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PECB ISO/IEC 42001:2023 Artificial Intelligence Management System Lead Auditor Exam Sample Questions (Q88-Q93):

NEW QUESTION # 88

The top management of Alterhealth initially rejected the selected audit team leader because they had audited the company in the past, and thus would not bring added value for the auditee. Is this acceptable?

Scenario 5: Alterhealth is a mid-sized technology firm based in Toronto, Canada. It develops AI systems for healthcare providers, focusing on improving patient care, optimizing hospital workflows, and analyzing healthcare data for insights that can improve health outcomes.

To ensure responsible and effective use of AI in its operations, Alterhealth has implemented an artificial intelligence management system AIMS based on ISO/IEC 42001. After a year of having the AIMS in place, the company decided to apply for a certification audit to obtain certification against ISO/IEC 42001.

The company contracted a certification body to conduct the audit, who assembled the audit team and appointed the audit team leader. The audit team leader had conducted a certification audit at Alterhealth in the past. The top management of Alterhealth decided to reject the appointment of this auditor because they believed that they would not receive added value from the audit. In response, the certification body appointed Jonathan, an independent auditor with no prior engagements with Alterhealth, as the new audit team leader. Jonathan's introduction marked the beginning of a collaborative process aimed at evaluating the conformity of the AIMS to ISO/IEC 42001 requirements.

The certification body determined the audit scope, which included only specific departments essential to the integration and application of AI, such as the AI Research, Machine Learning Applications, and AI Ethics and Compliance Departments, and did not cover all of the departments covered by the AIMS scope. Meanwhile, Alterhealth determined the audit time, setting the necessary time frame for planning and conducting a thorough and effective review to ensure all aspects of the AIMS within the selected departments were meticulously reviewed.

Afterward, Jonathan received a detailed offer from the certification body, outlining his role and including information related to the audit, such as the audit's duration, team members, their responsibilities, the limits to the audit engagement, and their salary compensation. With a clear mandate, Jonathan was tasked with a multitude of responsibilities: defining the audit objectives and criteria, planning the audit process, identifying and addressing audit risks, managing communication with Alterhealth, overseeing the audit team, and ensuring a smooth and conflict free execution.

With Jonathan's leadership and a well-defined audit framework in place, the certification audit proceeded with a structured and objective evaluation of Alterhealth's AIMS.

- A. Yes, this is a valid reason for rejecting an auditor
- **B. No, an auditor can only be rejected by the auditee if a conflict of interest is present**
- C. No, the auditee does not have the authority to reject an auditor assigned by the certification body
- D. Yes, if the auditor lacks knowledge of AI systems

Answer: B

Explanation:

According to ISO/IEC 17021-1:2015 Clause 9.1.7, the auditee has the right to object to specific audit team members, but such objection must be supported by a valid justification such as a perceived conflict of interest or lack of competence.

Rejecting an auditor solely based on the claim that they will not "bring added value" does not meet this criterion. Unless a legitimate concern is raised - such as impartiality, bias, or conflict of interest - the certification body is under no obligation to change the auditor.

Reference:

ISO/IEC 17021-1:2015, Clause 9.1.7 - Audit team selection and auditee objection
ISO 19011:2018, Clause 5.3 - Auditor competence and impartiality
PECB ISO/IEC 42001 Lead Auditor Guide - Section: Responsibilities of Certification Bodies and Auditees

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NEW QUESTION # 89

Scenario 6 (continued):

Scenario 6: HappilyAI is a pioneering enterprise dedicated to developing and deploying artificial intelligence AI solutions tailored to enhance customer service experiences across various industries. The company offers innovative products like virtual assistants, predictive analytics tools, and personalized customer interaction platforms. As part of its commitment to operational excellence and innovation, HappilyAI has implemented a robust AI management system AIMS to oversee its AI operations effectively. Currently, HappilyAI is undergoing a comprehensive audit process of its AIMS to evaluate its compliance with ISO/IEC 42001.

Under the leadership of Jess, the audit team began the audit process with meticulous planning and coordination, setting the groundwork for the extensive on-site activities of the stage 1 audit. This initial phase was marked by a comprehensive documentation review. The audit scope encompassed a critical review of HappilyAI's core departments, including Research and Development (R&D), Customer Service, and Data Security, aiming to assess the conformity of HappilyAI's AIMS to the requirements of ISO/IEC 42001.

