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Microsoft MB-240

Microsoft Dynamics 365 Field Service Functional Consultant

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We hope this article has given you a good overview of the Microsoft MB-240 Exam and what you can expect from it. As always, we recommend you start preparing for your exam as early as possible to give yourself the best chance of success. Pass4Test offers a wide range of study materials and resources to help you prepare, including practice questions, dumps, and a study guide.

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Individuals who pass the Microsoft MB-240 Exam will have demonstrated their ability to implement and configure Dynamics 365 Field Service solutions to meet the needs of their clients. They will be able to effectively manage resources and work orders, set up and configure inventory, and provide excellent customer service. In addition, individuals who earn the Microsoft Certified: Dynamics 365 Field Service Functional Consultant Associate certification will be recognized by Microsoft as having the skills and knowledge necessary to work as field service functional consultants.

Microsoft Dynamics 365 Field Service Functional Consultant Sample Questions (Q30-Q35):

NEW QUESTION # 30

During User Acceptance Testing, mobile technicians receive the message "Contact your administrator for access to your organization's mobile apps." when logging into the Dynamics 365 Field Service mobile app.

You need to determine which areas to update within the mobile project so that technicians can see the appropriate information. What is a possible way to troubleshoot the issue?

- A. Ensure you have the correct security role (Field Service - Resource), and that the security role is assigned to the Dynamics 365 Field Service mobile app.
- B. Ensure you have the correct security role (Field Service - Offline Resource), and that the security role is assigned to the Dynamics 365 Field Service mobile app.
- C. Update the mobile offline profile to include the users that require access.
- D. Update the mobile offline profile to include the correct Field Service security roles.

Answer: A

NEW QUESTION # 31

Your company is preparing to deploy the Dynamics Field Service with Mobile Application.

Your manager asks you to ensure that the Booking Statuses will match with the current business process the field technicians are following.

As the Field Service Administrator, you review the documentation and discover that the out-of-the-box BookingStatuses will meet your company's needs.

What is the order of the Booking Statuses for the five out-of-the box booking status fields? To answer, move the five out-of-the-box booking status fields to the answer area and arrange them in the correct order.

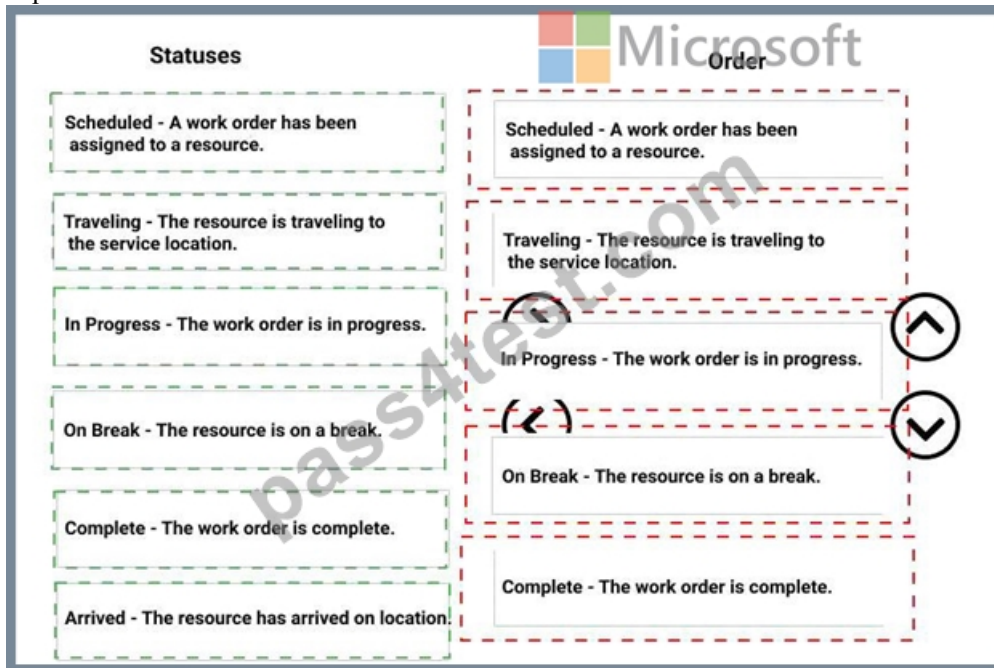
Statuses	Order
Scheduled - A work order has been assigned to a resource.	
Traveling - The resource is traveling to the service location.	
In Progress - The work order is in progress.	
On Break - The resource is on a break.	
Complete - The work order is complete.	
Arrived - The resource has arrived on location.	

