Free CTFL-UT Questions That Will Get You Through the Exam

Answers 2022.	
Stafford Loans are administered	l by:
A) Private Loan Administration	nm#c
B) Federal Family Education Lo.	
 C) Parent loans to undergradual 	
 D) Federal assistance loan prog 	ram - ✓ B
Perkins loans - Low-interest students distributed on the basis	federal student loans for undergraduate and graduate is financial need.
Are Parent Loans to Undergradu students? - ✓ No, only available	uate Students (PLUS) available to both full and part time to full time students
Perfect elasticity results in a	demand curve, perfect inelasticity results in a
A) vertical, horizontal	
B) horizontal, vertical	
C) Diagonal, horizontal	
D) Vertical, diagonal - A B, Hor	izontal, vertical
Money in a coverdell savings ac years of age - ✓ 30	count must be used by the time beneficiary is
A Change in quantity supplied is	identified bu which of the following?
A) Shifting the demand curve	
B) Shifting the supply Curve	
 C) Movement along the supply of 	
 D) Movement along the demand product at different prices. 	curve - 🗸 C- This is the willingness to offer the same
If an RIA has betwen and	of assets under management, the IRA may
register with either the applicable	e states where the RIA maintains clients, or the SEC
A) 10MM & 100MM	
B) 25MM and 100MM	
C) 50MM and 150MM	
D) 100MM and 200MM - ✓ B	
According to the principle of	a CFP Board designee shall enter into a financia
	the relationship is warranted based on the individual
needs and objectives	
A) Integrity	
B) Fairness	

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ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q28-Q33):

NEW QUESTION #28

A "usability requirement" is:

- A. A requirement needed for a usability tester
- B. A requirement needed to define the size of a mobile phone used in a usability test
- C. A requirement how to conduct a usability test
- D. A requirement on the usability of a component or system

Answer: D

Explanation:

A usability requirement specifies how usable a product or component must be, often in terms of effectiveness, efficiency, and user satisfaction, as defined in ISO 9241-11. These requirements ensure that the product meets specific human-centered design goals, such as allowing users to complete tasks accurately and quickly.

Options A and C describe procedural or test setup elements, not actual usability requirements. Option B refers to personnel qualifications, which are not the same as usability requirements related to system behavior or performance. References:

ISO 9241-11:2018 - Usability: Definitions and Concepts

ISO/IEC 25010:2011 - Product Quality Model (Usability as a quality characteristic) Usability.gov: Defining Usability Requirements

NEW QUESTION #29

You're conducting a user survey and you have reached the third stage, selecting an appropriate questionnaire.

You have decided to use a standardized questionnaire as you want to benchmark against previous usability measurements.

Which of the following user questionnaires allow benchmarking against previous usability measurements?

i. SUS

ii. SUMI

iii. WAMMI

- A. i, ii and iii are true
- B. i is true, ii & iii are false
- C. ii & iii are true, i is false
- D. i & ii are true, iii is false

Answer: A

Explanation:

SUS (System Usability Scale), SUMI (Software Usability Measurement Inventory), and WAMMI (Website Analysis and Measurement Inventory) are all validated, standardized usability questionnaires that support benchmarking. They allow comparison against known usability scores from a wide variety of systems. These instruments provide numeric scores that can be interpreted using benchmark datasets or industry standards.

Therefore, all three-i, ii, and iii-are true, making D the correct answer.

References:

Brooke, J. (1996). SUS - A Quick and Dirty Usability Scale

Kirakowski, J. (1994). SUMI Development

Here are the verified answers and detailed explanations for Questions 22 through 25, formatted in your specified structure:

NEW QUESTION #30

How can the approach for conducting user surveys be summarized best?

- A. Write survey plan, interview users and stakeholders, select questionnaire, recruit users, remind users, communicate
- · B. Write survey plan, write schedule, select questionnaire, recruit users, remind users, communicate
- C. Write survey plan, interview users and stakeholders, select questionnaire, deploy questionnaire, analyze, communicate
- D. Write survey plan, write schedule, select questionnaire, recruit users, analyze, communicate

Answer: C

Explanation:

Conducting user surveys involves a structured approach that ensures data collection is effective, reliable, and meaningful. The process typically starts with writing a survey plan, which defines the objectives, scope, target population, and methodology. Next, interviewing users and stakeholders is important to gather qualitative insights, refine survey questions, and align the survey with business goals and user needs.

Selecting or designing the questionnaire follows, which includes crafting clear, unbiased questions to capture the desired data. After that, deploying the questionnaire to the recruited participants is essential; this can be done via email, online tools, or in-person, depending on the context. Once the data is collected, it must be analyzed to extract meaningful patterns, trends, and insights. Finally, communicating the findings to stakeholders completes the process by informing decision-making.

Other options miss critical steps such as deploying the questionnaire (Option C), or combine steps incorrectly (Options A and D). Importantly, the step of interviewing users and stakeholders prior to deployment ensures the survey is well-informed and targeted, enhancing the quality and relevance of data collected.

References:

Usability.gov, Surveys in User Research

Nielsen Norman Group, How to Conduct User Surveys

ISO 9241-210:2019 Ergonomics of human-system interaction - User research methodologies

NEW QUESTION #31

A web shop owner used Google Analytics to gather information about her users. She found out that most users take about five minutes to place an order. Is the usability of the website good or bad?

- A. That depends on the context of use as users may have different expectations
- B. That depends on the accessibility of the website
- $\bullet\,$ C. The usability of the website is good five minutes is a fair amount of time
- D. The usability of the website is bad five minutes is way too long

Answer: A

Explanation:

Usability is defined in ISO 9241-11 as the extent to which a system can be used by specified users to achieve specified goals with effectiveness, efficiency, and satisfaction in a specified context of use. Without knowing the context-such as product complexity, user familiarity, device type, or purchasing habits-it is impossible to judge whether five minutes is good or bad. For complex items, five minutes may be reasonable, while for one-click purchases, it may be excessive. Thus, usability cannot be assessed solely based on one metric like time-it must be evaluated within its full usage context.

References:

ISO 9241-11:2018 - Usability Definitions and Concepts Nielsen Norman Group: Context of Use in Usability Testing

Usability.gov: Usability and Context of Use

NEW QUESTION #32

Usability reviews aim to identify potential usability problems based on certain criteria. Which of the following is a reasonable criterion for a usability review?

- A. Statutory Code of Practice
- B. Functional requirements
- C. Opinion of the management
- D. Usability standards

Answer: D

Explanation:

Usability reviews evaluate a system or interface against established usability principles or standards to identify potential issues before user testing. A recognized criterion for such reviews includes adherence to usability standards such as ISO 9241 or the Web Content Accessibility Guidelines (WCAG). These standards are derived from years of research and user-centered design principles. Options A and C do not directly relate to usability. Functional requirements (option B) refer to what the system should do, not how usable it is

Hence, option D is correct as usability standards provide a consistent, objective basis for evaluating usability. References:

ISO 9241-110:2020 - Interaction Principles WCAG 2.1 - Web Content Accessibility Guidelines

Nielsen Norman Group - Heuristic Evaluation

NEW OUESTION #33

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