

ISO-9001-Lead-Auditor Exam PDF & ISO-9001-Lead-Auditor Vce Exam

ISO 9001 Lead Auditor Sample Exam Questions and Answers:

There are 4 sections in the ISO 9001 QMS Lead Auditor examination as illustrated in table 1 below. In this ISO 9001 lead auditor sample exam questions and answer article, we will examine one question per section and provide their answers.

In table 1 you can find the question break-ups and the passing scores.

Table 1: ISO 9001 Exam Section and Question break-up

Section	No of Questions	Minimum Pass Mark	Maximum Pass Mark
1	5	4.5	10
2	4	9.5	20
3	3	14.5	30
4	3	14.5	30
Total	15	62.5	90

Table 1 shows us the total available and minimum marks to pass each section. It is mandatory to pass each section. For example: if you have scored 6 marks on section 1, 18 marks on section 2, 10 marks on section 3 & 30 marks on section 4, your subtotal would be 64 marks. Though you have scored a total of 64 marks, since you haven't scored the minimum passing marks on section 3, it will still be considered a failure.

Now let's look at a few sample exam questions in each section.

Section 1:

This section has 5 questions and each carries 2 marks,

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PECB ISO-9001-Lead-Auditor Exam Syllabus Topics:

Topic	Details
Topic 1	Closing an ISO 9001 audit: The topic focuses on concluding a QMS audit and conducting audit follow-up activities.
Topic 2	Fundamental principles and concepts of a quality management system: The main objective of this domain is to evaluate your skills of explaining and applying ISO 9001 principles and concepts.
Topic 3	Fundamental audit concepts and principles: Questions about interpreting and applying the main concepts and principles related to a QMS audit appear in this topic.

Topic 4	• Quality management system (QMS) requirements: It assesses your abilities to point out and explain different requirements for a quality management system based on ISO 9001.
Topic 5	• Preparing an ISO 9001 audit: This topic covers sub-topics related to preparing a quality management system audit.

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PECB QMS ISO 9001:2015 Lead Auditor Exam Sample Questions (Q206-Q211):

NEW QUESTION # 206

You are conducting a Stage 1 audit at an organisation that services refrigeration equipment for a large customer base.

The scope of certification is "Provision of refrigeration equipment maintenance and repair services". You are interviewing the Managing Director to learn more about the organisation and to explore how the requirements for policy, objectives, and risks and opportunities in ISO 9001 are addressed.

The Managing Director explains that they only use sub-contract refrigeration engineers and do not have any full-time refrigeration engineers, which helps to optimise overhead costs. The full-time staff employed are essentially a small team of office staff who process customer enquiries, schedule jobs and process invoices.

The Managing Director adds that the ISO 9001 requirements for competence of personnel extends to both sub- contract and full-time staff. He also states that the full-time staff are aware of the Quality Policy, objectives and plans to address risk and opportunities.

You ask if the sub-contract engineers have been informed of the Quality Policy, objectives and plans to address risks and opportunities, to which the Managing Director replies that this is not applicable as they only use sub- contractors who operate ISO 9001 certificated quality management systems. The documented information provided to the auditor confirms this.

Which clause in ISO 9001 is most likely not to have been fulfilled in this instance?

- A. 7.5 Documented information
- B. 7.2 Competence
- **C. 7.4 Communication**
- D. 7.3 Awareness

Answer: C

Explanation:

Questions no: 16 Verified answer: = C. 7.4 Communication Comprehensive But Short Explanation: = Clause

7.4 of ISO 9001:2015 requires the organization to determine the internal and external communications relevant to the quality management system, including what will be communicated, when, with whom, and how. The scenario indicates a potential gap in communication with subcontractors regarding the Quality Policy, objectives, and plans to address risks and opportunities, which is a requirement even if the subcontractors have their own ISO 9001 certified systems¹²³. References: = This response is based on the general requirements of ISO 9001:2015 related to communication with external parties, such as subcontractors, as outlined in various resources discussing Clause 7.4¹²³.

NEW QUESTION # 207

What is a combined audit?

- A. Two or more auditing organizations cooperating to audit a single auditee.
- B. Two or more management systems audited simultaneously at several auditees.
- C. Two or more management systems audited together at a single auditee.

Answer: C

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A combined audit is when multiple management systems (e.g., ISO 9001 for Quality, ISO 14001 for Environmental Management, and ISO 45001 for Occupational Health & Safety) are audited together in a single organization.

Clause References:

* ISO 19011:2018, Clause 5.4 - Combined Audits:

* A combined audit is performed when two or more management systems are assessed simultaneously at the same auditee.

Why is the Correct Answer A?

* A combined audit reduces duplication of effort by auditing multiple standards together at a single organization.

* Example: A company certified to both ISO 9001 and ISO 14001 can have one audit covering both standards.

Why are the Other Options Incorrect?

* B (Two or more auditing organizations cooperating on a single auditee) # This is a joint audit, not a combined audit.

* C (Two or more management systems audited at multiple auditees) # This is a multiple-site audit, not a combined audit.

Reference:

ISO 19011:2018, Clause 5.4 - Combined Audits

NEW QUESTION # 208

Select the words that best complete the sentence:

Select the words that best complete the sentence:

In the context of a third-party audit, the amount of detail provided in the audit plan should reflect the _____ and complexity of the audit, as well as the risk of not achieving the audit objectives.

