifying improvement actions for the team.

A . Correct. Discussions on successes are part of the Sprint Review.

B . Correct. Challenges faced during the Sprint are addressed in the Sprint Review.

C . Incorrect. Reflection on what to do differently is a key focus of the Sprint Retrospective, not the Sprint Review.

D . Correct. Reviewing the state of the backlog is a central activity in the Sprint Review.

Reference:

Scrum Guide 2020: Sprint Review and Retrospective distinctions.

NEW QUESTION # 20

What BEST describes the Practice Backlog?

- A. The project plan that will guide the practice's implementation roadmap
- B. The artifact that documents what will be needed in the next Sprint
- C. All of the above
- D. The single source of requirements for a practice

Answer: D

Explanation:

The Practice Backlog serves as the single source of truth for requirements within a service management practice, similar to how a Product Backlog functions in Scrum.

A . Incorrect. This describes a Sprint Backlog, not the Practice Backlog.

B . Correct. The Practice Backlog acts as the comprehensive repository for requirements specific to a practice.

C . Incorrect. While the Practice Backlog informs the roadmap, it is not a detailed project plan.

D . Incorrect. Only B accurately reflects the nature of a Practice Backlog.

Reference:

ITIL 4 and Agile Service Management: Practice Backlog as a requirements repository.

NEW QUESTION # 21

.....

During nearly ten years, our CASM exam questions have met with warm reception and quick sale in the international market. Our CASM study materials are not only as reasonable priced as other makers, but also they are distinctly superior in the many respects. With tens of thousands of our loyal customers supporting us all the way, we believe we will do a better job in this career. More and more candidates will be benefited from our excellent CASM training guide!

Latest CASM Dumps Book: <https://www.braindumppass.com/Peoplecert/CASM-practice-exam-dumps.html>

- Latest CASM Test Dumps □ CASM Related Content □ Valid CASM Test Review □ Download ▷ CASM ◁ for free by simply entering □ www.prep4pass.com □ website □ CASM Latest Mock Exam
- CASM Exams Training □ CASM Reliable Mock Test □ CASM Reliable Mock Test □ Easily obtain free download of { CASM } by searching on □ www.pdfvce.com □ □ CASM Exams Training
- Best Preparation Material For The Peoplecert CASM Exam Dumps from www.exams4collection.com □ Go to website 《 www.exams4collection.com 》 open and search for ☀ CASM □ ☀ □ to download for free □ CASM Reliable Exam

Pattern

- [illegible]

2025 Latest BraindumpsPass CASM PDF Dumps and CASM Exam Engine Free Share: <https://drive.google.com/open?id=15DcbeNPC2NmjTdPMNEc8z7B3WyWX-Voe>