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Topic	Details
Topic 1	• Relevance of ASQs on test techniques, test types and the extent of the test • Process descriptions in the product development
Topic 2	• Usability evaluation: Rationale and communication objectives of a usability control test (UCL) • Requirements of the standard (UCL)
Topic 3	• Differences between Closed Loop and Open Loop (UCL) • Comparison of a tester to the safety culture
Topic 4	• Verification strategy and criteria for test verification (UCL &) • Methodology for a test environment on the software development (UCL)
Topic 5	• Relevance of AUTOSAR in the work of the tester (UCL) • Application, scope and secondary conditions of a UCL test environment

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ISQI CTFL-UT certification is an essential certification for professionals looking to improve their knowledge in Usability Engineering. By passing the CTFL-UT exam, individuals demonstrate they hold a fundamental understanding of Usability testing principles, techniques, and methods. ISTQB Certified Tester-Foundation Level - Usability Testing certification prepares individuals to design, conduct, and analyze Usability testing results, complying with international Usability and Quality standards. Additionally, the ISQI CTFL-UT certification helps software professionals differentiate themselves in a competitive job market and enhance their career prospects.

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The successful completion of the ISQI CTFL-UT Exam helps individuals validate their software testing skills and positions them as a valuable asset to their organization. It also helps improve their understanding of user experience and usability testing, which can help make valuable contributions to the design and development of software products.

ISQI ISTQB Certified Tester-Foundation Level - Usability Testing Sample Questions (Q36-Q41):

NEW QUESTION # 36

You're asked to evaluate the direct interaction between ordinary users and the software product. Which kinds of evaluations would be suited for that?

- A. Usability maturity assessment
- B. Risk assessment
- **C. Usability evaluation**
- D. Accessibility evaluation

Answer: C

Explanation:

A usability evaluation is specifically designed to assess how real users interact with a software product. It focuses on effectiveness, efficiency, and user satisfaction in completing tasks. This may involve usability testing, expert reviews, or heuristic evaluations. The goal is to identify any usability problems and understand user behavior during real use.

Option A (Accessibility evaluation) targets inclusivity for users with disabilities, not general user interaction.

Option B (Usability maturity assessment) evaluates the organization's usability practices, and Option C (Risk assessment) evaluates potential project or system risks. Only option D directly involves observing and measuring user interaction.

References:

ISO 9241-11:2018 - Usability Definitions and Concepts

Usability.gov: Usability Evaluation Basics

Nielsen Norman Group: Types of Usability Evaluations

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NEW QUESTION # 37

Which of the following is the best description for a usability test session?

- A. A test activity specified by the moderator that needs to be accomplished by a usability test participant within a given period of time.
- **B. A period of time in which a usability test participant is executing tests, moderated by a moderator and observed by a number of observers.**
- C. A black-box test technique in which test cases are designed to execute usability scenarios.
- D. A document specifying a sequence of actions for the execution of a usability test.

Answer: B

Explanation:

A usability test session is a controlled period during which a test participant performs tasks using the system under test while being observed by a moderator and sometimes additional stakeholders or observers. The goal is to understand how users interact with the interface and identify usability problems. Option A describes an individual task, not the whole session. Option C refers to a test plan or test script, and Option D describes a test technique rather than a usability session. Thus, option B provides the most accurate and

comprehensive definition.

References:

ISO 25062:2006 - Common Industry Format (CIF)

Nielsen Norman Group: Usability Testing 101

Usability.gov: Usability Test Sessions

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NEW QUESTION # 38

Which of the following statements about usability testing is true?

- A. The preparation of a usability test is optional
- B. A usability test consists of one usability test session
- C. The conditions under which a usability test is done are irrelevant
- **D. Before the usability test sessions, a pilot usability test session can be conducted**

Answer: D

Explanation:

A pilot usability test session is a critical step prior to conducting the actual usability test. Its purpose is to ensure that the test setup, task design, and moderator instructions are clear and function as expected.

According to ISO 9241-210 and the Nielsen Norman Group's best practices, pilot testing helps detect unforeseen issues and fine-tune the process. Options A and B are incorrect because testing conditions must reflect realistic scenarios, and thorough preparation is essential to gather meaningful usability data. Option D is also incorrect; a usability test typically consists of multiple sessions with different users to gather sufficient data for analysis. The pilot session ensures everything works smoothly before involving real participants.

References:

ISO 9241-210:2019, Ergonomics of human-system interaction - Human-centred design Nielsen Norman Group: Usability Testing 101 Usability.gov: Pilot Testing

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NEW QUESTION # 39

Which of the following is a key activity in a usability test session?

- A. Extract usability findings and recommendations
- **B. Moderate the usability test**
- C. Talk to the participant during the completion of a task
- D. Test the set up and modify the test script if needed

Answer: B

Explanation:

Moderating the usability test is a core activity during the actual usability test session. The moderator guides participants through tasks, ensures the session stays on track, and avoids introducing bias. Option A (testing the setup) happens before the session, during preparation. Option C (extracting findings) occurs during analysis, after the test. Option D (talking during task execution) should be minimized unless necessary, to avoid influencing user behavior. Therefore, option B is the only correct answer aligned with best practices in usability testing.

References:

Nielsen Norman Group: Role of the Usability Test Moderator

ISO 25062:2006 - Usability Test Documentation

Usability.gov: Conducting a Usability Test

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NEW QUESTION # 40

A "usability test participant" ...

- A. ... is a person who observes a usability test.
- **B. ... is a representative user who solves typical tasks in a usability test.**

- Answer: B**

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