To complete the sentence with the best word(s), click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the option(s) below. Alternatively, drag and drop the option(s) to the appropriate blank section.

time

scope

management's expectation

requirements

PECB

Answer:

Explanation:

Select the words that best complete the sentence:

In the context of a third-party audit, the amount of detail provided in the audit plan should reflect the scope and complexity of the audit, as well as the risk of not achieving the audit objectives.

To complete the sentence with the best word(s), click on the blank section you want to complete so it is highlighted in red and then click on the applicable text from the option(s) below. Alternatively, drag and drop the option(s) to the appropriate blank section.

time

scope

management's expectation

requirements

PECB

Explanation:

According to the ISO 19011:2018 document, the audit plan should provide the basis for agreement regarding the conduct and scheduling of the audit activities. The amount of detail provided in the audit plan should reflect the scope and complexity of the audit, as well as the risk of not achieving the audit objectives¹. The scope of the audit refers to the extent and boundaries of the audit, such as the audit criteria, the audit objectives, the organizational and functional units, and the processes to be audited¹. The complexity of the audit refers to the degree of difficulty or intricacy of the audit, such as the number and diversity of the auditees, the audit criteria, the audit methods, and the audit team composition². The risk of not achieving the audit objectives refers to the possibility that the audit may fail to provide reliable and sufficient audit evidence to support the audit conclusions and report¹.

Therefore, the complete sentence is:

In the context of a third-party audit, the amount of detail provided in the audit plan should reflect the scope and complexity of the audit, as well as the risk of not achieving the audit objectives.

References: 1: ISO 19011:2018 - Guidelines for auditing management systems 2: Audit Complexity - an overview | ScienceDirect Topics

NEW QUESTION # 209

A person who provides specific knowledge or expertise to the audit team during the audit is known as a /an:

- A. Guide.
- **B. Technical expert.**
- C. Observer.

Answer: B

Explanation:

Comprehensive and Detailed In-Depth Explanation:

A technical expert is someone with specialized knowledge that helps the audit team understand specific technical aspects of the auditee's processes.

Clause References:

* ISO 19011:2018, Clause 7.3.4 - Use of Technical Experts:

* Technical experts support the audit team with specialized knowledge but do not perform the audit themselves.

Why is the Correct Answer B?

* A technical expert is needed when auditors lack deep expertise in specific areas, such as engineering, software, or medical devices.

* They assist in interpreting complex technical requirements but do not act as auditors.

Why are the Other Options Incorrect?

* A (Observer) # Observers do not contribute expertise; they only watch the audit (e.g., trainees).

* C (Guide) # Guides help with logistics but do not provide technical expertise.

Reference:

ISO 19011:2018, Clause 7.3.4 - Use of Technical Experts

NEW QUESTION # 210

State the correct sequence of events in the certification process for an organisation to obtain third-party accredited certification to ISO 9001.

State the correct sequence of events in the certification process for an organisation to obtain third-party accredited certification to ISO 9001.

	Event
1	
2	
3	
4	

To complete the sequence, click on the blank section you want to complete so that it is highlighted in red, and then click on the applicable text from the options below. Alternatively, drag and drop the options to the appropriate blank section.

Conduct certification audit stages

Accredit Certification Body

Award ISO 9001 certificate

Programme initial certification audit

Answer:

Explanation:

State the correct sequence of events in the certification process for an organisation to obtain third-party accredited certification to ISO 9001.

Event	
1	Programme initial certification audit
2	Conduct certification audit stages
3	Award ISO 9001 certificate
4	Accredit Certification Body

To complete the sequence, click on the blank section you want to complete so that it is highlighted in red, and then click on the applicable text from the options below. Alternatively, drag and drop the options to the appropriate blank section.



Reference: ISO 9001:2015 Clause 9.2 emphasizes the planning of audits and their scheduling to achieve desired results.

Step 2: Conduct Certification Audit Stages The certification process includes a two-stage audit.

Stage 1 Audit: Review of documentation to verify readiness and understanding of the Quality Management System (QMS).

Stage 2 Audit: A detailed evaluation of the implementation and effectiveness of the QMS against ISO 9001 requirements. Reference:

Clause 8.1 of ISO 9001:2015 discusses operational planning and control, which includes the preparation for audit activities.

Step 3: Award ISO 9001 Certificate After successfully completing the certification audits and resolving any identified non-conformities, the certification body awards the ISO 9001 certificate. This certificate demonstrates that the organization's QMS meets the ISO 9001 standard. Reference: Clause 10 of ISO 9001:

2015 focuses on continual improvement and conformity, which leads to the certification issuance.

Step 4: Accredited Certification Body Certification bodies must be accredited to ensure they meet international standards for certification. Accreditation is conducted by bodies like UKAS (United Kingdom Accreditation Service) or ANAB (ANSI National Accreditation Board), ensuring the credibility and global acceptance of the certification process. Reference: Clause 7.1.5 of ISO 9001 covers resource monitoring, which supports the integrity of the certification process.

By following these steps, organizations can ensure an effective and compliant certification process, achieving ISO 9001 certification.

NEW QUESTION # 211

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