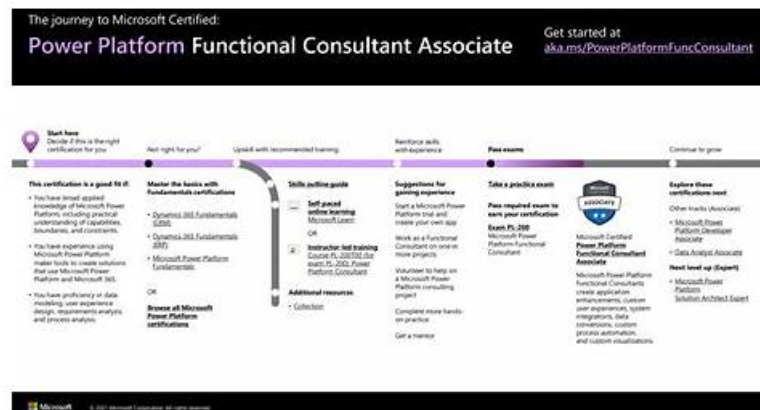


Free PDF Microsoft - PL-200 - Microsoft Power Platform Functional Consultant–Valid Test Engine Version



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Implement Power Virtual Agent Chatbots: 10-15%

- **Creating Chatbots:** the students are required to demonstrate that they are proficient in assigning chatbots to environments; diagnosing and monitoring bot performance, topic usage, and usage; publishing & sharing chatbots.
- **Configuring Entities:** this section covers expertise in implementing entities in conversations as well as variables for storing data.
- **Configuring Topics:** this domain requires your skills in creating questions, conditions, and messages; defining conversation triggers for topics; extracting topics from web pages.

>> **PL-200 Test Engine Version** <<

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Microsoft Power Platform Functional Consultant Sample Questions (Q82-Q87):

NEW QUESTION # 82

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields.

You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Form types

quick create

main

quick view

card

Answer Area

Case type	Form type
Case type A	Form type
Case type B	Form type
Case type C	Form type
Case type D	Form type
Case type E	Form type

Answer:

Explanation:
Answer Area

Requirement	Feature
Analyze misspellings, grammar variations, and semantic variations.	<div>Slot filling</div> <div>Synonyms</div> <div>Smart matching</div> <div>Topics</div> <div>Fuzzy matching</div>
Make the bot smarter by expanding the matching logic.	<div>Slot filling</div> <div>Synonyms</div> <div>Topics</div>
Extract a category selected by a user during a conversation into a variable for later use.	<div>Slot filling</div> <div>Synonyms</div> <div>Smart matching</div> <div>Topics</div>

Explanation

Case type	Form type
Case type A	main
Case type B	main
Case type C	main
Case type D	quick create
Case type E	quick view

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

NEW QUESTION # 83

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled.

You need to recommend a storage solution that keeps storage costs low.

Solution: Enable Outlook integration

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION # 84

You are designing an app for a bank.

You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Relationship types	Requirement	Relationship type
1 : N	The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	
N : N	Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	
N : 1	Loans must be applied for for a single property.	

Answer:

Explanation:

Relationship types	Requirement	Relationship type
1 : N	The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	N : 1
N : N	Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	N : N
N : 1	Loans must be applied for for a single property.	N : 1

Explanation

Text Description automatically generated

Requirement	Relationship type
The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	N : 1
Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	N : N
Loans must be applied for for a single property.	N : 1

Box 1: N:1

You add a lookup column with a many-to-one relationship.

Box 2: N:N

Box 3: N:1

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup>

NEW QUESTION # 85

A company creates a Microsoft Teams app that stores data in two tables in a Microsoft Dataverse for Teams environment.

Users require access to the app and the app data.

You need to configure access.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Access	Action
Access to the data	<input checked="" type="checkbox"/> Share the data and assign permissions. <input type="checkbox"/> Assign a permission set for each table in the app. <input type="checkbox"/> Create a security role and assign permissions by table. <input type="checkbox"/> Share the data and assign permissions.
Access to the app	<input checked="" type="checkbox"/> Publish the app to a Teams channel. <input type="checkbox"/> Share with a security group. <input type="checkbox"/> Share with users. <input type="checkbox"/> Publish the app to a Teams channel.

Answer:

Explanation:

Access	Action
Access to the data	Share the data and assign permissions.
	Assign a permission set for each table in the app.
	Create a security role and assign permissions by table.
	Share the data and assign permissions.
Access to the app	Publish the app to a Teams channel.
	Share with a security group.
	Share with users.
	Publish the app to a Teams channel.

NEW QUESTION # 86

You are a Dynamics 365 Customer Service developer.

A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions

Share the chart with the team.

Assign the chart to each person on the team.

Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.

Export the user chart for import as a user chart.

Export the user chart for import as a system chart.

Answer Area

Step

1

Action

Action

2

Action

Answer:

Explanation:

Actions	Step	Action
Share the chart with the team.	1	Export the user chart for import as a user chart.
Assign the chart to each person on the team.	2	Share the chart with the team.
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.		
Export the user chart for import as a user chart.		
Export the user chart for import as a system chart.		

NEW QUESTION # 87

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