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ATLASSIAN Jira Cloud Administrator Sample Questions (Q33-Q38):

NEW QUESTION #33

In project ENG, components are configured as shown:

Component	Component Lead	Default Assignee
Activation	User 1	Component lead
Bin	user Zaindum F	Project default
Cart	User 3	Project lead
Database	MATTASSIAN	Unassigned

The Default Assignee for ENG is the Project Lead. You select all four components on a new issue and leave Assignee as Automatic. To whom will the issue be assigned?

- A. User 1
- B. User 4
- C. Unassigned
- D. User 3
- E. Project Lead
- F. User 2

Answer: E

Explanation:

In Jira Software Cloud, the Assignee field for a new issue can be set to Automatic, in which case Jira determines the assignee based on the project's Default Assignee setting and any component-specific Default Assignee settings. The issue in the ENG project has all four components selected (Activation, Bin, Cart, Database), and the Assignee is left as Automatic. The issue will be assigned to the Project Lead (Option E) due to the rules for handling multiple components with conflicting default assignees.

- * Explanation of the Correct Answer (Option E):
- * Project Default Assignee: The project ENG has itsDefault Assigneeset to the Project Lead, meaning that if no component-specific assignee is determined, the issue will be assigned to the Project Lead.
- * Component Default Assignees:
- * Activation: Default Assignee isComponent lead(User 1).
- * Bin: Default Assignee is Project default (Project Lead).
- * Cart: Default Assignee isComponent lead(User 3).
- * Database: Default Assignee is Unassigned.
- * Automatic Assignment Logic with Multiple Components: When an issue has multiple components selected, Jira evaluates the Default Assignee for each component:
- * If all components have the same default assignee, that user is assigned.
- * If components have different default assignees (or some are unassigned), Jira falls back to the project's Default Assignee (Project Lead in this case).
- * In this scenario:

- * Activationsssigns to User 1.
- * Binassigns to the Project Lead (via project default).
- * Cartassigns to User 3.
- * Databaseassigns to Unassigned.
- * Since the components have conflicting default assignees (User 1, Project Lead, User 3, Unassigned), Jira cannot resolve to a single assignee and uses the project's Default Assignee, which is the Project Lead.
- * Exact Extract from Documentation:

Configure default assignees

The Default Assignee for a project or component determines who is assigned to new issues when the Assignee field is set to Automatic. Multiple components:

- * If an issue has multiple components with different default assignees, Jira assigns the issue to the project's Default Assignee. To configure:
- * Go to Project settings > Components to set component default assignees.
- * Go toProject settings > Detailsto set the project's Default Assignee. Note: The project's Default Assignee used when component assignees conflict. (Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")
- * Why This Fits: With conflicting default assignees across the four components, Jira assigns the issue to the project's Default Assignee, which is the Project Lead, making Option E the correct answer.
- * Why Other Options Are Incorrect:
- * User 1 (Option A):
- * User 1 is the default assignee for the Activation component (as the Component lead).

However, with multiple components selected and different assignees (User 1, Project Lead, User 3, Unassigned), Jira falls back to the project's Default Assignee (Project Lead), not User 1.

* Extract from Documentation:

If multiple components have different default assignees, the project's Default Assignee is used, not a component-specific assignee. (Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

- * User 2 (Option B):
- * User 2 is the Component lead for Bin, but the default assignee for Binis set to Project default (Project Lead), not the Component lead. Even if it were User 2, the conflicting assignees across components would result in the Project Lead being assigned.
- * Extract from Documentation:

The Project default setting for a component assigns issues to the project's Default Assignee, not the Component lead.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

- * User 3 (Option C):
- * User 3 is the default assignee for the Cartcomponent (as the Component lead). However, the conflicting assignees across components (User 1, Project Lead, User 3, Unassigned) result in the Project Lead being assigned, not User 3.
- * Extract from Documentation:

Conflicting component assignees result in the project's Default Assigneebeing used.

(Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

- * User 4 (Option D):
- * User 4 is the Component lead for Database, but the default assignee for Database is Unassigned, not User 4. Even if it were User 4, the conflicting assignees would result in the Project Lead being assigned.
- * Extract from Documentation:

The Unassigned default assignee for a component does not override the project's Default Assignee in conflicts.

(Source: Atlassian Support Documentation, "Manage components in Jira Cloud")

- * Unassigned (Option F):
- * While the Database component has a default assignee of Unassigned, the presence of other components with different assignees (User 1, Project Lead, User 3) creates a conflict, and Jira assigns the issue to the Project Lead, not Unassigned.
- * Extract from Documentation:

Unassignedas a default assignee is overridden by the project's Default Assigneein cases of conflict.

(Source: Atlassian Support Documentation, "Manage project settings in Jira Cloud")

- * Additional Notes:
- * The Default Assignee for the project is set in Project settings > Details, and component-specific default assignees are set in Project settings > Components.
- * The user creating the issue must have the Assign Issuespermission, and the Project Lead must have the Assignable Userpermission to be assigned.
- * If only one component were selected (e.g., Activation), the issue would be assigned to User 1, but selecting all four components triggers the conflict resolution to the Project Lead.

