

Genesys GCX-GCD Practice Test - GCX-GCD Certification Questions



BONUS!!! Download part of DumpsTests GCX-GCD dumps for free: https://drive.google.com/open?id=1JmdggGY6-vkFC_Lud5uWWZWgHhianE3S

Genesys GCX-GCD learning materials are new but increasingly popular choices these days which incorporate the newest information and the most professional knowledge of the practice exam. All points of questions required are compiled into our Genesys Cloud CX: Developer Certification GCX-GCD Preparation quiz by experts. By the way, the GCX-GCD certificate is of great importance for your future and education.

Genesys GCX-GCD Exam Syllabus Topics:

Topic	Details
Topic 1	Understand the Genesys Cloud CX Platform: This section of the exam measures the skills of a Developer and covers the core understanding of the Genesys Cloud CX platform. It introduces the platform's general structure, its major capabilities, and key concepts like organizations, regions, and data models. Students will learn about the general environment where Genesys Cloud CX operates and how different services are organized.
Topic 2	Describe the options to download recordings: This section of the exam measures the skills of a System Administrator and discusses the different ways available to access and download call recordings in Genesys Cloud CX. It includes understanding where recordings are stored and how to retrieve them for compliance and quality purposes.
Topic 3	Configure the features of Genesys Cloud CX Collaborate and Communicate: This section of the exam measures the skills of a System Administrator and covers the setup and management of collaboration tools and internal communication features within Genesys Cloud CX. It explains how to configure chat, messaging, and workspaces for teams to work effectively inside the platform.

Topic 4	Overview of Users, Conversation, and Notification APIs: This section of the exam measures the skills of a Developer and introduces APIs related to users, conversations, and notifications. It explains how developers can retrieve and manage user data, handle conversation details, and set up real-time notifications through API services.
Topic 5	Understand Genesys Cloud CX Architect, Scripting, QM, and WFM: This section of the exam measures the skills of a Developer and explains the basics of Architect for building call flows, the use of scripting to guide agents, and the core functions of Quality Management (QM) and Workforce Management (WFM) to optimize operations. Students will understand how these tools are configured and integrated into Genesys Cloud CX.
Topic 6	Understand API utilization: This section of the exam measures the skills of a Developer and covers general best practices for using Genesys Cloud CX APIs. It explains how to optimize API usage, stay within platform limits, and create efficient integrations that leverage Genesys Cloud capabilities effectively.
Topic 7	Understand Authentication and Resources: This section of the exam measures the skills of a Developer and covers how authentication works in Genesys Cloud CX. It explains resource management, OAuth processes, and permissions needed to securely interact with APIs and services. Students learn the basics of secure access control.

>> Genesys GCX-GCD Practice Test <<

Using the GCX-GCD Exam Questions to get pass

When you try our part of Genesys certification GCX-GCD exam practice questions and answers, you can make a choice to our DumpsTests. We will be 100% providing you convenience and guarantee. Remember that making you 100% pass Genesys Certification GCX-GCD Exam is DumpsTests.

Genesys Cloud CX: Developer Certification Sample Questions (Q25-Q30):

NEW QUESTION # 25

Genesys Cloud CX is fully supported on which of the following browsers? (Choose two.)

- A. Internet Explorer
- B. Chrome
- C. Firefox
- D. Opera
- E. Safari

Answer: B,C

Explanation:

Genesys Cloud CX offers full support for the current and immediately preceding major releases of both Firefox and Chrome browsers. While Safari is supported, it has limited functionality, lacking support for features like video chat, screen sharing, and the Genesys Cloud WebRTC phone. Internet Explorer and Opera are not supported browsers for Genesys Cloud CX.

NEW QUESTION # 26

Only the API calls made using your organization's OAuth Clients are considered for billing.

- A. True
- B. False

Answer: B

Explanation:

Genesys Cloud CX includes in its billing calculations all API calls made using your organization's OAuth clients, as well as those from custom or third-party applications, integrations, and solutions, including AppFoundry apps. However, API requests made by

Genesys Cloud's own browser, web, and mobile applications, as well as certain embedded clients like Genesys Cloud for Chrome, Genesys Cloud for Firefox, Genesys Cloud for Salesforce, and Genesys Cloud for Zendesk, are not included in the API usage data for billing purposes. This distinction ensures that only external API usage contributes to billing calculations.

NEW QUESTION # 27

The Utilization feature of Genesys Cloud CX allows administrators to configure: (Choose two.)

- A. Media types that can interrupt current interactions that an agent is handling.
- B. The maximum capacity that an agent may handle simultaneously for each supported media type.
- C. The after call work time for each media type.
- D. Time that an agent may spend on each media type.

Answer: A,B

Explanation:

The Utilization feature in Genesys Cloud CX allows administrators to configure the maximum number of concurrent interactions an agent can handle for each media type (e.g., voice, chat, email). This ensures that agents are not overloaded and can manage their tasks effectively.

