

# Reliable Plat-Admn-301 Test Pass4sure, Reliable Plat-Admn-301 Exam Guide



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## Salesforce Plat-Admn-301 Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none"><li>• Security and Access: This section of the exam measures the skills of Salesforce Administrator and covers how record-level access, field access, and sharing models impact data visibility across the system. It focuses on understanding controlled-by-parent relationships, territory management, role hierarchies, and access to reports, dashboards, and email folders. It also includes comparing custom profiles, permission sets, and delegated administration, along with evaluating different authentication methods. The section also addresses the structure of business models such as person accounts, standard accounts, contacts, and contact-to-multiple-account relationships.</li></ul>
Topic 2	<ul style="list-style-type: none"><li>• Auditing and Monitoring: This section of the exam measures skills of a Salesforce Support Specialist and covers the tools used to monitor system behavior and review user activity. It includes understanding debug logs, setup audit trail, and methods for ensuring sensitive data is handled correctly in both production and sandbox environments. It also explains how to review and troubleshoot security settings, including recognizing pending updates that might affect system access.</li></ul>

Topic 3	<ul style="list-style-type: none"> <li>• <b>Objects and Applications:</b> This section of the exam measures the skills of a Salesforce Business Analyst and covers selecting appropriate object and application-level solutions to meet business needs. It focuses on identifying when to use master-detail relationships, lookups, junction objects, related lists, record types, Schema Builder, and Object Creator. The section also includes improving UI and user experience using App Manager, Lightning App Builder, Dynamic Forms, standard Lightning components, console apps, and tools like the Lightning page analyze button.</li> </ul>
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## **Pass Guaranteed Quiz Plat-Admn-301 - Salesforce Certified Platform Administrator II Authoritative Reliable Test Pass4sure**

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### **Salesforce Certified Platform Administrator II Sample Questions (Q141-Q146):**

#### **NEW QUESTION # 141**

A sales user is assigned to a permission set group that gives them Modify All access to Accounts. An administrator assigns the same user to a muting permission set that mutes Deletes access on Account.

What level of access will the sales user have on the Account object?

- A. No Access
- B. Read-only
- C. Read, Create, and Edit
- **D. Modify All**

**Answer: D**

Explanation:

Modify All is the level of access that the sales user will have on the Account object after being assigned to a muting permission set that mutes Delete access on Account. Muting permissions are a way to reduce or remove access to objects or fields for users who are assigned to permission set groups. Muting permissions can only mute object-level permissions, such as Create, Read, Edit, Delete, View All, or Modify All, but not field-level permissions or other permissions. Muting permissions can only reduce or remove access that is granted by other permission sets or permission set groups within the same permission set group, but not by profiles or other sources of access. Therefore, in this case, the muting permission set will only mute the Delete access on Account that is granted by the permission set group, but not the Modify All access that is also granted by the permission set group.

#### **NEW QUESTION # 142**

Ursa Major Solar (UMS) receives hundred of cases every week from both consumers and retail partners.

UMS wants to ensure it's meeting all service-level agreements to maintain high levels of customer satisfaction.

What should the administrator do to help meet this goal?

- A. Configure the Milestones object on Service Contracts to sequential milestones for common case issues.
- **B. Set up and configure Entitlement Process to design timelines and track issue resolution.**
- C. Expose the Service Contracts object in the Service Console for an agent to view when working a case.
- D. Design a Net Promoter Score survey using Surveys that is automatically sent when a case is closed.

**Answer: B**

Explanation:

An entitlement process is a feature that allows you to define and enforce service-level agreements (SLAs) for your customers based on certain criteria and timelines. An entitlement process consists of milestones and actions that represent required steps and time limits for resolving customer issues. You can use entitlement processes to track if your support team is meeting your SLAs and

provide consistent service quality to your customers. In this case, you can set up and configure entitlement processes for different types of cases and assign them to accounts or contacts based on their service contracts or warranties. References: [https://help.salesforce.com/s/articleView?id=sf.entitlements\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.entitlements_overview.htm&type=5) [https://help.salesforce.com/s/articleView?id=sf.entitlements\\_process.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.entitlements_process.htm&type=5)

#### NEW QUESTION # 143

At Cloud Kicks, the Sales team uses a specific dashboard to see how they are doing daily. The team has asked the administrator for an easier way to see this dashboard.  
What should the administrator recommend?

