

Get Success in ServiceNow CSA Certification Exam With Flying Colors



BTW, DOWNLOAD part of ActualTestsIT CSA dumps from Cloud Storage: <https://drive.google.com/open?id=1WKe7fd1MaJmDQcrG3dDWB4QK33wKJLv>

To make you capable of preparing for the ServiceNow CSA exam smoothly, we provide actual ServiceNow CSA exam dumps. Hence, our accurate, reliable, and top-ranked ServiceNow CSA exam questions will help you qualify for your ServiceNow Certified System Administrator CSA Certification. Do not hesitate and check out ServiceNow Certified System Administrator CSA practice exam to stand out from the rest of the others.

Up to now we classify our CSA exam questions as three different versions. They are pdf, software and the most convenient one APP online. Though the content of these three versions is the same, but their displays are different. Each of them has their respective feature and advantage including new information that you need to know to pass the CSA test. So you can choose the version of CSA training quiz according to your personal preference.

>> Test CSA Questions <<

Test CSA Cram Pdf, CSA Latest Test Cost

Due to its unique features, it is ideal for the majority of the students. It provides them complete assistance for understanding of the syllabus. It contains the comprehensive CSA exam questions that are not difficult to understand. By using these aids you will be able to modify your skills to the required limits. Your CSA Certification success is just a step away and is secured with 100% money back guarantee.

ServiceNow Certified System Administrator Sample Questions (Q70-Q75):

NEW QUESTION # 70

Your company is giving all first line workers a special T-shirt as a recognition for their hard work. Management team wants a way for employees to order the T-shirt, with the ability to specify the preferred size and color. How would you ensure that only first line workers (non-managers) can submit the order?

- A. Create Catalog Item and use the Available For list to specify ITIL [itil] role
- B. Create Catalog Item and use the Not Available list to specify the Manager Group
- **C. Create Record Producer and use the Available For list to specify First Line [sn_first_line] role**
- D. Create Order Guide and use the User Criteria list to specify First Line [sn_first_line] role

Answer: C

Explanation:

In ServiceNow, Record Producers allow users to create records in tables through a user-friendly interface in the Service Catalog. Since the goal is to enable only first-line workers to order the T-shirt, we need to control access based on their role.

A Record Producer in the Service Catalog is the best way to gather user input (size, color, etc.) and create a new order record in the system.

The "Available For" list allows administrators to restrict access to specific users or roles.

The First Line [sn_first_line] role is explicitly designed to include only first-line workers while excluding managers.

Why is Option A Correct? Why Are the Other Options Incorrect? B. Create Catalog Item and use the Not Available list to specify the Manager Group. Catalog Items are valid for this use case but using the "Not Available For" list is a less effective approach.

If new manager roles or groups are added in the future, this method won't automatically exclude them.

It's better to explicitly define who can access the item rather than relying on exclusions.

C: Create Catalog Item and use the Available For list to specify ITIL [itil] role. The ITIL role is typically assigned to Service Desk personnel and IT staff, not first-line workers.

This approach would allow many unintended users to request the T-shirt.

D: Create Order Guide and use the User Criteria list to specify First Line [sn_first_line] role. Order Guides are used to bundle multiple catalog items and guide users through a complex ordering process.

Since this scenario only involves a single item (T-shirt request), using an Order Guide is unnecessary.

ServiceNow Service Catalog Management - Record Producers

ServiceNow User Criteria and Access Control Best Practices

ServiceNow CSA Guide - Managing Roles and Access Restrictions

References to Official Certified System Administrator (CSA) Documentation:

NEW QUESTION # 71

An IT manager is responsible for the Network and Hardware assignment groups, each group contains 5 team members. These team members are working on many tasks, but the manager cannot see any tasks on the Service Desk > My Groups Work list. What could explain this?



