

ISO-14001-Lead-Auditor New Question & ISO-14001-Lead-Auditor Visual Cert Exam



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PECB ISO-14001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	<ul style="list-style-type: none">Preparing an ISO 14001 audit: This domain measures the competence of audit consultants in planning and preparing for an ISO 14001 audit. It covers audit objectives, scope, criteria, and developing the audit plan, ensuring readiness for an efficient and objective audit.
Topic 2	<ul style="list-style-type: none">Conducting an ISO 14001 audit: This part tests the practical skills of EMS auditors in executing the audit, including conducting meetings, collecting audit evidence, interviewing personnel, and documenting findings in accordance with ISO 14001 standards.
Topic 3	<ul style="list-style-type: none">Closing an ISO 14001 audit: This domain focuses on the responsibilities of audit consultants during the audit closure process. It includes evaluating findings, preparing audit conclusions, holding closing meetings, and ensuring proper reporting and communication of results.
Topic 4	<ul style="list-style-type: none">Managing an ISO 14001 audit program: This section of the exam evaluates the ability of EMS auditors to manage a complete audit program. It includes planning, implementing, monitoring, and continually improving the audit program to align with organizational and compliance goals.

>> ISO-14001-Lead-Auditor New Question <<

ISO-14001-Lead-Auditor Visual Cert Exam & ISO-14001-Lead-Auditor Latest Test Question

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PECB Certified EMS ISO 14001 Lead Auditor Exam Sample Questions (Q34-Q39):

NEW QUESTION # 34

A multi-level shopping centre is open every day to the public from 09:00-21:00 hours. During an external audit of the centre to ISO 14001, you establish that there are 40 vending machines that are permanently switched on. Thirty of them do not sell perishable foodstuffs. You also note that there are eight escalators in the complex that run constantly during public access. When asked about environmental performance improvement objectives, the Centre Manager says that there are plans to increase the natural daylight by installing more skylights thus saving on lighting costs, but the estimated budget for this has not yet been approved by the board.

You: I note that energy consumption is a significant environmental aspect in the centre. How do you mitigate the impacts of this?

EMS Manager: We try to reduce our energy costs by negotiating a better deal from the energy company. We are considering changing to one that only supplies electricity from renewable sources.

You: What steps have you taken to reduce overall consumption?

EMS Manager: We conducted awareness training for staff. For example, turning off lights in staff areas not being used.

You: I see that the escalators account for the highest usage of energy. Are there any objectives to try and reduce this?

EMS Manager: No, it would be too costly to change them.

You: How do you measure electricity consumption?

EMS Manager: We have meters installed in each floor of the centre. We take readings every hour and we plot the consumption graph for every staff shift.

You continue the interview and find that energy consumption has increased steadily over the past five years.

Select the two statements that are true.

- A. The Centre Manager is trained in energy awareness.
- B. The escalators are switched on permanently.
- C. The centre staff are responsible for energy consumption in the staff areas.
- **D. The vending machines are switched on permanently.**
- **E. The organisation should take action to address its energy consumption.**
- F. The organisation's energy supplier sources renewable energy.

Answer: D,E

NEW QUESTION # 35

An organisation has ISO 14001 EMS certification from a third-party certification body. Which one of the following represents an advantage of having accredited certification?

- A. Clarity of the audit report.
- B. An increase in the marketing price of the organisation's products.
- C. An increase in the number of clients.
- **D. Recognition of the credibility of the certification process.**

Answer: D

Explanation:

Accredited certification under ISO 14001 refers to certification that has been issued by a certification body that is itself accredited by a national accreditation body. This provides formal recognition that the certification body is competent to perform audits and issue certifications in accordance with ISO/IEC 17021 standards.

According to guidance in ISO 14001 Lead Auditor training materials and ISO/IEC 17021, one of the key benefits of accredited certification is:

"Recognition of the credibility, impartiality, and technical competence of the certification process and the certification body issuing the certificate." This recognition:

Increases stakeholder confidence (e.g., regulators, clients, the public), Supports market access and tender qualifications, Confirms that audits are performed in accordance with international best practices.

Option D correctly reflects the most strategic and system-level benefit of accredited certification.

The other options (A, B, and C) may result indirectly or are not directly linked to the purpose of accreditation.

Reference:

ISO/IEC 17021:2015 - Requirements for bodies providing audit and certification of management systems ISO 14001 Lead Auditor Course Guide - Module on Certification and Accreditation ISO 14001:2015 - Clause 3.1.1 & 3.1.2 (definition of EMS and system credibility)

NEW QUESTION # 36

A key audit process is the way auditors gather information and determine the findings' characteristics. Put the actions in the correct order to complete this process.

