

# Field-Service-Consultant exam materials & Field-Service-Consultant practice questions & Field-Service-Consultant study guide



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As the famous saying goes, time is life. Time is so important to everyone because we have to use our limited time to do many things. Especially for candidates to take the Field-Service-Consultant exam, time is very precious. They must grasp every minute and every second to prepare for it. From the point of view of all the candidates, our Field-Service-Consultant training quiz give full consideration to this problem. And we can claim that if you study our Field-Service-Consultant study materials for 20 to 30 hours, you can pass the exam for sure.

Salesforce Field-Service-Consultant Certification Exam is designed for professionals who want to validate their knowledge and skills in the field service industry. Salesforce Certified Field Service Consultant certification exam is intended for consultants, solution architects, and anyone who works with the Salesforce Field Service platform. It is an excellent way to demonstrate your expertise in managing field service operations, optimizing customer service experiences, and enhancing productivity.

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## Why It-Tests Is One Of The Best Platform To Prepare For Salesforce Field-Service-Consultant Exam?

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## Salesforce Certified Field Service Consultant Sample Questions (Q23-Q28):

### NEW QUESTION # 23

universal containers needs a team to perform periodic maintenance on the most complex products. Which feature should the consultant configure to meet this requirement?

- A. Service crew
- B. Required resource
- C. Preferred resource
- D. Technicians with required skill

**Answer: A**

#### NEW QUESTION # 24

universal container wants its technician to follow a standard operating procedure (S O P) while performing maintenance on an individual asset. Each operation should be captured independently to allow technician to enter note and update status they progress with the work preventative maintenance should be with a single visit Which data model should the consultant recommend to the universal container?

- A. Service appointment to represent ante the preservative maintenance on the asset - work order line item to represent the different operations - work order to represent the visit
- B. Work order to represent the preventative maintenance on the asset - work order line item to represent the different operations - service appointment to represent the visit
- C. Work order line item represent the preventative Maintenance on the asset - work order represent the different operations- service appointment to represent visit
- D. Work order to represent the preventative maintenance on the asset - service appointment to represent the different operations - work order line item to represent the visit

**Answer: B**

#### NEW QUESTION # 25

Universal Containers wants their Technicians to create an additional visit to complete unfinished work within the Salesforce Field Service mobile application.

Which approach should a Consultant recommend to meet the requirement?

- A. Define a Quick Action that creates a new Work Order record.
- B. Define a Visualforce page that creates a new Work Order record.
- C. Define a Quick Action that creates a new Service Appointment record.
- D. Define a Visualforce page that creates a newService Appointment record.

**Answer: A**

Explanation:

Soft Boundaries and Customer First are two default scheduling policies that meet the requirement of committing preferred resources to accounts and providing prompt service. Soft Boundaries prioritize resources that are assigned to the same account or service territory as the service appointment. Customer First prioritize resources that have the highest customer satisfaction rating.

References: [https://help.salesforce.com/s/articleView?id=sf.fsl\\_scheduling\\_policies.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.fsl_scheduling_policies.htm&type=5)

#### NEW QUESTION # 26

Which three factors should the consultant consider when recommending a routing option?

Choose 3 answers

- A. Aerial routing is used if a service appointment requires a travel distance of more than 200 kilometres
- B. Aerial Routing is used if a service appointment requires a travel distance of more than 100 kilometres
- C. Street level routing incorporates Google map api and run faster than aerial routing
- D. Aerial routing computes the shortest distance between two locations based on a straight-line route
- E. Multiday work schedule only aerial routing

**Answer: B,D,E**

#### NEW QUESTION # 27

Universal Containers provides maintenance and emergency services to its customers. Sending Technicians to emergency calls during the day causes long travel times and reduces the number of appointments that a Technician can complete.

Which feature should the Consultant use to reduce travel time and increase Technician productivity?

- A. Reschedule Appointment
- B. Fill-in Schedule
- C. Resource Schedule Optimization
- D. Fix Overlaps

**Answer: C**

### Explanation:

This feature should be used to reduce travel time and increase technician productivity by automatically scheduling service appointments based on predefined criteria and objectives, such as minimizing travel distance or maximizing utilization.

References:<https://help.salesforce.com/s/articleView?id=sf>

fs optimizer overview.htm&type=5

## NEW QUESTION # 28

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