- A. The manager does not have the itil role.
- B. The Assignment Group manager field is empty.
- C. The Service Desk > My Groups Work list shows active work tasks that are not yet assigned.
- **D. The manager is not a member of the Service Desk group.**
- E. The manager is not a member of the Network and Hardware groups.

Answer: D

NEW QUESTION # 72

Which statement correctly describes the differences between a Client Script and a Business Rule?

- **A. A Client Script executes on the client and a Business Rule executes on the server**
- B. A Client Script executes before a record is loaded and a Business Rule executes after a record is updated
- C. A Client Script executes on the server and a Business Rule executes on the client
- D. A Client Script executes before a record is loaded and a Business Rule executes after a record is loaded

Answer: A

NEW QUESTION # 73

Which application is used primarily to load data into ServiceNow?

- A. Import Management
- **B. System Import Sets**
- C. Data Import Configuration
- D. Import Hub

Answer: B

Explanation:

Reference:

[https://docs.servicenow.com/bundle/rome-platform-administration/page/administer/import-sets/reference/import-](https://docs.servicenow.com/bundle/rome-platform-administration/page/administer/import-sets/reference/import-sets.html)

NEW QUESTION # 74

Tables may have a One to Many relationships. From the Service Catalog, what are examples of tables having a one to many relationships? (Choose three.)

- **A. One Requested Item can have many Approvals**
- B. One Cart can have many Requests
- **C. One Request can have many Requested Items**
- **D. One Requested Item can have many Catalog Tasks**
- E. One Approval can have many Requests

Answer: A,C,D

Explanation:

In the ServiceNow Service Catalog module, tables have a One-to-Many (1:M) relationship, meaning a single record in one table can relate to multiple records in another table. This is especially important for handling Service Catalog requests, as multiple items, approvals, and tasks may be associated with a single request.

One Request can have many Requested Items (REQ # RITM)

A Request (REQ) is a container for multiple Requested Items (RITM).

When a user submits a catalog request, multiple items (such as a laptop and a phone) can be ordered in the same request.

Table Relationship: sc_request(Request) # sc_req_item(Requested Item)

One Requested Item can have many Approvals (RITM # Approval)

Some Requested Items (RITM) require approval before being fulfilled.

For example, a laptop purchase might need approvals from both the IT department and a manager.

Table Relationship: sc_req_item(Requested Item) # sysapproval_approver(Approval) One Requested Item can have many Catalog Tasks (RITM # SCTASK) A Requested Item (RITM) can generate multiple Catalog Tasks (SCTASK) for different fulfillment teams.

For example, if an employee requests a new laptop, one task might go to IT to set it up, while another goes to finance for cost approval.

Table Relationship: sc_req_item(Requested Item) # sc_task(Catalog Task)

Breakdown of Correct Answers: Incorrect Answers Explanation: A. One Approval can have many Requests Approvals do not relate to multiple requests. Instead, a request may contain multiple approvals.

E. One Cart can have many Requests

The Cart is only a temporary storage of items before checkout. Once submitted, it generates a single Request (REQ), not multiple requests.

ServiceNow Product Documentation# "Understanding Service Catalog Tables and Relationships" ServiceNow Data Model# "Request, Requested Item, and Catalog Task Relationships" References from Certified System Administrator (CSA)

Documentation:

NEW QUESTION # 75

.....

You can conveniently test your performance by checking your score each time you use our ServiceNow CSA practice exam software (desktop and web-based). It is heartening to announce that all ActualTestsIT users will be allowed to capitalize on a free ServiceNow CSA Exam Questions demo of all three formats of the ServiceNow CSA practice test.

Test CSA Cram Pdf: <https://www.actualtestsit.com/ServiceNow/CSA-exam-prep-dumps.html>

P.S. Free 2025 ServiceNow CSA dumps are available on Google Drive shared by ActualTestsIT: <https://drive.google.com/open?id=1WKe7ffd1MaJmDOcrG3dDWB4OK33wKJLv>