Actions

1. Determine source of information
2. Collect by means of appropriate sampling
3.
4.
5.
6.
7. Audit conclusions

To complete the sequence click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively, you may drag and drop the options to the appropriate blank section.

Answer:

Explanation:

Actions

1. Determine source of information
2. Collect by means of appropriate sampling
3.
4.
5.
6.
7. Audit conclusions

To complete the sequence click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively, you may drag and drop the options to the appropriate blank section.

Explanation:

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Actions

1. Determine source of information
2. Collect by means of appropriate sampling
3.
4.
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6.
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To complete the sequence click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the options below. Alternatively, you may drag and drop the options to the appropriate blank section.

This sequence is derived from ISO 19011:2018 - Guidelines for Auditing Management Systems, which is used in conjunction with ISO 14001:2015 by auditors. Specifically, the audit process steps during the "conducting the audit" phase include:

Determining the source of information (Clause 6.4.5): Includes documents, interviews, records, and observations.

Collecting data by sampling (Clause 6.4.6): Sampling helps in managing resources and gathering relevant evidence effectively.

Gathering audit evidence (Clause 3.8): Audit evidence is the data collected and verified to support findings.

Evaluating against audit criteria (Clause 3.9): Evidence must be evaluated against standards such as ISO 14001 requirements, internal policies, etc.

Developing audit findings (Clause 6.4.9): Conclusions regarding conformance, nonconformance, and opportunities for improvement.

Review of findings (Clause 6.4.10): Cross-verification and validation before finalizing results.

Audit conclusions (Clause 6.4.11): Final statements summarizing the audit based on findings.

This structured process ensures audits are performed impartially, with verifiable, evidence-based outcomes that contribute to continual improvement.

Reference:

ISO 19011:2018, Clauses 6.4.5 to 6.4.11

ISO 14001:2015, Clause 9.2 - Internal audit requirements

NEW QUESTION # 37

Which one of the following outcomes of an audit does not require the auditee to respond?

- **A. A conformity.**
- B. A diverging opinion concerning the audit evidence.
- C. A non-conformity.
- D. An opportunity for improvement.

Answer: A

Explanation:

According to ISO 19011:2018 Clause 3.11 (Audit findings) and Clause 6.4.10:

Audit findings can be conformity, nonconformity, or opportunity for improvement.

A conformity simply confirms that the requirements have been met no further action is required from the auditee.

Nonconformities require corrective actions.

Opportunities for improvement may trigger voluntary action but not mandatory response.

Diverging opinions are handled during the audit but don't require post-audit response unless linked to nonconformity.

Reference: ISO 19011:2018 Clause 3.11, 6.4.10; ISO 14001 Lead Auditor Guide - Audit Findings.

NEW QUESTION # 38

You are leading a recertification audit of XM, a manufacturer of cosmetics products. After the initial certification, XM moved to another site.

After the opening meeting, you are visiting the new site with the production manager (PM). The dialogue is as follows:

You: It seems that you are doing some work in the right-hand corner of the site.

PM: Yes, when we moved to this site, there was a very old, three-stories high building; it was almost empty, and we decided to demolish it and to build a new office for the administrative personnel. DEMO services are doing the job, which is almost over.

You: Do you know what the old building was used for?

PM: I was told that it was a warehouse for chemical storage, including a laboratory and toilets for the personnel. It had also a chimney, I do not know what for.

You: Did you consider it necessary to refer to some parts of the EMS for this work?

PM: No, we were busy moving all equipment and materials to the new site, we did not have time to care about something that was going to disappear.

Which four audit trail issues would you follow?

- **A. XM's contract with DEMO to conduct the work**
- B. DEMO's environmental policy
- C. Audit DEMO's head office personnel
- **D. Environmental impacts related to the demolition**
- E. DEMO's quality policy
- **F. XM's supervision of DEMO when doing the work**
- **G. Regulatory approval for DEMO's activities**
- H. Business information on DEMO

Answer: A,D,F,G

Explanation:

According to ISO 14001:2015:

Clause 6.1.2 & 6.1.4 (Environmental aspects and planning actions): demolition impacts must be identified and controlled (C).

Clause 8.1 (Operational planning and control): control of outsourced processes (supervision and contract requirements) (B, E).

Clause 9.1.2 (Compliance obligations): regulatory approvals for demolition (H).

The subcontractor's internal policies (A, D, F, G) are generally not part of XM's EMS obligations.

Reference: ISO 14001:2015 Clauses 6.1.2, 6.1.4, 8.1, 9.1.2.

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