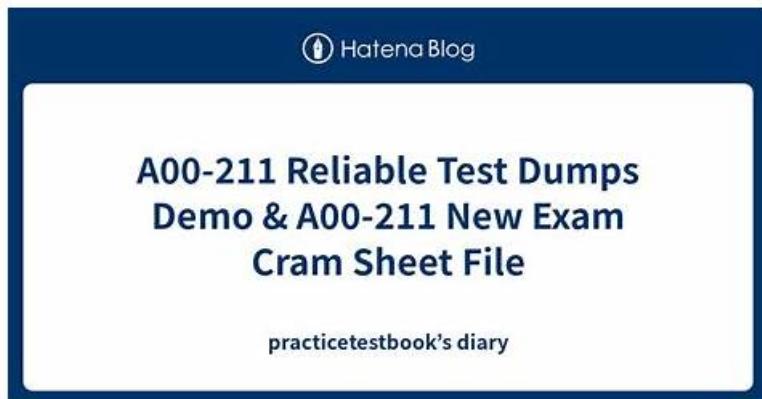# Exam AP-211 Cram - AP-211 New Dumps Free

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Salesforce AP-211 Exam Syllabus Topics:

Topic	Details
Topic 1	• Deploy: This domain addresses pre-deployment and post-deployment steps for specific use cases and Health Cloud capabilities, along with managing technical aspects through Mobile app capabilities.
Topic 2	• Implement: This domain focuses on installing Health Cloud, configuring applications and OmniStudio components, customizing features, implementing integrations and APIs, configuring security rules, and establishing reporting.
Topic 3	• Design: This domain encompasses creating Health Cloud solution designs using best practices, modeling healthcare entities with appropriate objects, determining specific capabilities to use, defining success metrics and reporting, implementing security and compliance, developing integration strategies, and creating data migration plans.
Topic 4	• Discovery: This domain covers identifying customer personas and stakeholders, defining required capabilities from use cases, and gathering functional and technical requirements to achieve desired business outcomes.

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Salesforce Health Cloud Accredited Professional Sample Questions (Q53-Q58):

NEW QUESTION # 53
A consultant is implementing Identity Verification for their customer's customer service representatives and needs to add a new

search parameter.
Which record should the consultant configure to accomplish this?

- A. Identity Verification Process Detail
- B. Verification Search Feature
- C. Identity Verification Parameter Item
- D. Linked Identity Search Detail

Answer: C

Explanation:
In Salesforce Health Cloud's Identity Verification framework, you can configure which search parameters (such as date of birth, SSN, phone number, etc.) are used by customer service representatives to verify a member or patient's identity.
To add a new search parameter, you configure an Identity Verification Parameter Item record.
Identity Verification Parameter Item → Defines the actual search fields that will be used in the verification process.
These parameter items are tied to the Identity Verification Process Detail to determine how the verification is performed.
Why not the others?
A . Verification Search Feature - This controls whether identity verification search is enabled, but not the specific search parameters.
B . Identity Verification Process Detail - This defines the steps and rules of the verification process, but doesn't store the search fields themselves.
D . Linked Identity Search Detail - Used to configure linked identities across systems, not to add new search parameters.
Salesforce Health Cloud Reference:
Salesforce Help - Identity Verification in Health Cloud
"To configure the search fields that agents use for member or patient identity verification, create and manage Identity Verification Parameter Item records." Salesforce Health Cloud Identity Verification Documentation

NEW QUESTION # 54
An agent at a MedTech company requires a UI component that displays customer data and contains a link to create a new order.
Once clicked, the link starts a process to build a new order and displays the available products for purchase.
Which three OmniStudio capabilities are required to solve this use case?
Choose 3 answers

- A. Flexcards
- B. DataRaptors
- C. Integration Procedures
- D. Document Generation
- E. OmniScript