Atlassian Support Documentation:Manage project settings in Jira Cloud

Atlassian Support Documentation:Manage components in Jira Cloud

Atlassian Support Documentation: Manage permissions in Jira Cloud

NEW QUESTION #34

Martin has Create Attachments permission in a software project, but he cannot attach anything to issues in Approved status. What is the problem?

- A. He is not a member of a security level.
- B. The Attachment field is missing from the screen for that issue type.
- C. There is a workflow condition configured.
- D. He does not have the correct project permission.
- E. There is a workflow step property configured.

Answer: D

Explanation:

Reference: https://confluence.atlassian.com/adminjiracloud/configuring-file-attachments-818578880.html

NEW QUESTION #35

Christian has a saved filter showing bugs that have not been updated in the past two weeks. He plans to run a bulk operation to change the priority to Highest on all the issues in the filter. Identify one definite outcome of this action.

- A. Email notifications will be sent during the bulk operation.
- B. Christian will be added as a watcher on all the edited issues.
- C. Filter subscriptions based on the filter will stop sending emails.
- D. The saved filter will display no issues.

Answer: D

Explanation:

Christian's saved filter shows bugs that have not been updated in the past two weeks, likely using a JQL query like issuetype = Bug AND updated <= -2w. Running a bulk operation to change the priority to Higheston all issues in the filter will update the issues, affecting their updated timestamp. The definite outcome is that the saved filter will display no issues (Option A), as the issues will no longer meet the filter's criteria after being updated.

- * Explanation of the Correct Answer (Option A):
- * The saved filter likely uses a JQL query such as issuetype = Bug AND updated \leq -2w, which returns bugs not updated in the past two weeks (i.e., updated timestamp is older than two weeks).

When Christian performs a bulk operation to change the priority to Highest, each issue's updated timestamp is set to the current time, as any edit (including priority changes) updates this field.

After the operation, all issues in the filter will have a recentupdated timestamp (e.g., within the last few minutes), causing them to no longer satisfy the updated \leq = -2w condition. As a result, the filter will return no issues.

* Exact Extract from Documentation:

Bulk change issues

Bulk operations (e.g., changing priority) update issue fields and metadata, including theupdatedtimestamp. Impact on filters:

- * If a filter uses a condition like updated <= -2w, updating issues will change theirupdated timestamp, potentially excluding them from the filter. To perform a bulk change:
- * Run a filter inIssues > Search for issues.
- * SelectBulk changeand choose an action (e.g., Edit Issues).
- * Update fields (e.g., Priority to Highest).Note: Bulk changes trigger the Issue Updated event, updating the updated field. (Source: Atlassian Support Documentation, "Bulk change issues in Jira Cloud")
- * Why This Fits: The bulk operation updates the updated timestamp of all issues, causing them to no longer meet the filter's updated <= -2w condition, resulting in the filter displaying no issues, making Option A the definite outcome.
- * Why Other Options Are Incorrect:
- * Filter subscriptions based on the filter will stop sending emails (Option B):
- * Filter subscriptions send emails based on the filter's results and schedule (e.g., daily, weekly). The bulk operation does not disable the subscription or change its configuration; it only affects the filter's results. If the filter returns no issues after the operation, the subscription will send an email with no results, but it will not stop sending emails entirely.
- * Extract from Documentation:

Filter subscriptions send emails based on the filter's results and schedule. Empty results do not stop the subscription; they result in an empty email.

(Source: Atlassian Support Documentation, "Manage filters in Jira Cloud")

- * Christian will be added as a watcher on all the edited issues (Option C):
- * Adding a watcher during a bulk operation is not automatic. Users are not added as watchers unless explicitly included in the bulk operation (e.g., via anAdd Watcheraction, which is not part of changing priority). Christian's user settings or automation rules could theoretically add him as a watcher, but this is not a definite outcome of the priority change.
- * Extract from Documentation:

Bulk operations do not automatically add the user as a watcher. Use the Add Watcheraction in abulk operation to add watchers explicitly.

(Source: Atlassian Support Documentation, "Bulk change issues in Jira Cloud")

- * Email notifications will be sent during the bulk operation (Option D):
- * Email notifications for the Issue Updatedevent (triggered by the priority change) depend on the project snotification schemeand the recipients configured for the event (e.g., watchers, assignee). Notifications are not guaranteed, as they may be disabled or limited to specific users. Thus, this is not a definite outcome.
- * Extract from Documentation:

Bulk operations trigger the Issue Updated event, but notifications depend on the notification scheme and may not be sent if not configured.

(Source: Atlassian Support Documentation, "Configure notification schemes")

- * Additional Notes:
- * The bulk operation requires Christian to have the Edit Issuespermission for the issues in the filter.
- * The filter's JQL query (e.g., issuetype = Bug AND updated <= -2w) can be verified in Issues > Manage filters.
- * To avoid impacting the filter, Christian could modify the JQL to exclude recently updated issues or create a temporary filter for the bulk operation.

