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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	• Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.
Topic 2	• Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.
Topic 3	• Information security incident management process based on ISO • IEC 27035: This section of the exam measures skills of Incident Response Managers and covers the standardized steps and processes outlined in ISO • IEC 27035. It emphasizes how organizations should structure their incident response lifecycle from detection to closure in a consistent and effective manner.

Topic 4	• Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q25-Q30):

NEW QUESTION # 25
Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur. Malaysia, is a distinguished name in the banking sector. It is renowned for its innovative approach to digital banking and unwavering commitment to information security. Moneda Vivo stands out by offering various banking services designed to meet the needs of its clients. Central to its operations is an information security incident management process that adheres to the recommendations of ISO/IEC 27035-1 and 27035-2.
Recently. Moneda Vivo experienced a phishing attack aimed at its employees Despite the bank's swift identification and containment of the attack, the incident led to temporary service outages and data access issues, underscoring the need for improved resilience
The response team compiled a detailed review of the attack, offering valuable insights into the techniques and entry points used and identifying areas for enhancing their preparedness.
Shortly after the attack, the bank strengthened its defense by implementing a continuous review process to ensure its incident management procedures and systems remain effective and appropriate While monitoring the incident management process, a trend became apparent. The mean time between similar incidents decreased after a few occurrences; however, Moneda Vivo strategically ignored the trend and continued with regular operations This decision was rooted in a deep confidence in its existing security measures and incident management protocols, which had proven effective in quick detection and resolution of issues Moneda Vivo's commitment to transparency and continual improvement is exemplified by its utilization of a comprehensive dashboard. This tool provides real time insights into the progress of its information security incident management, helping control operational activities and ensure that processes stay within the targets of productivity, quality, and efficiency. However, securing its digital banking platform proved challenging.
Following a recent upgrade, which included a user interface change to its digital banking platform and a software update, Moneda Vivo recognized the need to immediately review its incident management process for accuracy and completeness. The top management postponed the review due to financial and time constraints.
Scenario 8: Moneda Vivo, headquartered in Kuala Lumpur, Malaysia, is a distinguished name in the banking sector. It recently experienced a phishing attack, prompting the response team to conduct a detailed review.
The incident underscored the need for resilience and continuous improvement.
What is the primary goal of the information Moneda Vivo's incident report team gathered from the incident?

- A. To learn from the incident and improve future security measures
- B. To showcase the effectiveness of existing security protocols to stakeholders
- C. To document the incident for legal compliance purposes

Answer: A

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
The core purpose of incident reporting, as outlined in ISO/IEC 27035-1:2016 (Clause 6.4.7), is to learn from the incident in order to improve future preparedness, resilience, and effectiveness. Lessons learned from an incident should feed into policy, process, and technical improvements. The scenario highlights how Moneda Vivo's team analyzed the phishing attack to understand entry points and weaknesses, directly aligning with this principle.

While legal compliance (Option B) and showcasing security (Option A) may be secondary benefits, the primary objective is always organizational learning and resilience enhancement.
Reference:
ISO/IEC 27035-1:2016, Clause 6.4.7: "The lessons learned phase involves identifying improvements to the information security incident management process and to other relevant processes and controls." Correct answer: C
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NEW QUESTION # 26
Scenario 1: RoLawyers is a prominent legal firm based in Guadalajara, Mexico. It specializes in a wide range of legal services tailored to meet the diverse needs of its clients. Committed to excellence and integrity, RoLawyers has a reputation for providing legal representation and consultancy to individuals, businesses, and organizations across various sectors.
Recognizing the critical importance of information security in today's digital landscape, RoLawyers has embarked on a journey to enhance its information security measures. This company is implementing an information security incident management system aligned with ISO/IEC 27035-1 and ISO/IEC 27035-2 guidelines. This initiative aims to strengthen RoLawyers' protections against possible cyber threats by implementing a structured incident response process to provide guidance on establishing and maintaining a competent incident response team.
After transitioning its database from physical to online infrastructure to facilitate seamless information sharing among its branches, RoLawyers encountered a significant security incident. A malicious attack targeted the online database, overloading it with traffic and causing a system crash, making it impossible for employees to access it for several hours.
In response to this critical incident, RoLawyers quickly implemented new measures to mitigate the risk of future occurrences. These measures included the deployment of a robust intrusion detection system (IDS) designed to proactively identify and alert the IT security team of potential intrusions or suspicious activities across the network infrastructure. This approach empowers RoLawyers to respond quickly to security threats, minimizing the impact on their operations and ensuring the continuity of its legal services.
By being proactive about information security and incident management, RoLawyers shows its dedication to protecting sensitive data, keeping client information confidential, and earning the trust of its stakeholders.
Using the latest practices and technologies, RoLawyers stays ahead in legal innovation and is ready to handle cybersecurity threats with resilience and careful attention.
Based on the scenario above, answer the following question:
Considering its industry and services, is the guidance provided in ISO/IEC 27035-1 applicable for RoLawyers?

