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PECB ISO-IEC-27035-Lead-Incident-Manager Exam Syllabus Topics:

Topic	Details
Topic 1	Preparing and executing the incident response plan for information security incidents: This section of the exam measures skills of Incident Response Managers and covers the preparation and activation of incident response plans. It focuses on readiness activities such as team training, resource allocation, and simulation exercises, along with actual response execution when incidents occur.
Topic 2	Fundamental principles and concepts of information security incident management: This section of the exam measures skills of Information Security Analysts and covers the core ideas behind incident management, including understanding what constitutes a security incident, why timely responses matter, and how to identify the early signs of potential threats.
Topic 3	Improving the incident management processes and activities: This section of the exam measures skills of Incident Response Managers and covers the review and enhancement of existing incident management processes. It involves post-incident reviews, learning from past events, and refining tools, training, and techniques to improve future response efforts.

Topic 4	Implementing incident management processes and managing information security incidents: This section of the exam measures skills of Information Security Analysts and covers the practical implementation of incident management strategies. It looks at ongoing incident tracking, communication during crises, and ensuring incidents are resolved in accordance with established protocols.
Topic 5	- Designing and developing an organizational incident management process based on ISO - IEC 27035: This section of the exam measures skills of Information Security Analysts and covers how to tailor the ISO - IEC 27035 framework to the unique needs of an organization, including policy development, role definition, and establishing workflows for handling incidents.

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PECB Certified ISO/IEC 27035 Lead Incident Manager Sample Questions (Q57-Q62):

NEW QUESTION # 57

During an ongoing cybersecurity incident investigation, the Incident Management Team (IMT) at a cybersecurity company identifies a pattern similar to recent attacks on other organizations. According to best practices, what actions should the IMT take?

- A. Focus on internal containment and eradication processes, consulting external experts strictly for legal and public relations management
- B. Proactively exchange technical information and incident insights with trusted Incident Response Teams (IRTs) from similar organizations while adhering to predefined information-sharing protocols to improve collective security postures
- C. Delay any external communication until a thorough internal review is conducted, and the impact of the incident is fully understood to prevent any premature information leakage that could affect ongoing mitigation efforts

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035 strongly encourages information sharing among trusted parties to enhance collective incident response capabilities and reduce the broader impact of cyber threats. Clause 6.5.6 in ISO/IEC 27035-1 highlights the importance of cooperation and communication with external parties, including industry-specific information-sharing forums, CERTs/CSIRTs, and trusted partners. The practice of proactive information exchange allows organizations to:

Detect coordinated or widespread attacks

Accelerate response through shared indicators of compromise (IOCs)

Benefit from collective intelligence and incident analysis

Build sector-wide resilience

However, such exchanges must occur within well-defined protocols that preserve confidentiality, legal compliance, and operational integrity.

Option B and C reflect overly cautious or siloed approaches that may delay response or reduce the effectiveness of collaborative efforts.

Reference Extracts:

ISO/IEC 27035-1:2016, Clause 6.5.6: "Incident management should consider the importance of trusted collaboration, sharing of incident information, and threat intelligence between relevant entities." ENISA and FIRST.org also support this collaborative approach in their best practices.

Correct answer: A

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NEW QUESTION # 58

Scenario 5: Located in Istanbul, Turkey, Alura Hospital is a leading medical institution specializing in advanced eye surgery and vision care. Renowned for its modern facilities, cutting-edge technology, and highly skilled staff, Alura Hospital is committed to delivering exceptional patient care. Additionally, Alura Hospital has implemented the ISO/IEC 27035 standards to enhance its information security incident management practices.

At Alura Hospital, the information security incident management plan is a critical component of safeguarding patient data and maintaining the integrity of its medical services. This comprehensive plan includes instructions for handling vulnerabilities discovered during incident management. According to this plan, when new vulnerabilities are discovered, Mehmet is appointed as the incident handler and is authorized to patch the vulnerabilities without assessing their potential impact on the current incident, prioritizing patient data security above all else.