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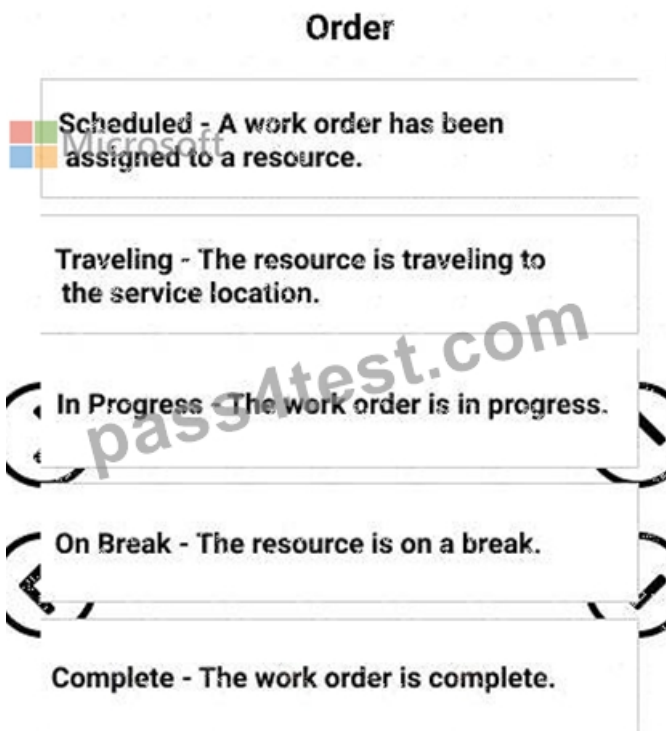
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Answer:

Explanation:



Explanation



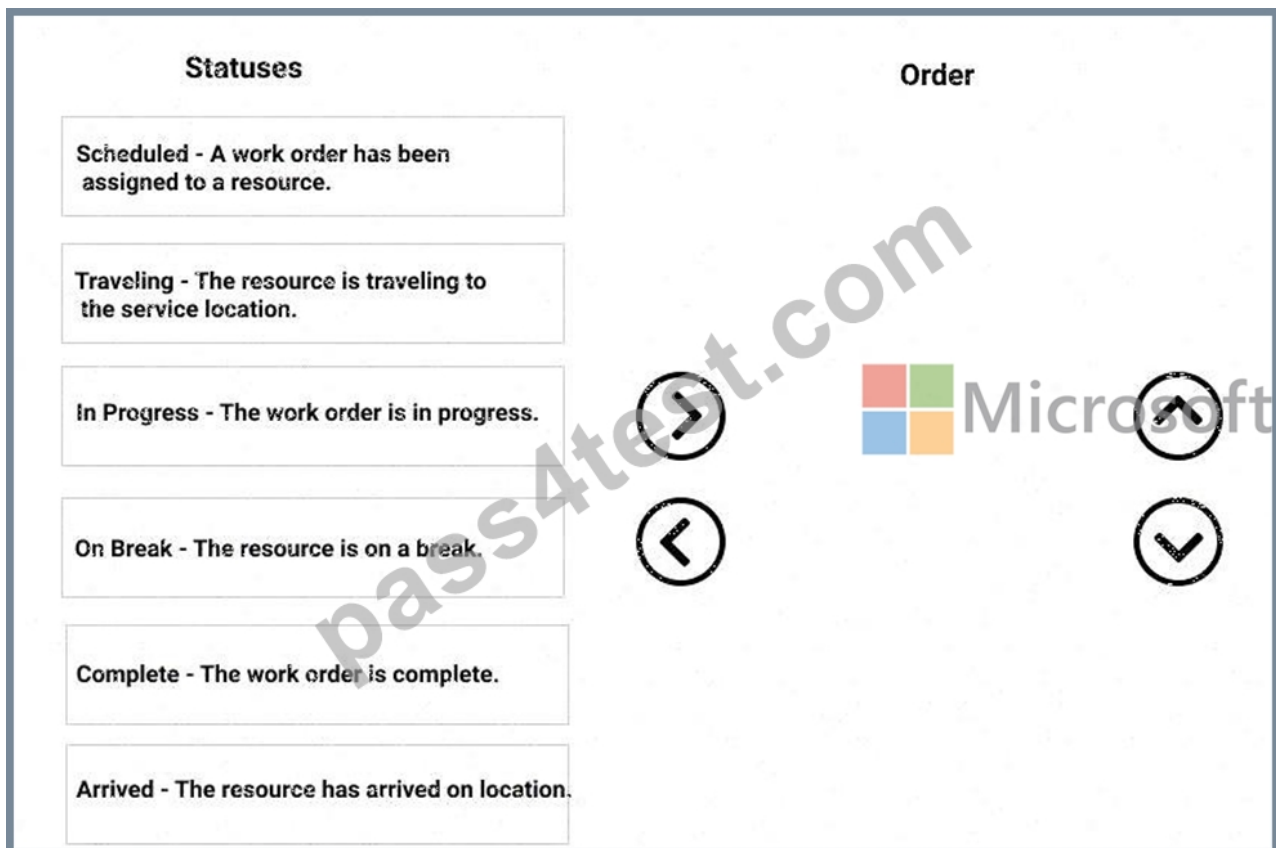
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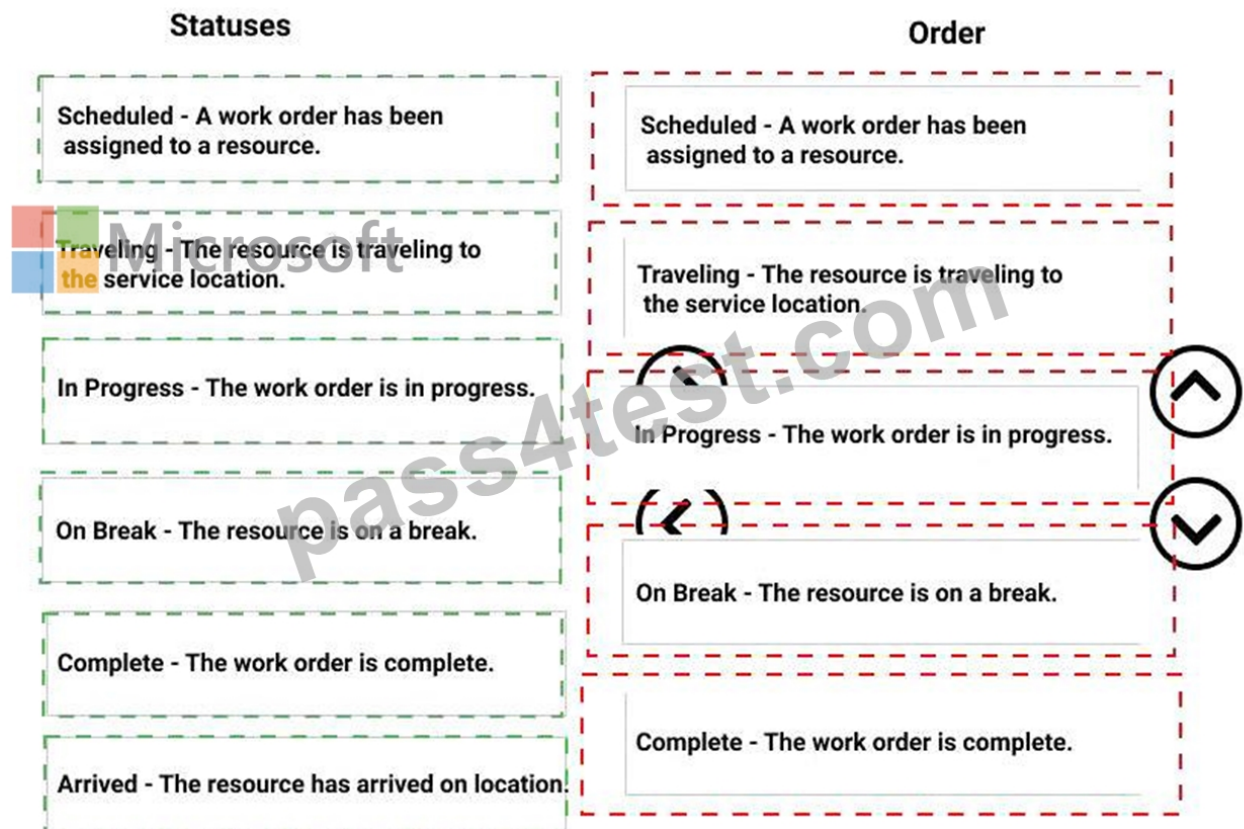
As the Field Service Administrator, you review the documentation and discover that the out-of-the-box BookingStatuses will meet your company's needs.

