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Microsoft Collaboration Communications Systems Engineer Sample Questions (Q123-Q128):

NEW QUESTION # 123

Your company has offices throughout the United States.

The company is opening a new office in Scranton. The office will occupy two floors in the same building.

You need to ensure that if an emergency call is placed, the local emergency dispatchers know from which floor the call came.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.


Values	Answer Area
New-CsEmergencyNumber	-Location "Scranton Office, 1st Floor" -CompanyName "Contoso"
New-CsNetworkSite	-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton
New-CsOnlineLisLocation	-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN
Set-CsLisLocation	\$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"
Set-CsNetworkSite	-CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"
Set-CsOnlineLisLocation	



Answer:

Explanation:

Values	Answer Area
New-CsEmergencyNumber	New-CsOnlineLisLocation -Location "Scranton Office, 1st Floor" -CompanyName "Contoso"
New-CsNetworkSite	-HouseNumber 1155 -StreetName 22nd -StreetSuffix St -City Scranton
New-CsOnlineLisLocation	-StateOrProvince PA -CountryOrRegion US -PostalCode 18501 -Description "Scranton" -Elin TEST_ELIN
Set-CsLisLocation	\$Scranton = Get-CsOnlineLisCivicAddress -Description "Scranton"
Set-CsNetworkSite	Set-CsOnlineLisLocation -CivicAddressId \$Scranton.CivicAddressId -Location "Scranton Office, 2nd Floor"
Set-CsOnlineLisLocation	



Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlineislocation?view=skype-ps>

<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlineislocation?view=skype-ps>

NEW QUESTION # 124

Drag and Drop Question

You have two users named User1 and User2.

You need to configure User2 as a call delegate for User1. The solution must meet the following requirements:

- Minimize disruptions to User1.
- Prevent User2 from placing calls on behalf of User1.
- Prevent User2 from modifying the settings of User1.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.


From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

For User2, set Permission to **Make and receive calls**.

From the Call delegation settings, select **Add people**, and then select the User2.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area



Microsoft

⏮ ⏭
⏮ ⏭

Answer:

Explanation:

Actions

From the Microsoft Teams admin center, select **Voice**, select **Phone numbers**, and then select the phone number of User1.

Instruct User1 to sign in to the Microsoft Teams client, establish a remote session to his computer, and then configure the delegation settings in the Teams client.

From Users in the Microsoft Teams admin center, open the settings of User2, and then select the **Voice** tab.

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

For User2, set Permission to **Make and receive calls**.

From the Call delegation settings, select **Add people**, and then select the User2.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

Answer Area

From Users in the Microsoft Teams admin center, open the settings of User1, and then select the **Voice** tab.

From the Call delegation settings, select **Add people**, and then select the User2.

For User2, set Permission to **Receive calls**, and then set Allow changing call settings to **Off**.

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Explanation:

Step 1: From Users in the Microsoft Teams admin center, open the settings of User1, and select the Voice tab.

You can use the Teams admin center to configure call forward and unanswered settings, group call pickup, and call delegation for your users.

To configure immediate call forward settings:

1. In the Teams admin center, go to Users > Manage users and select a user (User1).
2. On the user details page, go to the Voice tab.
3. Under Call answering rules, select Be immediately forwarded, and select the appropriate call forward type and destination (User2).

Step 2: From the Call delegation settings, select Add people, and then select the User2.

Step 3: For User2, set Permissions to Receive calls, and then set Allow changing call settings to Off.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/user-call-settings>

NEW QUESTION # 125

You have a Microsoft 365 E5 subscription that uses Microsoft Teams.

You configure a meeting template as shown in the following exhibit.

Security

Hide Show Lock Unlock

Option	Default value	Visibility	Lock status
Lobby Who can bypass the lobby?	Everyone in my organization and guests	Visible	Locked
People calling in by phone can bypass the lobby	Off	Hidden	Unlocked
Enable meeting end-to-end encryption	On	Visible	Locked
Enable watermark for screenshare	Off	Visible	Unlocked
Enable watermark for video	Off	Visible	Unlocked

Audio and video

Hide Show Lock Unlock

Option	Default value	Visibility	Lock status
Disable mic for attendees? When off, you can unmute individual attendees as needed.	On	Visible	Unlocked
Disable camera for attendees? Meeting attendees can turn on video.	On	Visible	Unlocked

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

Answer Area

[Answer choice] must wait in the lobby before being admitted to a meeting.