Recognizing the importance of a structured approach to incident management, Alura Hospital has established four teams dedicated to various aspects of incident response. The planning team focuses on implementing security processes and communicating with external organizations. The monitoring team is responsible for security patches, upgrades, and security policy implementation. The analysis team adjusts risk priorities and manages vulnerability reports, while the test and evaluation team organizes and performs incident response tests to ensure preparedness.

During an incident management training session, staff members at Alura Hospital were provided with clear roles and responsibilities. However, a technician expressed uncertainty about their role during a data integrity incident, as the manager assigned them a role unrelated to their expertise. This decision was made to ensure that all staff members possess versatile skills and are prepared to handle various scenarios effectively.

Additionally, Alura Hospital realized it needed to communicate better with stakeholders during security incidents. The hospital discovered it was not adequately informing stakeholders and that relevant information must be provided using formats, language, and media that meet their needs. This would enable them to participate fully in the incident response process and stay informed about potential risks and mitigation strategies.

Also, the hospital has experienced frequent network performance issues affecting critical hospital systems and increased sophisticated cyberattacks designed to bypass traditional security measures. So, it has deployed an external firewall. This action is intended to strengthen the hospital's network security by helping detect threats that have already breached the perimeter defenses. The firewall's implementation is a part of the hospital's broader strategy to maintain a robust and secure IT infrastructure, which is crucial for protecting sensitive patient data and ensuring the reliability of critical hospital systems. Alura Hospital remains committed to integrating state-of-the-art technology solutions to uphold the highest patient care and data security standards.

Based on scenario 5, the hospital decided to deploy an external firewall to detect threats that have already breached the perimeter defenses in response to frequent network performance issues affecting critical hospital systems. Is this recommended?

- A. No, they should have deployed an intrusion detection system to identify and alert the incident response team of the breach
- **B. Deploying an external firewall to detect threats that have already breached the perimeter defenses**
- C. No, they should have implemented a cloud-based antivirus solution instead of deploying an external firewall

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-2:2016 (Information Security Incident Management - Part 2: Guidelines to Plan and Prepare for Incident Response) provides specific guidance on implementing protective technologies that enhance detection, prevention, and response to information security incidents. Among the recommendations, deploying firewalls, intrusion detection systems (IDS), intrusion prevention systems (IPS), and other layered security mechanisms are considered essential practices in ensuring network and system resilience.

In this case, Alura Hospital experienced repeated network performance issues and targeted cyberattacks. Their decision to deploy an external firewall is appropriate and aligns with best practices outlined in ISO/IEC 27035-2, especially for a healthcare institution handling sensitive patient data. External firewalls act as a network barrier that not only prevents unauthorized access but also helps monitor and detect anomalies or threats that may have already breached traditional perimeter defenses. This is particularly important in environments where traditional safeguards are being bypassed by sophisticated attackers.

While intrusion detection systems (option C) are also important, the scenario mentions that the firewall is being used as part of a broader layered defense system and is meant to detect already-breached threats. Cloud-based antivirus solutions (option B) are not a substitute for firewalls in terms of network protection and would not adequately address the complex, targeted threats that Alura is

facing.

Reference Extracts from ISO/IEC 27035-2:2016:

Clause 7.3.2: "Organizations should implement network and system security controls such as firewalls, IDS /IPS, and anti-malware tools to monitor and restrict unauthorized access." Annex B (Example Preparatory Activities): "Firewalls are vital components in detecting and preventing unauthorized traffic, especially when placed at external network perimeters." Thus, deploying an external firewall in this context is a recommended and justified security measure. The correct answer is: A.

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NEW QUESTION # 59

Scenario 3: L&K Associates is a graphic design firm headquartered in Johannesburg, South Africa. It specializes in providing innovative and creative design solutions to clients across various industries. With offices in multiple parts of the country, they effectively serve clients, delivering design solutions that meet their unique needs and preferences.