- A. Add the dashboard to the Sales team's home page.
- B. Email the dashboard to the Sales Team every morning.
- C. Create a custom app with a dashboard.
- D. Update the Sales team's app with a new dashboard.

**Answer: A**

Explanation:

A dashboard is a visual display of key metrics and trends for records in your org. Dashboards allow users to quickly monitor performance and identify trends or issues at a glance. To make it easier for users to see a dashboard they use frequently, administrators can add it to their home page using Lightning App Builder. This way, users can see their dashboard every time they log in or go to their home tab without having to navigate elsewhere. References: [https://help.salesforce.com/s/articleView?id=sf.dashboards\\_overview.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.dashboards_overview.htm&type=5)  
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#### NEW QUESTION # 144

The administrator at Cloud Kicks noticed that a before trigger, which handles saving the original version of a record to an external database, fails. However, a flow configured for fast field updates runs successfully.  
How should the administrator advise the developer?

- A. Record-triggered flows that are configured to run before save execute prior to all before triggers.
- B. The code could be trying to create duplicates in the archive when it is unable to.
- C. A validation rule could be preventing records from ever meeting the conditions in the trigger.
- D. The trigger is writing the data to the wrong place in the external data archive.

**Answer: B**

Explanation:

One possible reason why the before trigger fails is that the code could be trying to create duplicates in the archive when it is unable to. A before trigger is a type of trigger that executes before a record is saved and can be used to validate or modify record data. In this case, the before trigger is supposed to save the original version of a record to an external database before it is updated or deleted in Salesforce. However, if the code does not handle errors or exceptions properly, it could try to create duplicate records in the external database when it is not allowed or possible. This could cause the trigger to fail and prevent the record from being saved in Salesforce. References: [https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex\\_triggers.htm](https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex_triggers.htm) [https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex\\_triggers\\_context\\_variables.htm](https://developer.salesforce.com/docs/atlas.en-us.apexcode.meta/apexcode/apex_triggers_context_variables.htm)

#### NEW QUESTION # 145

An administrator is trying to deploy a change set from a newly upgraded sandbox source org with new features to a destination sandbox org on a previous release. Some metadata in the change set cannot be deployed because they've changed between releases.  
What should the administrator do to deploy the changes to a sandbox?

- A. Submit a ticket to Salesforce to update the source org to the latest release.
- B. Create a new sandbox on the new release version and deploy the change set to the new org.
- C. Refresh the sandbox destination org and then deploy the change set.
- D. Make the changes manually through the user interface in the source org.

**Answer: B**

Explanation:

Data Loader is a tool that allows administrators to import or export large amounts of data (more than 50,000 records) from or to Salesforce using CSV files. Data Loader can be used for inserting, updating, deleting, upserting, exporting, or extracting data. Bulk API is an API that allows administrators to process large batches of records asynchronously in the background. Bulk API can handle millions of records with high performance and minimal system resources. By using Data Loader with Bulk API enabled, an administrator can import a large amount of historical data (more than 100,000 records) from another system efficiently and securely. References: [https://help.salesforce.com/s/articleView?id=sf.data\\_loader.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.data_loader.htm&type=5) [https://help.salesforce.com/s/articleView?id=sf.loader\\_api.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.loader_api.htm&type=5) [https://help.salesforce.com/s/articleView?id=sf.bulk\\_api\\_intro.htm&type=5](https://help.salesforce.com/s/articleView?id=sf.bulk_api_intro.htm&type=5)

### NEW QUESTION # 146

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