

# Key Features of ITIL ITIL-4-Foundation PDF Questions

## By ActualtestPDF

ITIL, ITIL-4-Foundation

### ITIL 4 Foundation Exam

#### ITIL ITIL-4-Foundation Dumps Available Here at:

<https://www.certification-questions.com/itil-exam/itil-4-foundation-dumps.html>

Enrolling now you will get access to 377 questions in a unique set of ITIL-4-Foundation dumps

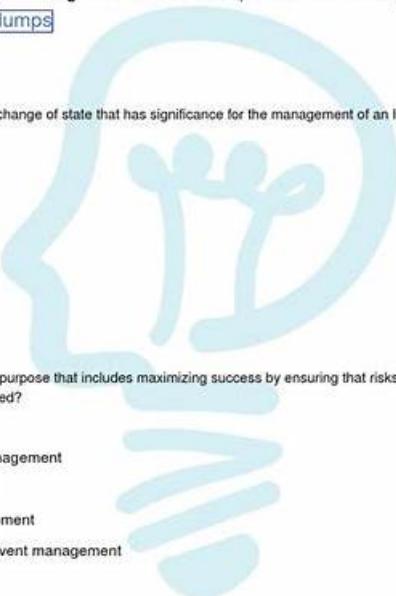
#### Question 1

What is defined as a change of state that has significance for the management of an IT service?

Options:

- A. Event
- B. Incident
- C. Problem
- D. Known error

Answer: A



#### Question 2

Which practice has a purpose that includes maximizing success by ensuring that risks have been properly assessed?

Options:

- A. Relationship management
- B. Change control
- C. Release management
- D. Monitoring and event management

Answer: B

#### Question 3

A service offering may include, access to resources, and service actions, which is an example of a service action?

<https://www.certification-questions.com>

DOWNLOAD the newest ActualtestPDF ITIL-4-Foundation PDF dumps from Cloud Storage for free:  
<https://drive.google.com/open?id=14DCOLSIEDmznQVtbtGu4yZ8VLX5vg5w>

ActualtestPDF also offers the ITIL-4-Foundation web-based practice exam with the same characteristics as desktop simulation software but with minor differences. It is online ITIL-4-Foundation Certification Exam which is accessible from any location with an active internet connection. This ITIL ITIL-4-Foundation Practice Exam not only works on Windows but also on Linux, Mac, Android, and iOS. Additionally, you can attempt the ITIL ITIL-4-Foundation practice test through these browsers: Opera, Safari, Firefox, Chrome, MS Edge, and Internet Explorer.

ITIL 4 Foundation certification exam comprises 40 multiple-choice questions that must be completed within 60 minutes. ITIL-4-Foundation Exam covers five modules: Service Management, Service Value System, Service Value Chain, Service Management Practices, and Key Concepts. Candidates must score at least 65% to pass the exam and earn the certification. ITIL-4-Foundation exam can be taken online or in person at an accredited testing center.

ITIL 4 Foundation certification exam is recognized globally and is highly respected in the IT industry. It is an essential certification for IT professionals who want to advance their careers in IT service management. ITIL 4 Foundation Exam certification demonstrates an individual's commitment to their profession and their dedication to providing high-quality IT services.

>> **ITIL-4-Foundation Exam Cram Review <<**

**Pass Guaranteed Quiz ITIL-4-Foundation - The Best ITIL 4 Foundation**

## Exam Exam Cram Review

Our brand has marched into the international market and many overseas clients purchase our ITIL-4-Foundation study materials online. As the saying goes, Rome is not built in a day. The achievements we get hinge on the constant improvement on the quality of our ITIL-4-Foundation study materials and the belief we hold that we should provide the best service for the clients. The great efforts we devote to the ITIL-4-Foundation Study Materials and the experiences we accumulate for decades are incalculable. All of these lead to our success of ITIL-4-Foundation study materials and high prestige.

ITIL 4 Foundation Exam is a multiple-choice exam that consists of 40 questions. Candidates have 60 minutes to complete the exam and must achieve a score of 65% or higher to pass. ITIL-4-Foundation Exam can be taken online or at an accredited testing center. Study materials and training courses are available to help candidates prepare for the exam.

### ITIL 4 Foundation Exam Sample Questions (Q183-Q188):

#### NEW QUESTION # 183

What is defined as "the role that uses services?

- A. Sponsor
- B. Service consumer
- C. Customer
- D. User

**Answer: D**

Explanation:

Explanation

User: A person who uses services; e.g. the company employees.

<https://www.bmc.com/blogs/itil-key-concepts-service-management/>

#### NEW QUESTION # 184

Which of the following includes configuring components and activities to facilitate outcomes for stakeholders?

- A. The service value system
- B. The release management' practice
- C. Service consumption
- D. Service relationship management

**Answer: A**

Explanation:

Organizations maximize co-creation of value with their customers by facilitating the outcomes they want to achieve. The four dimensions of service management have shown that a holistic approach is the best way for an organization to:

Achieve its goals in delivering quality and cost effective services

Meet the needs of its customers

Satisfy the requirements of its stakeholders

<https://www.bmc.com/blogs/itil-service-value-system/>

#### NEW QUESTION # 185

Which value chain activity is concerned with the availability of service components?

- A. Deliver and support
- B. Design and transition
- C. Plan
- D. Obtain/build

**Answer: D**

Explanation:

Explanation

The Obtain/Build activity is responsible for ensuring that all service components are available when and where needed, and that they meet the agreed specifications.

