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## ServiceNow Certified System Administrator Sample Questions (Q443-Q448):

### NEW QUESTION # 443

What is the language used for scripting in ServiceNow?

- A. C++
- B. PHP
- C. Python
- **D. JavaScript**

**Answer: D**

#### NEW QUESTION # 444

A group is stored in which table?

- A. Group[sys\_user\_group\_profile]
- B. Group[user group]
- C. Group[sys\_user]
- **D. Group[sys\_user\_group]**

**Answer: D**

Explanation:

In ServiceNow, groups are stored in the Group [sys\_user\_group] table. Groups are used to organize users with similar responsibilities, permissions, or functional roles.

Name(name) - The unique name of the group.

Manager(manager) - The user responsible for managing the group.

Roles(roles) - The roles assigned to the group, which are inherited by all group members.

Parent Group(parent) - If applicable, this establishes group hierarchy.

Assigning access roles to multiple users at once.

Routing tasks or approvals (e.g., Incident assignments to an IT Support group).

Managing security and permissions in ServiceNow.

A: Group [user group]- Incorrect. This is not a valid ServiceNow table.

B: Group [sys\_user]- Incorrect. This is the User table, not the Group table.

D: Group [sys\_user\_group\_profile]- Incorrect. This table does not exist in ServiceNow.

ServiceNow Docs: User Administration - sys\_user\_group Table

ServiceNow CSA Study Guide - Managing Users and Groups

Key Fields in the sys\_user\_group Table: Common Use Cases for Groups: Explanation of Incorrect Options:

References from Certified System Administrator (CSA) Documentation:

#### NEW QUESTION # 445

The source control operation used to store local changes on an instance for later application is called a(n) <blank>.

- **A. Snapshot**
- B. Branch
- C. Tag
- D. Update set

**Answer: A**

#### NEW QUESTION # 446

What occurs when an existing table is extended in ServiceNow?

- A. The new table does not inherit any of the fields from the parent table.
- **B. The new table inherits the functionality built into the parent table.**
- C. The parent table's Access Controls are ignored when determining access to the new table's records and fields.
- D. You must script and configure all required behaviors.

**Answer: B**

### NEW QUESTION # 447

An administrator creates "customer\_table\_admin" and "customer\_table\_user" roles for the newly created "Customer Table". Which ACL rule would grant access to all rows and all fields to both the customer\_table\_admin and customer\_table\_user roles?

- A. customer.all
- B. customer.\*
- C. customer.none
- D. customer.field

**Answer: B**

Explanation:

The customer.\* ACL rule would grant access to all rows and all fields to both the customer\_table\_admin and customer\_table\_user roles because it uses a wildcard (\*) to match any operation on the customer table. The other options are either too restrictive or too broad.

Reference 1: Access control list rules - Product Documentation: Utah - ServiceNow 4: Access Controls - ServiceNow Elite

### NEW QUESTION # 448

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