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Salesforce Certified Platform Integration Architect Sample Questions (Q107-Q112):

NEW QUESTION # 107

A customer's enterprise architect has identified requirements around caching, queuing, error handling, alerts, retries, event handling, etc. The company has asked the integration architect to help fulfill such aspects with its Salesforce program. Which recommendation should the integration architect make?

- A. Message transformation and protocol translation should be done within Salesforce.
- B. Transform a Fire and Forget mechanism to Request and Reply, which should be handled by middleware tools.
- C. **Provide true message queuing for integration scenarios given that a middleware solution is required.**

Answer: C

Explanation:

Salesforce is a highly capable CRM platform, but it is not a dedicated messaging or orchestration engine. When requirements include complex message queuing, process choreography, and guaranteed quality of service (QoS), the Integration Architect must recommend a middleware solution (ESB or iPaaS).

"True message queuing" involves holding messages in a persistent state until the target system is ready to receive them, handling sophisticated retry logic (such as exponential backoff), and providing dead-letter queues for failed messages. While Salesforce has basic asynchronous tools like Outbound Messaging or Platform Events, they lack the granular control over queuing and orchestration that enterprise middleware provides.

Option A is incorrect because performing heavy transformation and protocol translation (like XML to JSON or SOAP to REST) within Salesforce consumes excessive Apex CPU time and is better handled by middleware designed for that purpose. Option B is conceptually backward; usually, architects move away from synchronous Request-Reply toward asynchronous Fire-and-Forget to improve scalability. By recommending a middleware solution to handle these infrastructure-level concerns, the architect ensures that Salesforce remains performant for its users while the middleware manages the technical complexities of reliably connecting the enterprise.

NEW QUESTION # 108

A company needs to integrate a legacy on-premise application that can only support SOAP API. The integration architect determines that the Fire and Forget integration pattern is most appropriate for sending data from Salesforce to the external application and getting a response back in a strongly-typed format. Which integration capabilities should be used?

- A. Platform Events for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to Salesforce
- B. Outbound Messaging for Salesforce to Legacy System direction and SOAP API using Partner Web Services Description Language (WSDL) for the communication back from legacy system to Salesforce
- C. **Outbound Messaging for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to Salesforce**

Answer: C

Explanation:

For an outbound, declarative, Fire-and-Forget integration to a legacy SOAP-based system, Salesforce Outbound Messaging is the native tool of choice. Outbound Messaging sends an XML message to a designated endpoint when specific criteria are met. It is highly reliable as Salesforce will automatically retry the delivery for up to 24 hours if the target system is unavailable.

For the communication back from the legacy system to Salesforce, a strongly-typed SOAP API approach is required. The Enterprise WSDL is the correct recommendation here because it is a strongly-typed WSDL that is specific to the organization's unique data model (including custom objects and fields). Using the Enterprise WSDL allows the legacy system to communicate with Salesforce using specific data types, providing compile-time safety and reducing errors during the mapping process.

Option A is less efficient because Platform Events would likely require middleware to translate the event into the legacy system's SOAP format. Option B suggests the Partner WSDL, which is loosely-typed and designed for developers building tools that must work across many different Salesforce orgs. Since this is an internal integration for a specific company, the Enterprise WSDL provides a much more streamlined development experience with better data integrity. By combining Outbound Messaging (for fire-and-forget delivery) and the Enterprise WSDL (for the strongly-typed callback), the architect fulfills the technical requirements while minimizing custom code.

NEW QUESTION # 109

Salesforce users need to read data from an external system via an HTTP request. Which security methods should an integration architect leverage within Salesforce to secure the integration?

- A. **Named Credentials and Two-way SSL**
- B. Authorization Provider and Named Credentials
- C. Two-way SSL and Authorization Provider

Answer: A

Explanation:

To secure outbound HTTP requests from Salesforce, architects must implement defense-in-depth measures at both the authentication and transport layers.

Named Credentials are the primary architectural recommendation for managing callout endpoints and authentication in a secure, declarative manner. They abstract the endpoint URL and authentication parameters (such as usernames, passwords, or OAuth tokens) away from Apex code. This prevents sensitive credentials from being hardcoded or exposed in metadata, significantly reducing the risk of accidental disclosure. By using Named Credentials, Salesforce handles the heavy lifting of authentication headers automatically, ensuring that the integration is both secure and maintainable.

Two-way SSL (Mutual Authentication) provides an additional layer of security at the transport layer. While standard SSL ensures that Salesforce trusts the external server, Two-way SSL requires the external server to also verify the identity of the Salesforce client. The architect first generates a certificate in Salesforce, which is then presented to the external system during the TLS handshake. This "mutual trust" ensures that the external service only accepts requests from an authorized Salesforce instance, protecting against man-in-the-middle attacks and unauthorized access attempts.

While an Authorization Provider (Option C) is essential for OAuth-based flows, it is typically used within the configuration of a Named Credential rather than as a standalone security method for a generic HTTP request. By combining Named Credentials with Two-way SSL, the architect ensures that the integration is secured at both the session/authentication level and the network/transport level, adhering to enterprise security best practices for cloud-to-on-premise or cloud-to-cloud communication.

NEW QUESTION # 110

Northern Trail Outfitters needs to use Shield Platform Encryption to encrypt social security numbers in order to meet a business requirement. Which action should an integration architect take prior to the implementation of Shield Platform Encryption?

- A. Encrypt all the data so that it is secure.
- B. **Encrypt the data using the most current key.**
- C. Use Shield Platform Encryption as a user authentication or authorization tool.

Answer: B

NEW QUESTION # 111

A customer's enterprise architect has identified requirements around caching, queuing, error handling, alerts, retries, event handling, etc. The company has asked the integration architect to help fulfill such aspects with its Salesforce program. Which recommendation should the integration architect make?

- A. Transform a Fire and Forget mechanism to Request and Reply, which should be handled by middleware tools (like ETL/ESB) to improve performance.
- B. **Event handling in a publish/subscribe scenario; the middleware can be used to route requests or messages to active data-event subscribers from active data-event publishers.**
- C. Message transformation and protocol translation should be done within Salesforce. Recommend leveraging Salesforce native protocol conversion capabilities as middleware tools are NOT suited for such tasks.

Answer: B

Explanation:

When an enterprise architect identifies infrastructure-level requirements such as caching, queuing, and complex event handling, it signals a need for a dedicated integration layer. Salesforce is an engagement platform, not a dedicated message broker or Enterprise Service Bus (ESB). For complex event handling in a publish/subscribe scenario, the architect should recommend leveraging middleware to act as the central nervous system of the integration landscape.

The middleware provides a robust environment to manage the lifecycle of a message. It can receive a single event from a publisher (like Salesforce via Platform Events) and then route that message to multiple active subscribers. This decoupling ensures that Salesforce doesn't need to manage the connection state or retry logic for every downstream system. Middleware tools are specifically designed to handle "Quality of Service" (QoS) requirements like guaranteed delivery, message sequencing, and dead-letter queuing, which are difficult to manage natively at scale within Salesforce limits.

Option A is incorrect because shifting from Fire-and-Forget to Request-Reply generally decreases performance and scalability due to the synchronous nature of the wait time. Option C is also incorrect; protocol translation (e.g., SOAP to REST) and heavy message transformation are exactly what middleware tools are built for. By performing these tasks in middleware, you conserve Salesforce's Apex CPU limits and maintain a cleaner, more maintainable CRM environment. Therefore, using middleware for routing and event handling is the standard architectural recommendation for a mature enterprise program.

NEW QUESTION # 112

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