<https://www.beyond20.com/blog/what-is-the-itil-4-service-value-chain/#:~:text=The%20Obtain%2FBuild%20activity>

### NEW QUESTION # 186

What is the purpose of the 'incident management' practice?

- A. To reduce the likelihood and impact of incidents by identifying actual and potential causes of incidents
- B. To capture demand for incident resolution and service requests
- **C. To minimize the negative impact of incidents by restoring normal service operation as quickly as possible**
- D. To support the agreed service quality by effective handling of all agreed user-initiated service requests

**Answer: C**

### NEW QUESTION # 187

Which is a purpose of the 'service desk' practice?

- A. To minimize the negative impact of incidents by restoring normal service operation as quickly as possible
- B. To establish and nurture the links between the organization and its stakeholders at strategic and tactical levels
- **C. To be the entry point and single point of contact for the service provider with all of its users**
- D. To support the agreed quality of a service by handling all pre-defined, user-initiated service requests

**Answer: C**

### NEW QUESTION # 188

.....

**ITIL-4-Foundation Valid Test Online:** <https://www.actualtestpdf.com/ITIL/ITIL-4-Foundation-practice-exam-dumps.html>

- Examcollection ITIL-4-Foundation Vce  Valid Exam ITIL-4-Foundation Registration  Updated ITIL-4-Foundation Dumps  Search on  $\Rightarrow$  [www.itcerttest.com](http://www.itcerttest.com)  $\Leftarrow$  for  $\triangleright$  ITIL-4-Foundation  $\triangleleft$  to obtain exam materials for free download   New ITIL-4-Foundation Test Topics
- ITIL-4-Foundation Valid Test Vce  Valid ITIL-4-Foundation Exam Dumps  Current ITIL-4-Foundation Exam Content  Open  [www.pdfvce.com](http://www.pdfvce.com)  $\square$  and search for  ITIL-4-Foundation  $\square$  to download exam materials for free   ITIL-4-Foundation Study Dumps
- Exam Dumps ITIL-4-Foundation Demo  Exam Dumps ITIL-4-Foundation Demo  New ITIL-4-Foundation Test Topics  Download "ITIL-4-Foundation" for free by simply searching on  $\triangleright$  [www.free4dump.com](http://www.free4dump.com)  $\square$   ITIL-4-Foundation Premium Exam
- New ITIL-4-Foundation Exam Cram Review | Professional ITIL ITIL-4-Foundation: ITIL 4 Foundation Exam 100% Pass  Immediately open  [www.pdfvce.com](http://www.pdfvce.com)  $\square$  and search for  $\langle$  ITIL-4-Foundation  $\rangle$  to obtain a free download  Valid ITIL-4-Foundation Exam Dumps
- Pass Guaranteed 2025 ITIL ITIL-4-Foundation -Efficient Exam Cram Review  Simply search for ( ITIL-4-Foundation ) for free download on  $\Rightarrow$  [www.exams4collection.com](http://www.exams4collection.com)  $\Leftarrow$   ITIL-4-Foundation Study Dumps
- Current ITIL-4-Foundation Exam Content  ITIL-4-Foundation Premium Exam  ITIL-4-Foundation Premium Exam  Search on { [www.pdfvce.com](http://www.pdfvce.com) } for  $\triangleright$  ITIL-4-Foundation  $\square$  to obtain exam materials for free download  Free ITIL-4-Foundation Sample
- New ITIL-4-Foundation Exam Cram Review | Professional ITIL ITIL-4-Foundation: ITIL 4 Foundation Exam 100% Pass  Easily obtain  $\triangleright$  ITIL-4-Foundation  $\triangleleft$  for free download through  $\Rightarrow$  [www.prep4pass.com](http://www.prep4pass.com)  $\square$   ITIL-4-Foundation Valid Test Vce
- Quiz ITIL-4-Foundation - High-quality ITIL 4 Foundation Exam Exam Cram Review  Download  $\triangleright$  ITIL-4-Foundation  $\triangleleft$  for free by simply entering " [www.pdfvce.com](http://www.pdfvce.com) " website  Examcollection ITIL-4-Foundation Vce
- ITIL-4-Foundation Learning Materials - ITIL-4-Foundation Study Guide - ITIL-4-Foundation Test Braindumps  The page for free download of  $\Rightarrow$  ITIL-4-Foundation  $\square$  on  $\square$  [www.prep4pass.com](http://www.prep4pass.com)  $\square$  will open immediately  Valid ITIL-4-Foundation Exam Dumps
- Amazing ITIL-4-Foundation Exam Questions Provide You the Most Accurate Learning Braindumps - Pdfvce  Enter  $\triangleright$  [www.pdfvce.com](http://www.pdfvce.com)  $\blacktriangleleft$  and search for  $\Rightarrow$  ITIL-4-Foundation  $\square$  to download for free  High ITIL-4-Foundation Quality
- Pass Guaranteed 2025 ITIL ITIL-4-Foundation -Efficient Exam Cram Review  Immediately open  $\Rightarrow$

www.lead1pass.com □ and search for □ ITIL-4-Foundation □ to obtain a free download □ITIL-4-Foundation Free Study Material

2025 Latest ActualtestPDF ITIL-4-Foundation PDF Dumps and ITIL-4-Foundation Exam Engine Free Share:

<https://drive.google.com/open?id=14DCOLSIEDmznnQVthtGu4yZ8VLX5vg5w>