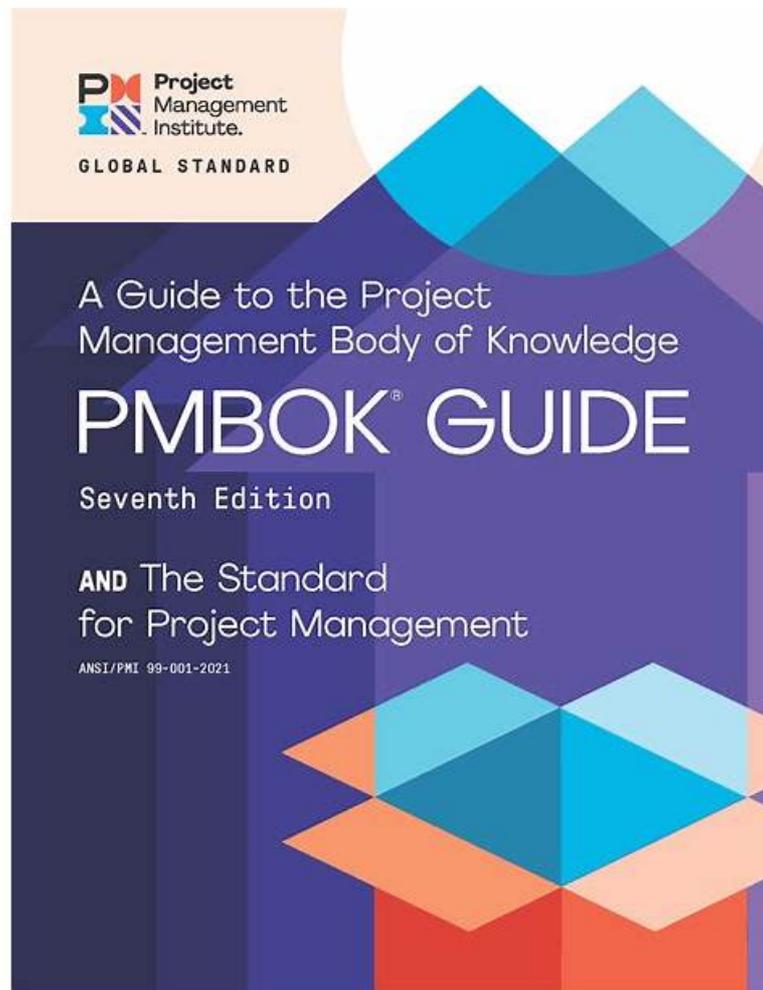


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PMI Certified Professional in Managing AI Sample Questions (Q30-Q35):

NEW QUESTION # 30

During the initial phase of an AI project, the team is assessing project success criteria. The project manager discovers that the project may be violating some compliance rules.

What problem describes the issue the project team is facing?

- A. Lack of clarity on the project's business objective
- **B. Failure to identify applicable data regulations early on**
- C. Absence of a clear AI go/no-go assessment
- D. Inadequate separation of cognitive and noncognitive software

Answer: B

Explanation:

In the PMI-CPMAI view of AI project governance, one of the earliest and most critical responsibilities in the lifecycle is the identification of all applicable legal, regulatory, and policy requirements, especially those related to data usage, storage, transfer, and retention. When a project reaches the stage of defining success criteria and only then discovers that it may be violating compliance rules, this is characterized as a failure to identify data and AI-related regulations early in the project.

PMI-CPMAI stresses that regulatory scoping must be done in the initiation and planning phases, before detailed design and implementation, because regulations fundamentally constrain what data can be used, how it can be processed, and which AI techniques are permissible. Missing this step leads to rework, redesign, and in some cases project stoppage. It is not primarily a problem of unclear business objectives, nor of separating cognitive vs noncognitive components, nor simply a missing go/no-go gate. Instead, the core issue is that the team did not perform a sufficiently thorough regulatory and compliance assessment at the outset, so non-compliant practices surfaced only later. Hence, the problem is best described as failure to identify applicable data regulations early on.

NEW QUESTION # 31

Doctors have been utilizing a sophisticated AI-driven cognitive solution to help with diagnosing illnesses. The AI system is integrated with several medical databases. This allowed the AI system to learn from new patient data and adapt to the latest medical knowledge and practices. The final project report indicated that the AI model had degraded over time, impacting reliability and effectiveness. The AI system must comply with healthcare regulations from various countries.

What is the likely cause for the degradation issue?