Afterward, Jess and the team conducted a formal opening meeting with HappilyAI to introduce the audit team and outline the audit activities. The meeting set a collaborative tone for the subsequent phases, where the team engaged in information collection, executed audit tests, identified findings, and prepared draft nonconformity reports while maintaining a strict quality review process. In gathering evidence, the audit team employed a sampling method, which involved dividing the population into homogeneous groups to ensure a comprehensive and representative data collection by drawing samples from each segment. Furthermore, the team employed observation to deepen their understanding of the AI management processes. They verified the availability of essential documentation, including AI-related policies, and evaluated the communication channels established for reporting incidents. Additionally, they scrutinized specific monitoring tools designed to track the performance of data acquisition processes, ensuring these tools effectively identify and respond to errors or anomalies. However, a notable challenge emerged as the team encountered a lack of access to documented information that describes how tasks about AIMS are executed. In addition to this, the team identified a potential nonconformity within the Sales Department. They decided not to record this as a nonconformity in the audit report but only communicated it to the HappilyAI's representatives.

During the stage 2 audit, the certification body, in collaboration with HappilyAI, assigned the roles of technical experts within the audit team. Recognized for their specialized knowledge and expertise in artificial intelligence and its applications, these technical experts are tasked with the thorough assessment of the AIMS framework to ensure its alignment with industry standards and best practices, focusing on areas such as data ethics, algorithmic transparency, and AI system security.

Question:

According to Scenario 6, which sampling method did the audit team use?

- A. Stratified
- B. Systematic
- C. Random

Answer: A

Explanation:

The audit team used a Stratified sampling method - dividing data or operations into different categories (e.g., departments or functions) and sampling accordingly.

* ISO 19011:2018 Clause 6.5.5 defines stratified sampling as: "Dividing the population into homogeneous subgroups and then taking samples from each subgroup."

* The ISO/IEC 42001 auditing practices recommend stratification for complex AI management systems with multiple departments.

Reference: ISO 19011:2018 Clause 6.5.5; ISO/IEC 42001:2023 Clause 9.2.2.

NEW QUESTION # 90

A certification body is conducting surveillance audits for a company that manages multiple sites, including a temporary construction site with a limited duration. The audit team is considering whether the presence of this temporary site should influence the frequency of surveillance audits. Can this factor necessitate an adjustment in the audit schedule?

- A. No, temporary construction sites do not influence audit frequency
- B. Yes, because it represents a management system certification of limited duration
- C. Yes, but only if the construction site operates under different seasonal conditions

Answer: B

Explanation:

Per ISO/IEC 17021-1:2015 Clause 9.6.2.2 and IAF MD 1:2018, temporary sites that exist for short durations (e.g., construction

projects) may influence audit scheduling and frequency because they are part of the management system's operational context and may require accelerated surveillance to ensure conformity over their brief operational lifespan.

Reference:

ISO/IEC 17021-1:2015 Clause 9.6.2.2 - Audit scheduling

IAF MD 1:2018 - Certification of multiple sites based on sampling

ISO/IEC 42001:2023 Clause 4.1 - Understanding the organization and its context

NEW QUESTION # 91

The certification body did not include all departments covered by the AIMS scope in the audit scope. Is this acceptable? Refer to Scenario 5.

Scenario 5: Alterhealth is a mid-sized technology firm based in Toronto, Canada. It develops AI systems for healthcare providers, focusing on improving patient care, optimizing hospital workflows, and analyzing healthcare data for insights that can improve health outcomes.

To ensure responsible and effective use of AI in its operations, Alterhealth has implemented an artificial intelligence management system AIMS based on ISO/IEC 42001. After a year of having the AIMS in place, the company decided to apply for a certification audit to obtain certification against ISO/IEC 42001.

The company contracted a certification body to conduct the audit, who assembled the audit team and appointed the audit team leader. The audit team leader had conducted a certification audit at Alterhealth in the past. The top management of Alterhealth decided to reject the appointment of this auditor because they believed that they would not receive added value from the audit. In response, the certification body appointed Jonathan, an independent auditor with no prior engagements with Alterhealth, as the new audit team leader. Jonathan's introduction marked the beginning of a collaborative process aimed at evaluating the conformity of the AIMS to ISO/IEC 42001 requirements.

The certification body determined the audit scope, which included only specific departments essential to the integration and application of AI, such as the AI Research, Machine Learning Applications, and AI Ethics and Compliance Departments, and did not cover all of the departments covered by the AIMS scope. Meanwhile, Alterhealth determined the audit time, setting the necessary time frame for planning and conducting a thorough and effective review to ensure all aspects of the AIMS within the selected departments were meticulously reviewed.

