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Collaboration Communications Systems Engineer

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1.Note: This question is part of a series of questions that present the same scenario. Each question in

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The topics covered in the MS-721 certification exam include designing and deploying Microsoft Teams and Skype for Business solutions, managing and monitoring these solutions, integrating them with other Microsoft technologies such as Exchange and SharePoint, and troubleshooting common issues. MS-721 exam also tests candidates' knowledge of security and compliance features and their ability to design solutions that meet regulatory requirements.

Microsoft MS-721 exam is a beta exam that is intended for individuals who want to become certified Collaboration Communications Systems Engineers. MS-721 Exam covers a wide range of topics related to communication and collaboration technologies, and candidates must have experience working with these systems to be eligible to take the exam. Passing the exam and earning the Microsoft Certified: Collaboration Communications Systems Engineer certification can help individuals advance their careers in the field of collaboration and communication systems.

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Microsoft Collaboration Communications Systems Engineer Sample Questions (Q178-Q183):

NEW QUESTION # 178

You have a Microsoft Teams Phone deployment that uses auto attendants. Holiday call settings are configured as shown in the following table.

Name	Date
Emergency	1/1/2024 – 1/2/2024
End of Year Holidays	12/23/2022 – 1/8/2023
Outage Notification	1/18/2023 – 1/19/2023

The Emergency settings are configured as shown in the Emergency exhibit. (Click the Emergency tab.)

Emergency

Holiday
Emergency

Greeting

☐ No greeting

☐ Play an audio file

☒ Add a greeting message

None of our agents are available due to an unforeseen emergency. Please leave a message

Call routing options

☐ Disconnect

☒ Redirect call

Redirect to

External phone number = +61370105000

☐ Play menu options

The End of Year Holidays settings are configured as shown in the Holiday exhibit. (Click the Holiday tab.)

End of Year Holidays

Holiday

End of Year Holidays

Greeting

- ☐ No greeting
- ☐ Play an audio file ⓘ
- ☒ Add a greeting message ⓘ

Thanks for calling, we are presently closed for the end of year festivities. We would love to take your call in the new year. Until then, goodbye!

Call routing options

- ☒ Disconnect
- ☐ Redirect call ⓘ
- ☐ Play menu options

The Outage Notification settings are configured as shown in the Outage exhibit. (Click the Outage tab.)

Outage Notification

Holiday
 Outage

Greeting

☐ No greeting
☐ Play an audio file ⓘ
☒ Add a greeting message ⓘ

Please be advised that customers may be experiencing an outage due to scheduled maintenance.

Call routing options

☐ Disconnect
☐ Redirect call ⓘ
☒ Play menu options

Force Listen ☒ Off ⓘ

Set up the greeting and menu options.

☐ Play an audio file ⓘ
☒ Add a greeting message ⓘ

Our estimated time of resolution is 10:00am Please press 1 if you need to speak with an agent, otherwise please hang up

Set menu options ⓘ

+ Assign a dial key Delete

Dial key	Voice command	Redirect to	Destination	Transcription	Skip voicemail system message ⓘ
1		Voice app	T-AA		

Directory search

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Answer Area

Statements	Yes	No
When a caller calls on 1/1/2024, the call will be directed to voicemail.	☐	☐
When a caller calls on 1/18/2023, the call will be directed automatically to T-AA.	☐	☐
When a caller calls on 12/25/2022, the user will hear a greeting message.	☐	☐

Answer:

Explanation:

Answer Area	
Statements	
When a caller calls on 1/1/2024, the call will be directed to voicemail.	Yes ☒ No ☐
When a caller calls on 1/18/2023, the call will be directed automatically to T-AA.	☐ No ☒
When a caller calls on 12/25/2022, the user will hear a greeting message.	☒ ☐

NEW QUESTION # 179

You have a Microsoft Teams Phone deployment that uses Direct Routing.
 You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment.
 You download the Power BI query templates for CQD from the Microsoft Download Center.
 You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing.
 What should you do first?

- A. From Microsoft Call Quality Dashboard, download the current Tenant Data Upload file.
- B. Publish the template to the Power BI service.
- C. Install the Microsoft Power Platform connector.
- **D. Install the Power BI Connector for CQD.**

Answer: D

Explanation:

<https://learn.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates>

NEW QUESTION # 180

You create a network region named Region 1 in Microsoft Teams. You are adding a network site to Region1. The site has a 1.5-Mb connection. You need to ensure that all users at the site have a good voice experience. What should you do?

- A. Assign the Region 1 users a meeting policy that has Broadcast production with NDI and SDI hardware disabled.
- **B. Create and assign a Teams Network Roaming Policy that has a media bit rate of 500 Kbs.**
- C. Set Insert Quality of Service (QoS) markers (or real-time media traffic to On
- D. Assign the Region 1 users a meeting policy that has a media bit rate of 1,500 Kbs.

Answer: B

NEW QUESTION # 181

You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.

What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Recommendations	Answer Area
Decrease the NAT pool size.	Vancouver facility users:
Implement VPN split tunneling.	Remote users:
Deploy a local internet connection.	
Implement a web proxy server for media traffic.	
Force TCP instead of UDP for the media traffic of Teams.	

Answer:

Explanation:

Recommendations	Answer Area
Decrease the NAT pool size.	Vancouver facility users: Deploy a local internet connection.
Implement VPN split tunneling.	Remote users: Implement a web proxy server for media traffic.
Deploy a local internet connection.	
Implement a web proxy server for media traffic.	
Force TCP instead of UDP for the media traffic of Teams.	

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

NEW QUESTION # 182

You have a Microsoft 365 E5 subscription that uses Microsoft Teams.

You plan to deploy phones to a shared common area.

You need to ensure that users can temporarily sign in to each phone and automatically sign out during inactivity.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area
New-CsCommonAreaPhone New-CsCommonAreaPhone New-CsDeviceUpdateConfiguration New-CsTeamsIPPhonePolicy New-CsUpPhoneConfiguration -Identity "SharedDevices" -AllowBetterTogether -AllowBetterTogether -AllowHomeScreen -AllowHotDesking -EnforcePhoneLock

Answer:

Explanation:

Answer Area
New-CsCommonAreaPhone New-CsCommonAreaPhone New-CsDeviceUpdateConfiguration New-CsTeamsIPPhonePolicy New-CsUpPhoneConfiguration -Identity "SharedDevices" -AllowBetterTogether -AllowBetterTogether -AllowHomeScreen -AllowHotDesking -EnforcePhoneLock

NEW QUESTION # 183

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