Answer: A,B,E

Explanation:
The use case describes:
A UI component to display customer data → FlexCards
A link to start a process (build a new order) → OmniScript
Retrieving and displaying available products → DataRaptors (and often Integration Procedures if orchestration is needed).
Let's map it step by step:
D . FlexCards → Used to display contextual customer data on the UI and provide clickable actions (like "Create New Order").
E . OmniScript → Guides the user through the order creation process, step by step (product selection, details, confirmation).
A . DataRaptors → Extract and load Salesforce data (e.g., retrieving available products, saving the order).
These three are the core capabilities needed.
Why not the others?
B . Integration Procedures - Helpful if the solution requires multiple data sources or orchestration, but the question doesn't explicitly state external integration or complex orchestration. If data is all within Salesforce, DataRaptors are enough.
C . Document Generation - Used to create documents (PDFs, Word, etc.), which isn't part of this order creation flow.
Salesforce Health Cloud / OmniStudio Reference:
Salesforce OmniStudio Developer Guide
"FlexCards present contextual information and actions in a UI component."
"Use OmniScripts to guide users through business processes such as creating orders."
"DataRaptors retrieve, transform, and save Salesforce data for use in OmniScripts and FlexCards."

NEW QUESTION # 55

Bloomington Caregivers would like to bulk upload information to support Provider Search and Provider Relationship Card.
What are the two best practice recommendations to upload this information?
Choose 2 answers

- A. Use Provider Card APIL.
- B. Use Composite API Request.
- C. Use Data Loader.
- D. Use Provider Relationship API.

Answer: B,C

NEW QUESTION # 56

Bloomington Caregivers is currently in the process of updating its systems as part of a corporate-wide digital transformation initiative.
Which two considerations should a consultant include when configuring security, sharing, and visibility rules in Health Cloud to meet a healthcare organization's needs?
Choose 2 answers

- A. Understand customer needs, data security, privacy concerns, regulatory compliance, and sharing or visibility restrictions.
- B. Regularly review and update security, sharing, and visibility settings in Health Cloud to align with evolving needs, regulations, and organizational policies.
- C. Review Salesforce documentation and implement a standardized security and visibility model.
- D. Ensure that data mask is used in production to appropriately manage protected health information (PHI).

Answer: A,B

Explanation:
When configuring security, sharing, and visibility in Salesforce Health Cloud, consultants must consider healthcare-specific requirements such as HIPAA, GDPR, and organizational policies. Two critical considerations are:
B . Understand customer needs, data security, privacy concerns, regulatory compliance, and sharing or visibility restrictions.
Healthcare data involves PHI (Protected Health Information), which requires strict compliance with HIPAA and regional regulations.
Consultants must tailor security models to meet specific privacy and compliance requirements.
C . Regularly review and update security, sharing, and visibility settings in Health Cloud to align with evolving needs, regulations, and organizational policies.
Regulations change, and so do organizational needs. Security and sharing rules must be reviewed and updated periodically to ensure ongoing compliance and relevance.
Why not the others?
A . Ensure that data mask is used in production to appropriately manage PHI.
Salesforce Data Mask is a tool for sandbox data anonymization, not for production. PHI in production should be secured using encryption, field-level security, and sharing rules-not Data Mask.
D . Review Salesforce documentation and implement a standardized security and visibility model.
While documentation is helpful, healthcare organizations require tailored security models that fit unique compliance and data access needs, not a one-size-fits-all model.
Salesforce Health Cloud Reference:
Salesforce Health Cloud Security & Compliance Guidance:
"When configuring Health Cloud, ensure security models reflect customer needs, privacy concerns, and regulatory compliance (HIPAA, GDPR, etc.)."
"Review and update security, sharing, and visibility models regularly to address evolving business, regulatory, and compliance requirements."

NEW QUESTION # 57

Users need to analyze their patient or member referrals through a prebuilt dashboard that includes reports on important aspects of their referral management.
What should a consultant do in this case?

- A. Add extra picklist values to Account record type and add fields on the page layout for patient referral data for CRM Analytics to generate a Patient Referral Management report.
- B. Install the unmanaged extension package that delivers Health Cloud Reports for Patient Referral Management.

- C. Upload a Provider Referral Dashboard Template and enable the action bar so that users can generate a Patient Referral Management report.
- D. Install the add-on package that delivers Health Cloud Reports for Utilization Management and Health Cloud for Patient Referral Management.

Answer: B

NEW QUESTION # 58

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