

CompTIA A+ Certification Exam: Core 2 practice exam guide & 220-1202 actual test cram

CompTIA A+ 220-1202 (Core 2) Certification Practice Exam Questions

You need to view detailed IP configuration information on Windows workstation. In addition to the IP address, subnet mask, and default gateway configuration, you need to see the network card's MAC address and the addresses of the DHCP and DNS servers the workstation is communicating with.

What command would you enter at the command line to see this detailed information? -
ipconfig /all

When you see the address of the DNS server, you realize that this information needs to be updated. Earlier in the day, you implemented a new DNS server with a new IP address. The workstation will update this information in 24 hours. What command can you enter at the command line to update the DNS server information right away? - ipconfig /flushdns

What is the purpose of an MSDS? - To document how to safely handle and dispose of hazardous materials.

You are the computer specialist in a small business. Your company server is named FS1 and has an IP address of 10.0.0.2. The hardware in your company server started to experience intermittent failures, so you transferred the shares on the server to a spare server and took the main server offline. The spare server has an IP address of 10.0.0.3. You edit the existing A record for FS1 on your company's DNS server and redirect the hostname to the spare server's IP address of 10.0.0.3.

Afterward, most users are able to access the shares on the spare server by hostname, but several users cannot. Instead, they see an error message indicating that the FS1 server could not be found. Enter the command you can run from the command prompt on these workstations that will allow them to access the shares on FS1 without performing a full restart. - ipconfig /flushdns

An end user claims they are unable to connect to the internet and has called the company's help desk for a solution. Having been assigned to this issue, you decide to first test whether or not TCP/IP is working correctly on the local computer.

Which of the following is the BEST command to use for this test? - ping 127.0.0.1

Which of the following is true about primary partitions? - The active partition must be a primary partition.

While organizing a storage cabinet, a technician discovers a box of hard drives that are incompatible with current hardware and may contain sensitive data.

Which of the following is the BEST method for disposing of these drives? - Shredding

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CompTIA 220-1202 Exam Syllabus Topics:

Section	Weight	Objectives
Operational Procedures	22%	- Safety and environmental procedures • 1. E-waste handling • 2. Safety and compliance - Professionalism and communication • 1. Customer service best practices • 2. Documentation procedures

Software Troubleshooting	22%	- Device and application troubleshooting • 1. Performance optimization • 2. Peripheral issues - Common OS issues • 1. Application crashes and errors • 2. Boot issues and recovery
Operating Systems	31%	- Windows OS installation, configuration, and management • 1. Windows tools and utilities • 2. Command-line tools (basic administration) - Other operating systems • 1. Linux fundamentals • 2. macOS basics
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CompTIA A+ Certification Exam: Core 2 Sample Questions (Q352-Q357):

NEW QUESTION # 352

A technician is helping a remote user. The technician asks the user to open a specific folder on the root directory of the computer. The user cannot find a folder with that name. The technician explains that a few settings are needed to allow the folder to appear. Which of the following should the user do to be able to see the folder? (Choose two.)

- A. Open the root drive properties.
- B. Set the view extensions to "on".
- C. Check the box to view hidden files.
- D. Open File Explorer.
- E. Adjust the display properties.
- F. Configure the system settings.

Answer: C,D

Explanation:

Opening File Explorer is required to access folder view options and navigate to the root directory.

Viewing hidden files must be enabled because some system folders are hidden by default and will not appear until this option is

checked.

NEW QUESTION # 353

After a user installs a mobile application from an advertisement, the phone's battery dies a few hours later, and it is hot to the touch, even when not in use. Which of the following should a technician do first?

- A. Ensure appropriate MDM policies are applied
- B. Contact the software developer
- C. Run a mobile malware scan on the phone
- D. Check for unauthorized device administrators

Answer: C

Explanation:

These symptoms strongly suggest malware activity-likely from the newly installed app. The first action should be to run a malware scan to detect and isolate malicious software.

From Quentin Docter - CompTIA A+ Study Guide:

"Signs of malware infection include rapid battery drain and overheating. The first step should be a malware scan using trusted mobile antivirus apps."

NEW QUESTION # 354

Which of the following file types will most likely be used to save a script that will automate a task on a Linux computer?

- A. .bat
- B. .ps1
- C. .vbs
- D. .sh

Answer: D

Explanation:

The correct answer is C. .sh. Linux and UNIX systems commonly use shell scripts, especially Bash or sh scripts, for automation. Quentin Docter's Complete Study Guide explains that Bash stands for Bourne Again Shell and is backward compatible with the Bourne shell, or sh. It also states that Linux and UNIX scripts often end with the .sh extension to indicate that the file contains a script. The Mike Meyers/Mark Soper material also states that scripts automate computing tasks and that A+ candidates should identify script file types including .bat, .ps1, .sh, .py, .js, and .vbs. It specifically associates the appropriate extension with the shell being used. .vbs is Visual Basic Script, .ps1 is PowerShell, and .bat is a Windows batch file. For Linux shell automation, .sh is the best answer.

NEW QUESTION # 355

Which of the following types of malware would most likely be detected when observing unusually high CPU usage?

- A. Trojan
- B. Rootkit
- C. Keylogger
- D. Cryptominer

Answer: D

Explanation:

Cryptominer malware uses the computer's processing power to mine cryptocurrency, which commonly causes unusually high CPU usage, slow performance, overheating, and increased fan activity.

NEW QUESTION # 356

MFA for a custom web application on a user's smartphone is no longer working. The last time the user remembered it working was before taking a vacation to another country. Which of the following should the technician do first?

- A. Uninstall and reinstall the application
- B. Verify the date and time settings
- C. Escalate to the website developer
- D. Apply mobile OS patches

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Multi-Factor Authentication (MFA) apps, especially time-based one-time password (TOTP) apps (e.g., Google Authenticator, Authy), rely on accurate time synchronization between the device and the authentication server. If the user recently traveled internationally, the device may have incorrect date/time settings due to time zone changes or failed synchronization, leading to MFA failure.

The most logical and non-intrusive first step is to verify and correct the date and time settings. This aligns with basic troubleshooting principles—start with the simplest and most likely cause before taking more drastic action.

Reference:

CompTIA A+ 220-1102 Objective 2.6: Given a scenario, apply cybersecurity best practices to secure a workstation.

Study Guide Section: Authentication technologies and MFA troubleshooting

NEW QUESTION # 357

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