Afterward, Jonathan received a detailed offer from the certification body, outlining his role and including information related to the audit, such as the audit's duration, team members, their responsibilities, the limits to the audit engagement, and their salary compensation. With a clear mandate, Jonathan was tasked with a multitude of responsibilities: defining the audit objectives and criteria, planning the audit process, identifying and addressing audit risks, managing communication with Alterhealth, overseeing the audit team, and ensuring a smooth and conflict free execution.

With Jonathan's leadership and a well-defined audit framework in place, the certification audit proceeded with a structured and objective evaluation of Alterhealth's AIMS.

- A. Yes, the audit scope does not necessarily include all of the auditee's departments covered by the AIMS scope
- **B. No, the audit scope must include all of the auditee's departments part of the AIMS scope**
- C. Yes, if it is a Stage 1 audit only
- D. No, the audit scope must cover all of the auditee's departments regardless of whether they are included in the AIMS scope

Answer: B

Explanation:

According to ISO/IEC 17021-1:2015 and ISO/IEC 42001:2023, the audit scope for a certification audit must fully align with the scope of the management system (in this case, the AIMS). If certain departments are included in the AIMS scope, they must be part of the certification audit scope.

In Scenario 5, it is stated: "The certification body determined the audit scope... and did not cover all of the departments covered by the AIMS scope." This is not acceptable, as omitting departments within the declared AIMS scope can result in an incomplete and non-representative audit, violating ISO 17021-1 guidance.

Reference:

ISO/IEC 17021-1:2015, Clause 9.1.2 - Audit scope must be consistent with certification scope ISO/IEC 42001:2023, Clause 4.3 - Determining the scope of the AIMS PECB ISO/IEC 42001 Lead Auditor Study Guide - Chapter: Audit Scope and Planning

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NEW QUESTION # 92

Scenario 3 (continued):

ArBank is a financial institution located in Brussels, Belgium, which offers a diverse range of banking and investment services to its clients. To ensure the continual improvement of its operations, ArBank has implemented a quality management system QMS based on ISO 9001 and an artificial intelligence management system AIMS based on the requirements of ISO/IEC 42001.

Audrey, an experienced auditor, led an internal audit focused on the AIMS within ArBank. She assessed the chatbots integrated into the bank's website and mobile app, analyzing communications using big data technology to identify potential noncompliance, fraud, or unethical conduct. Instead of relying solely on the information provided by the chatbots, Audrey sought out evidence that would either confirm or challenge the validity of the data, ensuring her conclusions were based on reliable and accurate information. Her review of selected chatbot interactions confirmed they met their intended purpose.

For the specific context of ArBank's operations, Audrey utilized an AI system to assess the efficiency of the bank's digital infrastructure, focusing on tasks critical to the Finance Department. This AI system was able to analyze the functionality of chatbots integrated into ArBank's website and mobile app to determine if it adheres to ISO/IEC 42001 requirements and internal policies governing customer service in the banking sector.

In addition, Audrey conducted a deeper assessment of the bank's AIMS. Her evaluation included observing different stages of the AIMS life cycle, from development to deployment, to ensure that roles and responsibilities were clearly defined and aligned with ArBank's operational goals. She also evaluated the tools used to monitor and measure the performance of the AIMS.

Audrey continued the audit process by auditing ArBank's outsourced operations. Upon checking the contractual agreements between the two parties, Audrey decided that there was no need to gather audit evidence regarding the contractual agreement. She reviewed the company's processes for monitoring the quality of outsourced operations, determined whether appropriate governance processes are in place with regard to the engagement of outsourced persons or organizations, and reviewed and evaluated the company's plans in case of expected or unexpected termination of the outsourcing agreement.

Based on the scenario above, answer the following question:

Question:

Based on Scenario 3, did Audrey perform a technical assessment during the audit?

- A. No, only the certification body should perform technical assessments
- B. No, she only reviewed contractual agreements with outsourced service providers
- **C. Yes, she conducted observations of the AIMS life cycle and evaluated the tools used to monitor its performance**
- D. Yes, she performed a general assessment of ArBank's customer service performance

Answer: C

Explanation:

Audrey conducted a technical assessment because she observed the AIMS lifecycle (development, deployment) and evaluated monitoring tools, as required:

* ISO/IEC 42001 Clause 9.2.2 ("Conducting Audits") mandates that auditors must assess the full lifecycle and technical effectiveness of AI systems.

* The Lead Auditor Manual notes: "Technical assessments during AIMS audits must include evaluating controls for AI system monitoring, performance, and lifecycle stages." Reference: ISO/IEC 42001:2023 Clause 9.2.2; Lead Auditor Study Guide, Section 5 ("Technical Review during Audits").

NEW QUESTION # 93

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