In its commitment to maintaining information security, L&K Associates is implementing an information security incident management process guided by ISO/IEC 27035-1 and ISO/IEC 27035-2. Leona, the designated leader overseeing the implementation of the incident management process, customized the scope of incident management to align with the organization's unique requirements. This involved specifying the IT systems, services, and personnel involved in the incident management process while excluding potential incident sources beyond those directly related to IT systems and services.

According to scenario 3, Leona decided to initially include only the elements provided in Clause 4.3 of ISO /IEC 27035-2, Information security incident management policy content, in the incident management policy.

Is this acceptable?

- A. Yes, because as a minimum, the policy must cover the elements provided in clause 4.3 of ISO/IEC 27035-2
- B. Yes, because Leona has conducted a thorough risk assessment to identify potential gaps in the incident management policy beyond the scope of clause 4.3 of ISO/IEC 27035-2
- C. No, clause 4.3 of ISO/IEC 27035-2 does not cover elements for an effective incident management policy

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

Clause 4.3 of ISO/IEC 27035-2:2016 outlines the minimum content requirements for an effective incident management policy.

These include:

Purpose and objectives of the policy

Scope and applicability

Roles and responsibilities

Key terminology and definitions

High-level processes for incident detection, reporting, response, and learning Obligations of internal stakeholders Leona's decision to base the initial policy draft on Clause 4.3 is fully compliant and appropriate, as it ensures foundational consistency. ISO/IEC 27035-2 explicitly states that these elements form the minimum baseline for effective policy creation, and the document can be expanded later as needed.

Reference:

ISO/IEC 27035-2:2016, Clause 4.3: "The information security incident management policy should, at a minimum, contain the following elements..." Therefore, the correct answer is B: Yes, because as a minimum, the policy must cover the elements provided in clause 4.3 of ISO/IEC 27035-2.

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NEW QUESTION # 60

According to ISO/IEC 27035-2, how should an organization plan the development of the incident response team capabilities?

- A. By discontinuing any capabilities that have not been used recently
- B. By considering how often certain capabilities were needed in the past
- C. By focusing only on internal capabilities

Answer: B

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

ISO/IEC 27035-2:2016 recommends that organizations should assess the necessary capabilities of the Incident Response Team

(IRT) based on risk exposure and the frequency of past incidents requiring specific skills or tools. This ensures a balanced and realistic approach to resource allocation while preparing for probable future events.

Section 7.2.1 of ISO/IEC 27035-2 outlines that capability planning should consider:

Lessons learned from prior incidents

Incident history and trends

Anticipated threat landscape

Option A is incorrect because relying solely on internal capabilities may leave organizations vulnerable when specialized expertise is required. Option C contradicts ISO guidance because a lack of recent use does not mean a capability is no longer critical; it may still be required during high-impact, low-frequency incidents.

Reference:

ISO/IEC 27035-2:2016, Clause 7.2.1: "Incident response capabilities should be planned and developed based on the history of incidents, business requirements, and likely future needs." Correct answer: B

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NEW QUESTION # 61

How is the impact of an information security event assessed?

- A. By identifying the assets affected by the event
- B. By determining if the event is an information security incident
- C. By evaluating the effect on the confidentiality, integrity, and availability of information

Answer: C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

The impact of an information security event is assessed by evaluating how the event affects the CIA triad- Confidentiality, Integrity, and Availability-of information assets. This fundamental concept underpins all ISO/IEC 27000-series standards, including ISO/IEC 27035.

ISO/IEC 27035-1:2016, Clause 6.2.3 explicitly states that an event's severity and urgency are to be assessed by evaluating its actual or potential impact on the organization's information security objectives, namely:

Confidentiality: Protection from unauthorized disclosure

Integrity: Protection from unauthorized modification

Availability: Assurance of timely and reliable access

This approach ensures consistent and risk-based decision-making during incident assessment. Options A and B are important steps, but they are part of the broader process; they do not directly measure impact.

Reference:

ISO/IEC 27035-1:2016, Clause 6.2.3: "The impact should be assessed based on the effect on confidentiality, integrity, and availability of the information assets affected." Correct answer: C

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NEW QUESTION # 62

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