- A. Inadequate initial model validation
- **B. Impact of data drift on model accuracy**
- C. Changes in business model requirements
- D. Data drift affecting model precision

Answer: B

Explanation:

PMI's AI management guidance explains that models deployed in dynamic domains—such as healthcare—are particularly vulnerable to data drift, where "the statistical properties of input data or underlying real-world processes change over time, leading to performance degradation if models are not monitored and updated." In the scenario, the cognitive diagnostic system is continuously exposed to new patient data and evolving medical knowledge from multiple databases. PMI notes that in such cases, "AI models that are not periodically retrained, recalibrated, or revalidated against current data will show reduced accuracy, reliability, and clinical usefulness over time." The final report states that the model's performance degraded over time, affecting reliability and effectiveness, which is the hallmark symptom of data drift rather than an initial validation issue. PMI-CPMAI content stresses setting up continuous monitoring, performance dashboards, and drift detection mechanisms specifically to track "the impact of data drift on model accuracy and business or clinical outcomes," triggering model refresh or redesign when thresholds are exceeded. Changes in business model requirements could affect alignment of outputs to objectives but would not, by themselves, explain gradual technical degradation in predictions. Therefore, the most appropriate cause, as framed in PMI's lifecycle and MLOps perspective, is the impact of data drift on model accuracy, requiring ongoing monitoring and retraining to restore performance.

NEW QUESTION # 32

A hospital system has been using a chatbot and has received complaints from end users. The end users believe they are speaking to a person but are frustrated when answers do not make sense.

To help ensure end users know that they are engaging with an AI chatbot, what should be considered to support transparency?

- A. Inclusion of diverse data sets
- **B. Disclosure notice with each use**
- C. Use of interpretable AI models
- D. Operationalize advanced algorithms

Answer: B

Explanation:

Responsible and transparent AI-key themes in PMI-CPMAI-require that end users understand when they are interacting with an AI system rather than a human. In this scenario, end users mistakenly believe they are chatting with a person and become frustrated when responses are nonsensical. PMI-style responsible AI and ethics guidance emphasizes clear disclosure, user awareness, and expectation management as essential controls to protect trust and reduce harm.

The most direct way to support transparency here is a disclosure notice with each use (option C), for example a visible label or brief statement indicating "You are interacting with an AI-powered chatbot." This can appear at session start, in the chat header, or near the input box and may be reinforced periodically.

Inclusion of diverse datasets (option A) and interpretable models (option D) are important for fairness and explainability but do not solve the misunderstanding about the chatbot's identity. Operationalizing advanced algorithms (option B) might improve answer quality, but again, it does not address the core transparency issue. Therefore, to ensure users know they are engaging with an AI chatbot, the system should present a clear disclosure notice with each use.

NEW QUESTION # 33

A logistics company wants to optimize its delivery routes while adapting to real-time traffic conditions.

Which AI pattern or patterns meet these goals?

- **A. Predictive analytics**
- B. Recognition and content summarization
- C. Automation and rule-based systems
- D. Conversational

Answer: A

Explanation:

Within CPMAI and PMI's AI pattern framing, predictive analytics is the pattern that focuses on using historical and real-time data to forecast future states-exactly what is needed for route optimization under changing traffic conditions. For a logistics company, the AI system must estimate future travel times, congestion levels, delays, and likely delivery windows. These predictions are then used as inputs to optimization logic that chooses the best routes and adjusts them dynamically as new data arrives.

Recognition/summarization patterns focus on classification or extracting meaning from content (such as images or text), while conversational patterns are aimed at dialog systems like chatbots. Automation and rule-based systems can encode fixed routing rules, but they cannot by themselves learn patterns from historical traffic and adapt to evolving conditions. PMI/CPMAI guidance highlights that when the business problem involves forecasting outcomes to inform better decisions, the appropriate AI pattern is predictive analytics-often implemented with regression, time-series models, or more advanced learning approaches. Therefore, for optimizing delivery routes while adapting to real-time traffic, the correct pattern is predictive analytics, making option D the appropriate choice.

NEW QUESTION # 34

The project team at an IT services company is working on an AI-based customer support chatbot. To help ensure the chatbot functions effectively, they need to define the required data.

Which method meets the project requirements?

- A. Developing a new script based on anticipated customer queries
- B. Integrating feedback from beta customers to refine the model
- C. Using synthetic data generated from sample customer conversations
- **D. Gathering historical customer interaction logs for training data**

Answer: D

Explanation:

For an AI-based customer support chatbot, PMI-CPMAI-aligned lifecycle guidance stresses that defining required data starts from real, historical interactions that reflect actual customer needs and behaviors. Gathering historical customer interaction logs for training data (option B) is the method that best meets this requirement. These logs typically include customer questions, intents, issues, resolutions, and escalation paths, providing a rich, labeled or label-ready corpus that is highly representative of real-world use.

By analyzing these logs, the team can identify the most frequent intents, common phrasing, edge cases, and areas where customers are confused or dissatisfied. This directly informs data schema design, labeling strategies, and coverage requirements for the chatbot. It also helps define performance metrics (such as resolution rate for top intents) and guardrails. Synthetic data (option A) may

supplement coverage but should not be the primary basis for defining required data, as it risks encoding designer assumptions instead of reality. Feedback from beta customers (option C) is valuable later in the evaluation and improvement phases. Developing scripts based on anticipated queries (option D) aids dialogue design but does not truly define the underlying data required for robust training. Therefore, gathering and leveraging historical customer interaction logs is the most appropriate method to define required data for an effective support chatbot.

NEW QUESTION # 35

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