

Free PDF SAP - C-C4HCX-2405 - SAP Certified Associate - Solution Architect - Customer Experience Pass-Sure Study Center



SAP CERTIFICATION

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SAP C-C4HCX-2405 Exam Syllabus Topics:

Topic	Details
Topic 1	• SAP Extension Suite: This section of the exam measures the skills of SAP Solution Architects and covers the SAP Extension Suite, which enables the creation of custom applications and extensions. It focuses on understanding how to extend SAP solutions to meet specific business needs. One skill to be measured is designing scalable extensions for SAP systems.
Topic 2	• SAP Marketing Cloud and Emarsys: This section of the exam covers SAP's marketing automation and customer engagement solutions. It emphasizes understanding how to create personalized marketing campaigns and analyze customer behavior. A skill to be measured is developing targeted marketing strategies using SAP tools.
Topic 3	• The Intelligent Enterprise: This section of the exam measures the skills of SAP Consultants and their vision for the Intelligent Enterprise. It focuses on understanding how various SAP solutions work together to create an integrated, intelligent business ecosystem. One skill to be measured is aligning technology solutions with business strategies effectively.
Topic 4	• SAP Commerce Cloud: This section of the exam measures the skills of E-commerce Specialists and covers SAP's cloud-based commerce platform. It focuses on understanding how to build and manage digital storefronts and omnichannel experiences. One skill to be measured is designing effective e-commerce solutions for businesses.
Topic 5	• SAP Integration Suite: This section of the exam measures the skills of SAP Integration Specialists and covers the SAP Integration Suite, which facilitates seamless integration between various systems and applications. It emphasizes understanding integration patterns and tools within the SAP ecosystem. A skill to be measured is implementing efficient integration solutions across platforms.

SAP Certified Associate - Solution Architect - Customer Experience Sample Questions (Q10-Q15):

NEW QUESTION # 10

What is needed in order to create a registered product in SAP Service Cloud?

- A. A serial number
- B. An installation point
- C. A registration form
- D. A warranty

Answer: A

NEW QUESTION # 11

What can you do with SAP Event Mesh?

Note: There are 2 correct answers to this question.

- A. Integrate and extend SAP back ends and business applications inside and beyond the SAP ecosystem.
- B. Increase flexibility and scalability with the loose coupling provided.
- C. Run prepackaged integration flows for A2A communication.
- D. Enable synchronous point-to-point integration.

Answer: B,D

NEW QUESTION # 12

You need to make some enhancements in your project. What are some of the extensibility options available to you? Note: There are 2 correct Answers to this question.

- A. SAP HANA views
- B. Key user tools
- C. SAP Cloud Applications Studio
- D. Custom ABAP programs

Answer: B,C

NEW QUESTION # 13

Which routing rules for tickets or cases are offered by SAP Service Cloud? Note: There are 2 correct answers to this question.

- A. To a team
- B. To a queue
- C. To an outbound channel
- D. To an employee

Answer: A,D

Explanation:

Step 1: Routing Rules in SAP Service Cloud Routing rules determine how tickets or cases are assigned to the appropriate resources.

* To a Team:

* Assigns cases or tickets to a group of employees for collaborative resolution.

* To an Employee:

* Directly routes cases to an individual based on skills, availability, or workload.

Step 2: Available Routing Options

* SAP Help Portal: Routing rules in SAP Service Cloud.

References

NEW QUESTION # 14

Your team has subscribed to SAP Cloud Integration in the Cloud Foundry environment. You are the named admin contact and have received the required access and authorization. Where can you provide initial SAP Cloud Integration authorizations for your colleagues?

- A. In the Access Policies tile in the SAP Cloud Integration Operations view
- B. In the User Roles tile in the SAP Cloud Integration Operations view
- C. In the SAP BTP cockpit Role Collections view
- D. In the SAP BTP cockpit Instances and Subscriptions view
- E. In a large organization, the implementation of a single SAP Customer Experience solution is usually part of a bigger program

Answer: D

NEW QUESTION # 15

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