- A. No, it is specific to organizations in the information security industry
- B. Yes, it applies to all organizations, regardless of their size, type, or nature
- C. No, it is specific to organizations providing incident management services

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
ISO/IEC 27035-1:2016 is titled "Information security incident management - Part 1: Principles of incident management". This standard provides a comprehensive framework for establishing, implementing, operating, monitoring, reviewing, maintaining, and improving incident management within an organization.
The scope of ISO/IEC 27035-1 is explicitly broad and designed to be applicable to all organizations, regardless of their size, type, or nature, as stated in the standard's introduction and scope sections. The principles laid out in the document are intended to be flexible and scalable so that organizations from any sector can adopt and implement incident management processes suitable to their specific context.
The document clearly emphasizes that information security incidents can impact any organization that processes, stores, or transmits information digitally - including law firms like RoLawyers. The guidance addresses the creation of an incident response capability to detect, respond, and recover from information security incidents effectively.
Furthermore, the standard stresses that incident management is a vital part of maintaining information security resilience, minimizing damage, and protecting the confidentiality, integrity, and availability of information assets, which is crucial for organizations handling sensitive data, such as legal firms.
Hence, ISO/IEC 27035-1 is not limited to IT or information security service providers alone; instead, it supports any organization's need to manage information security incidents systematically. RoLawyers, given its reliance on digital data and the critical nature of its information, can and should apply the standard's principles to safeguard its assets and clients.
Reference Extracts from ISO/IEC 27035-1:2016:
* Scope (Section 1): "The principles provided in this document are intended to be applicable to all organizations, irrespective of type, size or nature."
* Introduction (Section 0.1): "Effective incident management helps organizations to reduce the consequences of incidents and limit the damage caused to information and information systems."
* General (Section 4): "This document provides guidance for establishing, implementing, operating, monitoring, reviewing,

maintaining and improving incident management processes within an organization." Thus, based on ISO/IEC 27035-1, the guidance is fully applicable to RoLawyers, aligning with their objective to improve information security and incident management practices.

NEW QUESTION # 27
Scenario 7: Located in central London, Konzolo has become a standout innovator in the cryptocurrency field.
By introducing its unique cryptocurrency, Konzolo has contributed to the variety of digital currencies and prioritized enhancing the security and reliability of its offerings.
Konzolo aimed to enhance its systems but faced challenges in monitoring the security of its own and third- party systems. These issues became especially evident during an incident that caused several hours of server downtime This downtime was primarily caused by a third-party service provider that failed to uphold strong security measures, allowing unauthorized access.
In response to this critical situation, Konzolo strengthened its information security infrastructure. The company initiated a comprehensive vulnerability scan of its cryptographic wallet software, a cornerstone of its digital currency offerings The scan revealed a critical vulnerability due to the software using outdated encryption algorithms that are susceptible to decryption by modern methods that posed a significant risk of asset exposure Noah, the IT manager, played a central role in this discovery With careful attention to detail, he documented the vulnerability and communicated the findings to the incident response team and management. Acknowledging the need for expertise in navigating the complexities of information security incident management. Konzolo welcomed Paulina to the team. After addressing the vulnerability and updating the cryptographic algorithms, they recognized the importance of conducting a thorough investigation to prevent future vulnerabilities. This marked the stage for Paulina s crucial involvement. She performed a detailed forensic analysis of the incident, employing automated and manual methods during the collection phase. Her analysis provided crucial insights into the security breach, enabling Konzolo to understand the depth of the vulnerability and the actions required to mitigate it.
Paulina also played a crucial role in the reporting phase, as her comprehensive approach extended beyond analysis. By defining clear and actionable steps for future prevention and response, she contributed significantly to developing a resilient information security incident management system based on ISO/IEC
27035-1 and 27035-2 guidelines. This strategic initiative marked a significant milestone in Konzolo's quest to strengthen its defenses against cyber threats Referring to scenario 7, Konzolo conducted a forensic analysis after all systems had been fully restored and normal operations resumed. Is this recommended?

- A. No, they should have conducted it before responding to the incident to understand its cause
- B. No, they should have conducted it concurrently with the response to preserve evidence
- C. Yes, they should conduct it after all systems have been fully restored and normal operations have resumed

Answer: B

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
Forensic analysis is most effective when conducted during or immediately following the detection and containment phases-before recovery processes begin-so that critical evidence is preserved. ISO/IEC 27035-
2:2016, Clause 6.4.2 emphasizes the importance of conducting evidence collection early in the incident lifecycle to maintain integrity and avoid contamination.
Performing forensic analysis after systems are restored risks overwriting or losing crucial data such as logs, memory states, and malicious artifacts. Therefore, Paulina should have conducted the analysis concurrently with or directly after containment, not post-recovery.
Reference:
* ISO/IEC 27035-2:2016, Clause 6.4.2: "Evidence collection should begin as early as possible during incident detection and containment to preserve forensic integrity."
* ISO/IEC 27043:2015 (Digital Forensics), Clause 7.2.1: "Evidence should be collected prior to recovery to maintain chain of custody and ensure integrity." Correct answer: A
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NEW QUESTION # 28
What is the primary objective of an awareness program?