- Guests
- Meeting co-organizers
- Users from trusted organizations

[Answer choice] allowed to record meetings.

- Only meeting organizers are
- Everyone is
- No one is
- Only meeting organizers are

Answer:

Explanation:

Answer Area

[Answer choice] must wait in the lobby before being admitted to a meeting.

- Guests
- Meeting co-organizers
- Users from trusted organizations

[Answer choice] allowed to record meetings.

- Only meeting organizers are
- Everyone is
- No one is
- Only meeting organizers are

NEW QUESTION # 126

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel.

Does this meet the goal?

- A. No
- **B. Yes**

Answer: B

Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

Topic 2, Litware

Telephony Environment

The existing telecommunications system has several third-party IP-PBXes at the corporate and warehouse sites- Currently, the PBXes are linked through the corporate WAN and an inter-office dial plan is in place.

A unique PSTN direct inward dial (DID) is assigned to each user. The last five digits of each DID are used as an extension.

Litware piloted Microsoft Skype for Business Server Enterprise Voice, but has since decided to migrate directly to Teams Phone. During the pilot, a response group was created, and the response group is still in use. Agents in the response group use Skype for Business Server-certified handsets.

Locations

Litware has global retail stores and datacenters-

The telephony topology contains the following four types of sites:

Corporate sites

The corporate sites contain information workers who collaborate by using the Teams desktop client and SharePoint Online.

The reception desk at each corporate site has an analog intercom with an integrated door control. Each intercom connects to an existing PBX by using an FXS Analog Telephony Adapter (ATA).

SIP trunks are delivered directly to the site by using a resilient WAN that connects directly to the on-site PBX solution.

Warehouse sites

The warehouse sites are critical to the business. Users at these sites use either the Teams desktop client or the Teams mobile client. Each warehouse has a public announcement (PA) system that connects to the PBX by using a SIP ATA along with the sites' existing ISDN trunks.

Currently, users at the company's warehouse in Georgia can call the PA system by dialing 123456.

All calls to emergency services from the warehouses are played over the warehouses' PA system automatically.

WAN connectivity at the warehouses can be unreliable, so local PSTN connectivity is preferred as compared to centrally hosted connectivity.

Retail sites

Each retail site has only one or two desk phones and a specialized point of sale (POS) computer that cannot run the desktop or web versions of the Teams client-Users at the retail sites have the Teams app and an associated data plan installed on their mobile device. Currently, each retail site uses a managed SD-WAN appliance to connect to both the internet and the corporate WAN. The users report that in the event of an internet outage at the retail sites, they can use their mobile devices, which have strong reception.

Planned Changes

Litware plans to implement the following changes:

- * Maintain the existing emergency call PA integration.
- * Replace the existing IP-PBX solutions by using Teams Phone.
- * Consolidate all its PSTN trunks by using region-specific datacenters, wherever possible.

During the planned deployment of Teams Phone, Litware will open a new retail site in the United Kingdom that will have five users.

Litware does not have any existing telephony in the United Kingdom. Management at the new retail site wants to use Microsoft Teams Calling Plans for the users.

You are opening a new warehouse site in Melbourne. The new warehouse will connect to a phone carrier by using a Session Border Controller (SBC). Dialing rules are an area code of two digits beginning with a zero followed by a subscriber number of eight digits. For example, an E.164 number of +61370105550 will be translated to 03 7010 5550, and +61255505550 will be translated to 02 5550 5550.

Technical Requirements

Litware identifies the following technical requirements:

- Minimize the amount of voice traffic over the-WAN.
- Whenever possible, use natively supported Teams solutions.
- * Avoid replacing existing analog device adapters and SIP phones.
- * Assign a Microsoft 365 Phone System license to all the users listed in a CSV file.
- * Ensure that the retail sites can place and receive calls in the event of a WAN failure.
- * Assign a phone number of +61370105550 to a user named User1. User1 is located at a corporate site.
- * Ensure that the warehouse sites maintain calling in the event of an internet outage or Teams service failure.
- * Provide users at the United Kingdom retail site with phone numbers. The users must only be allowed to make in-country calls.
- * Replace the response group from the Skype for Business Server Voice Enterprise pilot with a call queue. The agents must be able to use their existing handset.

NEW QUESTION # 127

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You set the routing method for the call queue to Attendant routing.

Does this meet the goal?

- **A. No**
- B. Yes

Answer: A

Explanation:

call queue to Attendant routing does not meet the requirement. but configuring groups to channel does.

NEW QUESTION # 128

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