What is the order of the Booking Statuses for the five out-of-the box booking status fields? To answer, move the five out-of-the-box booking status fields to the answer area and arrange them in the correct order.



Answer:

Explanation:



Explanation:



Scheduled - A work order has been assigned to a resource.

Traveling - The resource is traveling to the service location.

In Progress - The work order is in progress.

On Break - The resource is on a break.

Complete - The work order is complete.

NEW QUESTION # 33

Your customer wants to enable their Microsoft Dynamics 365 Field Service mobile app for offline use.

You need to configure the mobile app for technicians, including custom entity offline usage.

What are the first four steps you should perform in sequence? To answer, move the appropriate actions from the list of steps to the answer area and arrange them in the correct order.

Steps

- Edit the sitemap entities in the Field Service mobile model-driven app.
- Edit the Booking and Work Order forms.
- Create a mobile offline profile, or update the existing Field Service mobile offline profile to determine what data will be available while offline.
- Enable entities for mobile offline synchronization.
- Add users to the correct mobile offline profile, and publish the offline profile.
- Enable the Field Service mobile model-driven app for offline use.

Order



Answer:

Explanation:

Steps

- Edit the sitemap entities in the Field Service mobile model-driven app.
- Edit the Booking and Work Order forms.
- Create a mobile offline profile, or update the existing Field Service mobile offline profile to determine what data will be available while offline.
- Enable entities for mobile offline synchronization.
- Add users to the correct mobile offline profile, and publish the offline profile.
- Enable the Field Service mobile model-driven app for offline use.

Order

- Create a mobile offline profile, or update the existing Field Service mobile offline profile to determine what data will be available while offline.
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- Enable the Field Service mobile model-driven app for offline use.



Explanation:

Steps

- Edit the sitemap entities in the Field Service mobile model-driven app.
- Edit the Booking and Work Order forms.

Order

- Create a mobile offline profile, or update the existing Field Service mobile offline profile to determine what data will be available while offline.
- Enable entities for mobile offline synchronization.
- Add users to the correct mobile offline profile, and publish the offline profile.
- Enable the Field Service mobile model-driven app for offline use.



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NEW QUESTION # 34

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

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