- A. Reinforcing or modifying behavior and attitudes toward security
- B. Enhancing the efficiency of the company's IT infrastructure
- C. Introducing new security technology to the IT department

Answer: A

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
The core purpose of a security awareness program, as outlined in ISO/IEC 27035 and ISO/IEC 27001, is to influence behavior and attitudes toward security, making staff more conscious of threats and their responsibilities in preventing incidents. An effective awareness program helps reduce human errors, enhances response readiness, and builds a security-conscious culture.
ISO/IEC 27035-2:2016 clearly differentiates awareness from training. While training focuses on skills and procedures, awareness is about shaping the mindset, ensuring that employees understand the importance of security in their daily tasks.
Option A (technology introduction) and option C (IT efficiency) are not primary goals of awareness programs.
Reference Extracts:
ISO/IEC 27035-2:2016, Clause 7.3.1: "The objective of awareness activities is to change behavior and enhance understanding of security threats and how to prevent them." ISO/IEC 27001:2022, Control 6.3 and Annex A: "Personnel should be made aware of the importance of information security and their responsibilities in supporting it." Correct answer: B
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NEW QUESTION # 29
Scenario 6: EastCyber has established itself as a premier cyber security company that offers threat detection, vulnerability assessment, and penetration testing tailored to protect organizations from emerging cyber threats. The company effectively utilizes ISO/IEC 27035*1 and 27035-2 standards, enhancing its capability to manage information security incidents.
EastCyber appointed an information security management team led by Mike Despite limited resources, Mike and the team implemented advanced monitoring protocols to ensure that every device within the company's purview is under constant surveillance This monitoring approach is crucial for covering everything thoroughly, enabling the information security and cyber management team to proactively detect and respond to any sign of unauthorized access, modifications, or malicious activity within its systems and networks.
In addition, they focused on establishing an advanced network traffic monitoring system This system carefully monitors network activity, quickly spotting and alerting the security team to unauthorized actions This vigilance is pivotal in maintaining the integrity of EastCyber's digital infrastructure and ensuring the confidentiality, availability, and integrity of the data it protects.
Furthermore, the team focused on documentation management. They meticulously crafted a procedure to ensure thorough documentation of information security events. Based on this procedure, the company would document only the events that escalate into high-severity incidents and the subsequent actions. This documentation strategy streamlines the incident management process, enabling the team to allocate resources more effectively and focus on incidents that pose the greatest threat.
A recent incident involving unauthorized access to company phones highlighted the critical nature of incident management. Nate, the incident coordinator, quickly prepared an exhaustive incident report. His report detailed an analysis of the situation, identifying the problem and its cause. However, it became evident that assessing the seriousness and the urgency of a response was inadvertently overlooked.
In response to the incident, EastCyber addressed the exploited vulnerabilities. This action started the eradication phase, aimed at systematically eliminating the elements of the incident. This approach addresses the immediate concerns and strengthens EastCyber's defenses against similar threats in the future.
Scenario 6: EastCyber has established itself as a premier cybersecurity company that offers threat detection, vulnerability assessment, and penetration testing tailored to protect organizations from emerging cyber threats. The company effectively utilizes ISO/IEC 27035-1 and 27035-2 standards, enhancing its capability to manage information security incidents.
EastCyber appointed an information security management team led by Mike. Despite limited resources, Mike and the team implemented advanced monitoring protocols to ensure that every device within the company's purview is under constant surveillance. This monitoring approach is crucial for covering everything thoroughly, enabling the information security and cyber management team to proactively detect and respond to any sign of unauthorized access, modifications, or malicious activity within its systems and networks.
Based on the scenario above, answer the following question:
While implementing monitoring protocols, Mike ensured that every device within the company's purview was under constant surveillance. Is this a recommended practice?

- A. Yes. Mike defined the objective of network monitoring correctly
- B. No, Mike should have focused on the essential components to reduce the clutter and noise in the data collected
- C. No, Mike should have focused on new devices, as they are more likely to have undetected vulnerabilities

Answer: A

Explanation:
Comprehensive and Detailed Explanation From Exact Extract:
According to ISO/IEC 27035-2:2016, Clause 7.3.2, implementing continuous monitoring across all critical assets and endpoints is a key component of proactive incident detection. Organizations are encouraged to establish real-time detection mechanisms that allow prompt identification of unauthorized or abnormal behavior.

Mike's approach-ensuring all systems are under constant surveillance-is consistent with this recommendation. Comprehensive monitoring allows the early identification of security events that may otherwise go unnoticed, especially in environments where advanced persistent threats (APTs) or insider threats are concerns.
While focusing only on new devices or limiting monitoring to certain components may reduce noise, it creates gaps in coverage and increases the risk of missed threats.
Reference:
ISO/IEC 27035-2:2016, Clause 7.3.2: "Monitoring systems and activities should be established and maintained to detect deviations that may indicate a security incident." ISO/IEC 27001:2022, Control A.5.28: "Monitoring systems should cover all devices that process or store sensitive information." Correct answer: A
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NEW QUESTION # 30
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