Administrators can also define which media types are allowed to interrupt agents who are currently handling other interactions. For example, you can configure settings so that an incoming voice call can interrupt an agent handling a chat session, ensuring that high-priority interactions are addressed promptly.

Reference:<https://help.mypurecloud.com/articles/configure-utilization-at-the-org-level/>

NEW QUESTION # 28

Which dialing mode dials multiple contacts once an agent becomes available?

- A. Predictive
- B. Agentless
- C. Progressive
- D. Power

Answer: A

Explanation:

The Predictive dialing mode in Genesys Cloud CX places multiple calls per available agent and uses algorithms to predict agent availability, aiming to maximize agent talk time by reducing idle time between calls.

NEW QUESTION # 29

A queue is an object in Genesys Cloud CX that contains a group of agents with similar skills.

- A. True
- B. False

Answer: A

Explanation:

In Genesys Cloud CX, a queue is an object that holds a group of agents who typically share similar skills or responsibilities. It is used for routing interactions to the most appropriate available agent within that group.

NEW QUESTION # 30

.....

Our GCX-GCD guide torrent boosts 98-100% passing rate and high hit rate. Our GCX-GCD test torrent use the certificated experts and our questions and answers are chosen elaborately and based on the real exam. The language of our GCX-GCD study torrent is easy to be understood and the content has simplified the important information. Our product boosts the function to simulate the GCX-GCD Exam, the timing function and the self-learning and the self-assessment functions to make the learners master the

GCX-GCD guide torrent easily and in a convenient way.

GCX-GCD Certification Questions: <https://www.dumpstests.com/GCX-GCD-latest-test-dumps.html>

- GCX-GCD Accurate Prep Material □ GCX-GCD Exam Dumps Collection □ Exam GCX-GCD Forum □ Simply search for ► GCX-GCD ◄ for free download on “www.prep4pass.com” □ New GCX-GCD Exam Test
- 2025 GCX-GCD Practice Test Free PDF | Reliable GCX-GCD Certification Questions: Genesys Cloud CX: Developer Certification □ Search for 《 GCX-GCD 》 and download it for free immediately on ➡ www.pdfvce.com □ □ □ □
□ Interactive GCX-GCD EBook
- Genesys Cloud CX: Developer Certification Vce Torrent - GCX-GCD Test Practice Engine - Genesys Cloud CX: Developer Certification Latest Test Engine □ Search on ► www.examcollectionpass.com ◄ for ➡ GCX-GCD □ to obtain exam materials for free download □ New GCX-GCD Exam Test
- Genesys GCX-GCD Questions Tips For Better Preparation □ Search for 【 GCX-GCD 】 and download exam materials for free through ► www.pdfvce.com ◄ □ GCX-GCD Exam Cram Questions
- Efficient GCX-GCD Practice Test | Excellent GCX-GCD Certification Questions: Genesys Cloud CX: Developer Certification □ Search for ✓ GCX-GCD □ ✓ □ and download it for free on □ www.actual4labs.com □ website □
□ Interactive GCX-GCD EBook
- Genesys GCX-GCD Questions Tips For Better Preparation □ Download ➡ GCX-GCD □ for free by simply entering ☀ www.pdfvce.com □ ☀ □ website □ GCX-GCD Latest Test Cost
- New GCX-GCD Dumps □ GCX-GCD Pdf Braindumps □ GCX-GCD Reliable Test Blueprint □ Search for ► GCX-GCD ◄ and download it for free immediately on ➡ www.passtestking.com □ □ □ □ GCX-GCD Exam Labs
- Pdf Demo GCX-GCD Download □ Latest GCX-GCD Dumps Pdf □ GCX-GCD Exam Labs □ Open website { www.pdfvce.com } and search for □ GCX-GCD □ for free download □ Latest GCX-GCD Dumps Pdf
- GCX-GCD Latest Test Cost □ Latest GCX-GCD Dumps Pdf ► Exam Sample GCX-GCD Online □ Copy URL □ www.real4dumps.com □ open and search for ► GCX-GCD ◄ to download for free □ GCX-GCD Latest Test Cost
- GCX-GCD Exam Dumps Collection □ Latest GCX-GCD Dumps Pdf □ Testing GCX-GCD Center □ Open ► www.pdfvce.com ◄ enter 【 GCX-GCD 】 and obtain a free download □ GCX-GCD Reliable Test Blueprint
- GCX-GCD Accurate Prep Material □ GCX-GCD Accurate Prep Material □ GCX-GCD Latest Exam Vce □ Download ⇒ GCX-GCD ⇐ for free by simply searching on 【 www.pass4test.com 】 □ GCX-GCD New Study Materials
- zoraintech.com, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, www.stes.tyc.edu.tw, training.siyashayela.com, pct.edu.pk, www.stes.tyc.edu.tw, www.zsft.top, zbx244.bloginwi.com, Disposable vapes

P.S. Free & New GCX-GCD dumps are available on Google Drive shared by DumpsTests: https://drive.google.com/open?id=1JmdggGY6-vkFC_Lud5uWWZWgHhianE3S