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## ISTQB-Foundation Level Exam Sample Questions (Q96-Q101):

### NEW QUESTION # 96

Which of the following statements about the value of maintaining traceability between the test basis and test work products is not true?

- A. Traceability can be useful for determining the most suitable test techniques to be used in a testing project
- B. Traceability can be useful to support the needs required by the auditing of testing
- C. Traceability can be useful for assessing the impact of a change to a test basis item on the corresponding tests
- D. Traceability can be useful for determining how many test basis items are covered by the corresponding tests

**Answer: A**

Explanation:

Traceability is the ability to trace the relationships between the items of the test basis, such as the requirements, the design, the risks, etc., and the test artifacts, such as the test cases, the test results, the defects, etc. Traceability can provide various benefits for the testing process, such as improving the test coverage, the test quality, the test efficiency, and the test communication. However, not all the statements given are true about the value of maintaining traceability between the test basis and test work products. The statement that is not true is option C, which says that test objectives should be the same for all test levels, although the number of tests designed at various levels can vary significantly. This statement is false, because test objectives are the goals or the purposes of testing, which can vary depending on the test level, the test type, the test technique, the test environment, the test stakeholder, etc. Test objectives can be defined in terms of the test basis, the test coverage, the test quality, the test risk, the test cost, the test time, etc. Test objectives should be specific, measurable, achievable, relevant, and time-bound, and they should be aligned with the project objectives and the quality characteristics. Test objectives should not be the same for all test levels, as different test levels have different focuses, scopes, and perspectives of testing, such as component testing, integration testing, system testing, and acceptance testing. The other statements are true about the value of maintaining traceability between the test basis and test work products, such as:

\* Traceability can be useful for assessing the impact of a change to a test basis item on the corresponding tests: This statement is true, because traceability can help to identify which tests are affected by a change in the test basis, such as a new requirement, a modified design, a revised risk, etc., and to determine the necessary actions to update, re-execute, or re-evaluate the tests. Traceability can also help to estimate the effort, the cost, and the time needed to implement the change and to verify its impact on the software system

\* Traceability can be useful for determining how many test basis items are covered by the corresponding tests: This statement is true, because traceability can help to measure the test coverage, which is the degree to which the test basis is exercised by the test cases. Traceability can help to identify which test basis items are covered, partially covered, or not covered by the tests, and to evaluate the adequacy, the completeness, and the effectiveness of the testing process. Traceability can also help to identify the gaps, the overlaps, or the redundancies in the test coverage, and to prioritize, optimize, or improve the test cases.

\* Traceability can be useful to support the needs required by the auditing of testing: This statement is true, because traceability can help to provide evidence, documentation, and justification for the testing activities, results, and outcomes. Traceability can help to demonstrate that the testing process follows the standards, the regulations, the policies, and the best practices that are applicable to the software system, the project, or the organization. Traceability can also help to verify that the testing process meets the expectations, the needs, and the satisfaction of the users and the stakeholders. References:

ISTQB Certified Tester Foundation Level (CTFL) v4.0 sources and documents:

- \* ISTQB® Certified Tester Foundation Level Syllabus v4.0, Chapter 1.2.2, Testing Policies, Strategies, and Test Approaches I
- \* ISTQB® Certified Tester Foundation Level Syllabus v4.0, Chapter 2.1.1, Test Planning I
- \* ISTQB® Certified Tester Foundation Level Syllabus v4.0, Chapter 2.1.2, Test Monitoring and Control I
- \* ISTQB® Certified Tester Foundation Level Syllabus v4.0, Chapter 2.1.3, Test Analysis and Design I
- \* ISTQB® Glossary of Testing Terms v4.0, Traceability, Test Basis, Test Artifact, Test Objective, Test Level, Test Coverage, Test Quality, Test Risk, Test Cost, Test Time 2

### NEW QUESTION # 97

Which ONE of the following options BEST describes a key characteristic of non-functional testing?

- A. Conducting non-functional testing exclusively at the acceptance test level.
- **B. Performing non-functional testing starting at the system test level.**
- C. Ensuring non-functional testing focuses only on user experience and usability.
- D. Limiting non-functional testing to security testing and performance testing only.

**Answer: B**

Explanation:

Comprehensive and Detailed In-Depth Explanation:

Non-functional testing evaluates attributes like performance, security, and usability, which are typically assessed at the system test level or higher (A). It is not restricted to acceptance testing (B), goes beyond security and performance testing (C), and covers more than just user experience (D).

#### **NEW QUESTION # 98**

A software application incorrectly provided customers discounts of 50% off their total purchases if the purchases exceeded \$100. It was discovered through an audit that the discount should have been only 5% off these purchases. A root cause analysis uncovered that the requirements Incorrectly stated 50% instead of 5% in this scenario.