Atlassian Support Documentation:Bulk change issues in Jira Cloud

Atlassian Support Documentation: Manage filters in Jira Cloud

Atlassian Support Documentation: Configure notification schemes

NEW QUESTION #36

Currently, all users in your instance can see all issues in the BRAVO company-managed project. You received these new requirements:

- * Some BRAVO issues should only be visible to managers.
- * Some BRAVO issues should only be visible to supervisors.
- * The remaining BRAVO issues should remain visible to all users. Identify two elements that must be configured. (Choose two.)
 - A. Issue security scheme
 - B. Administer Projects permission
 - C. Browse Projects permission
 - D. Global permissions
 - E. Set Issue Security permission

Answer: A,E

Explanation:

To meet the requirements of restricting visibility of some BRAVO issues to managers, others to supervisors, and keeping the remaining issues visible to all users, you need to configure anissue security schemeto define security levels and the Set Issue Security permission to allow users to apply these levels. These two elements are critical for implementing issue-level security in a company-managed project.

- * Explanation of the Correct Answers:
- * Issue security scheme (Option A):
- * Anissue security schemedefines security levels that restrict who can view issues based on criteria such as users, groups, or roles. To meet the requirements, you need to create at least three security levels: one for managers, one for supervisors, and one (or none, for default visibility) for all users. The scheme is then applied to the BRAVO project to enforce these visibility rules.
- * Exact Extract from Documentation:

Configure issue security schemes

Issue security schemes define security levels to restrict who can view issues. Each level specifies users, groups, or roles (e.g., managers, supervisors) who can see issues assigned to that level.

To create a scheme:

- * Go to Settings > Issues > Issue security schemes.
- * Create a new scheme and add security levels (e.g., "Managers Only," "Supervisors Only," "All Users").
- * Assign the scheme to a project inProject settings > Issue security.Note: Security levels override theBrowse Projectspermission for restricted issues.(Source:

Atlassian Support Documentation, "Configure issue security schemes")

- * Why This Fits: The issue security scheme is necessary to create security levels that restrict visibility to managers, supervisors, or all users, addressing all three requirements.
- * Set Issue Security permission (Option B):
- * TheSet Issue Securitypermission allows users to select a security level for an issue (via the Security Levelfield). Without this permission, users cannot assign issues to the "Managers Only" or "Supervisors Only" security levels, which is necessary to implement the restricted visibility requirements. This permission must be granted to appropriate users (e.g., project admins or specific roles) in the project's permission scheme.
- * Exact Extract from Documentation:

Set Issue Security permission

The Set Issue Security permission allows users to set or change the security level of an issue, determining who can view it. This permission is granted via the project's permission scheme.

To configure:

- * Go to Project settings > Permissions.
- * Add users, groups, or roles (e.g., Administrators) to the Set Issue Security permission.

Note: Without this permission, users cannot assign issues to specific security levels, even if a scheme is configured. (Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- * Why This Fits: TheSet Issue Securitypermission is required to enable users to apply the security levels defined in the issue security scheme, ensuring that issues can be restricted to managers or supervisors as needed.
- * Why Other Options Are Incorrect:
- * Global permissions (Option C):
- * Global permissions (e.g., Administer Jira, Create Projects) control system-wide actions, not project-specific visibility. Issue visibility is managed by project-level permissions and security schemes, not global permissions.
- * Extract from Documentation:

Global permissions control system-wide actions, such as administering Jira or sharing filters. Issue visibility is managed by project permissions and issue security schemes.

(Source: Atlassian Support Documentation, "Manage global permissions")

- * Browse Projects permission (Option D):
- * TheBrowse Projectspermission allows users to view issues in a project. While all users currently have this permission (since they can see all BRAVO issues), modifying it does not address the need to restrict specific issues to managers or supervisors. Issue security schemes overrideBrowse Projectsfor restricted issues.
- * Extract from Documentation:

The Browse Projectspermission allows users to view issues in a project, but issue security levels can further restrict visibility for specific issues.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- * Administer Projects permission (Option E):
- * The Administer Projectspermission allows users to manage project settings, such as components or permission schemes. While it may be needed to configure the issue security scheme or permissions, it is not directly required to meet the visibility requirements.
- * Extract from Documentation:

The Administer Projects permission allows managing project settings but is not required to set issue security levels or view restricted issues.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

- * Additional Notes:
- * To implement the requirements, create an issue security scheme with three levels:
- * "Managers Only" (e.g., restricted to a "Managers" group).
- * "Supervisors Only" (e.g., restricted to a "Supervisors" group).
- * "All Users" (or no security level, allowing Browse Projectsto apply).
- * Assign the scheme to the BRAVO project and grant the Set Issue Security permission to users who need to assign these levels (e.g., project admins).
- * The configuration requires Jira administrator privileges to create the scheme, but project admins can manage security levels within the project.

Atlassian Support Documentation: Configure issue security schemes

Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage global permissions

NEW QUESTION #37

You are a site administrator.

You have created an account fo rAshley

ик : You need to log in as Ashley to ensure his permissions are set correctly Identify why you are unable to log in as Ashley (Choose one)

- A. Ashley does not have a managed account
- B. You are not an organization admin
- C. Ashley has the role of site admin
- D. Ashley has not accessed your site yet

Answer: A

NEW QUESTION #38

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