

Free PDF Quiz Salesforce - Salesforce-Slack-Administrator–High Pass-Rate Vce Exam



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Salesforce Salesforce-Slack-Administrator Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Security: This domain targets Salesforce Security specialists in identifying Slack product security features that meet organizational needs. Candidates will describe how Slack addresses security governance, risk management, and compliance while recommending features that protect sensitive data.
Topic 2	<ul style="list-style-type: none">User Lifecycle Management: This area focuses on managing user accounts throughout their lifecycle in Slack. Candidates will implement authentication options based on organizational requirements and recommend processes for new account creation.
Topic 3	<ul style="list-style-type: none">Workspace Administration: This domain assesses the competencies of Salesforce administrators in creating and managing Slack workspaces to meet organizational needs. Candidates will determine when a new workspace should be created and manage the approval process for workspace creation.

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Salesforce Certified Slack Administrator Sample Questions (Q125-Q130):

NEW QUESTION # 125

You're the Primary Org Owner of your org's Slack Enterprise Grid instance. Your Slack instance is comprised of a Global workspace and six additional workspaces aligned to each business unit.

Your organization's Chief Product Officer (CPO) is looking for an asynchronous way to share and demo a major product release to the entire company.

What is the most efficient way for the CPO to accomplish this?

(Select the best answer.)

- A. Start a Huddle in an org-wide announcements channel to screen-share, and present the new product release.
- B. Create a public channel in the Product & Engineering workspace for everyone to join and share the new product release announcement in channel.
- **C. Record a Slack Clip in an org-wide announcements channel to screen-share, and present the new product release.**
- D. Record a demo outside of Slack and import the file into a multi-workspace channel.

Answer: C

Explanation:

Slack Clips are recommended for asynchronous communication:

"Slack Clips allow users to record video, screen shares, and voice messages directly in Slack, which teammates can view at their convenience." Starting a Huddle (C) is synchronous and not asynchronous. Recording outside Slack (B) and importing is less efficient. Public channels limited to specific workspaces (D) won't reach the entire org unless users join manually.

(Reference: Slack Administration Study Guide - Using Clips for Asynchronous Communication)

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NEW QUESTION # 126

Incident managers at your organization use ServiceNow for incident response.

What is the benefit of integrating Slack with an app like ServiceNow?

- **A. Integrating an app gives you a unified view into what's happening in the app natively, without ever having to leave Slack.**
- B. Integrating an app allows third parties to access your Slack data and recommend similar apps to you in the future.
- C. Integrating an app allows you to bypass security settings since they're not applicable in Slack.
- D. Integrating an app means you never have to log in to the app natively.

Answer: A

Explanation:

Slack app integration benefits state:

"Integrations allow users to interact with and get updates from external apps (like ServiceNow) directly within Slack, without leaving Slack." Third-party access (A) is inaccurate. Completely avoiding login (C) isn't always true. Security (D) is still enforced when using integrated apps.

(Reference: Slack Administration Study Guide - App Integration Benefits)

NEW QUESTION # 127

The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

- **A. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.**
- **B. Survey the Sales team to understand what currently makes their job difficult and determine which apps /integrations and workflows to prioritize.**
- C. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.
- D. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.

Answer: A,B

Explanation:

Two critical elements in Change Management are understanding user needs and promoting solutions that fit their workflows.

* Running a campaign promoting Slack's mobile app addresses their need for mobility. Slack documentation notes:

"Promoting the Slack mobile app to teams that are highly mobile ensures they remain connected to important communications and workflows."

* Surveying the Sales team will help prioritize relevant integrations and workflows based on real-world challenges they face:

"Understanding end-user pain points is crucial for designing Slack solutions that users find genuinely helpful." Simply installing the Salesforce app without understanding their needs may not be effective, and using threats (option B) is contrary to Slack's recommended adoption strategies.

(Reference: Slack Administration Study Guide - Driving Slack Adoption and Change Management)

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NEW QUESTION # 128

Your Slack Governance Support model includes a group of people designated as Workspace Admins in order to distribute the workload of answering questions and fulfilling requests across multiple admins.

What is a key benefit of setting up a user group for the Workspace Admins?

- A. Any Slack member by default can add themselves to the Workspace Admin user group to follow along with their activities.
- B. People that the team works with in Slack Connect can be added to the user group In order to work more closely with the Workspace Admins on certain Issues.
- C. Any Enterprise Grid member can @mention the user group from any workspace from within the Enterprise Grid org to send a notification to all of the user group members.
- D. Any mention of the Workspace Admin user group will notify all of the group members, allowing any Slack member to send questions to the group.

Answer: C

NEW QUESTION # 129

Your organization recently purchased the Slack Pro plan. As the IT lead, you're responsible for setting up single sign-on (SSO).

Which provider is required for the Pro plan? (Select the best answer.)

- A. G Suite Auth
- B. AuthO
- C. Okta
- D. Azure SAML

Answer: A

NEW QUESTION # 130

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