Which of the following MOST accurately reflects this scenario?

- A. The audit finding is the root cause, the incorrect calculation of 50% is the defect, and the incorrect requirement is the effect
- B. The incorrect discount is the root cause, requiring a root cause analysis which led to investigating the software code, design, and requirements
- C. A defect in the code is determined to be the root cause of the incorrect calculation
- **D. The incorrect customer discount is the effect and the reason for the requirement error is the root cause**

**Answer: D**

Explanation:

According to the ISTQB CTFI syllabus, a defect is a deviation from the expected result which in this scenario is the incorrect discount applied to the customers. The root cause, as per the ISTQB definition, is the originating cause of a defect, which in this case is the incorrect requirement stating 50% instead of 5%.

Therefore, the incorrect requirement is the root cause and the customer receiving the wrong discount is the effect of this root cause.

References: ISTQB Certified Tester Foundation Level Syllabus v4.0, Section 1.4.3 "Defects, Root Causes, and Effects".

#### **NEW QUESTION # 99**

Which of the following statements about decision tables are TRUE?

- Generally, decision tables are generated for low risk test items.
- Test cases derived from decision tables can be used for component tests.
- Several test cases can be selected for each column of the decision table.
- The conditions in the decision table represent negative tests generally.

- A. I, IV
- **B. II, III**
- C. I, III
- D. II, IV

**Answer: B**

Explanation:

A decision table is a technique that shows combinations of inputs and/or stimuli (causes) with their associated outputs and/or actions (effects). A decision table consists of four quadrants: conditions (inputs), actions (outputs), condition entries (values) and action entries (results). The following statements about decision tables are true:

\* II. Test cases derived from decision tables can be used for component tests. Decision tables can be used to test components that have multiple inputs and outputs that depend on logical combinations of conditions. Decision tables can help cover all possible combinations or scenarios in a systematic way.

\* III. Several test cases can be selected for each column of the decision table. A column of a decision table represents a unique combination of condition entries and action entries. Several test cases can be selected for each column by varying other input values or expected results that are not part of the decision table. The following statements about decision tables are false:

- \* I. Generally, decision tables are generated for low risk test items. Decision tables are not related to risk level, but rather to complexity level. Decision tables are generated for test items that have complex logic
- \* or multiple conditions and actions that need to be tested.
- \* IV. The conditions in the decision table represent negative tests generally. The conditions in the decision table represent both positive and negative tests, depending on whether they are valid or invalid inputs for the test item. Verified References: A Study Guide to the ISTQB Foundation Level 2018 Syllabus - Springer, Chapter 4, page 42-43.

### NEW QUESTION # 100

Mark the correct sentences:

- \* Defects are a result of environmental conditions and are also referred to as "Failures"
- \* A human mistake may produce a defect
- \* A system will totally fail to operate correctly when a failure exists in it
- \* When a defect exists in a system it may result in a failure
- \* Defects occur only as a result of technology changes

- A. I, II
- B. II, III, IV
- C. II, IV
- D. IV, V

**Answer: C**

Explanation:

- \* The question is about marking the correct sentences among the given statements related to defects, failures, and mistakes. According to the ISTQB glossary, the definitions of these terms are:
    - \* Defect: A flaw in a component or system that can cause the component or system to fail to perform its required function, e.g. an incorrect statement or data definition. A defect, if encountered during execution, may cause a failure of the component or system.
    - \* Failure: An event in which a component or system does not perform a required function within specified limits.
    - \* Mistake: A human action that produces an incorrect result.
  - \* Therefore, out of the five given statements, only two are correct, namely:
    - \* A human mistake may produce a defect: This is true, as a mistake is a source or cause of a defect, e.g. a programmer may make a mistake in writing a code statement, which results in a defect in the software component.
    - \* When a defect exists in a system it may result in a failure: This is true, as a defect is a potential or actual cause of a failure, e.g. a defect in the software component may cause the system to fail to perform a required function when the defect is encountered during execution.
  - \* The other three statements are incorrect, namely:
    - \* Defects are a result of environmental conditions and are also referred to as "Failures": This is false, as defects are not a result of environmental conditions, but of mistakes or other factors, and defects are not the same as failures, but rather the causes of failures.
    - \* A system will totally fail to operate correctly when a failure exists in it: This is false, as a system may not necessarily fail completely or stop operating when a failure occurs, but may continue to operate with reduced functionality or performance, or with incorrect results.
    - \* Defects occur only as a result of technology changes: This is false, as defects can occur due to various reasons, not only technology changes, such as human mistakes, design flaws, requirement changes, hardware failures, etc.
- References:
- \* 1: ISTQB Glossary of Testing Terms 4.0, 2023, available at (ISTQB) and (ASTQB).

### NEW QUESTION # 101

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