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Certinia PSA-Sysadmin Exam Syllabus Topics:

Topic	Details
Topic 1	Automated Jobs & Scheduled Maintenance: In this section, the focus is on how to schedule Jobs
Topic 2	Configuration Management: In this section, the topics covered include General Configuration & UX customization, Customize Page Layouts, configuring Task Time Entry Mode, and creating Report and Dashboard Folders.
Topic 3	User Management: This section covers Security, how to manage User Access by Assigning & Managing, Permission Controls, User Access by Assigning Permission Controls, Workspaces, how to assign Workspaces to New Users, and how to maintain workspaces to Reflect Personas within the organization.
Topic 4	- PSA Custom Settings, Configuration Groups, and Metadata: This section covers Lightning Components & Visualforce Pages, how to manage Lightning Pages, use Field Sets to Customize Lightning and - or Visualforce Pages, PSA Configuration Groups, Manage Configuration Groups, PSA Custom Settings, Review & Maintain Existing Custom Settings, and creating - importing Regions-Practices-Groups.
Topic 5	- Schedule - Review - Delete Scheduled Jobs According to Business Needs; Perform Routine Cleanup, Configuration in 'Actuals Configuration Group' and Set Mode for Calculation, and App Log Maintenance.

Real Certinia PSA-Sysadmin Exam Questions [2023]-Secret To Pass Exam In First Attempt

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Certinia PSA System Administrator 2023 Sample Questions (Q34-Q39):

NEW QUESTION # 34

An Administrator can find the majority of settings for PSA in which two of the following areas? (Choose two.)

- A. PSA Administration Page
- B. Configuration Groups
- C. Custom Settings

Answer: A,B

NEW QUESTION # 35

In your company, you are responsible for reviewing/maintaining Workspaces. You need to adjust the Default FinancialForce Navigation in the Service Delivery Workspace. You know you need to use the "Navigation Configuration Builder" screen, but you do not see this option available in the "App Launcher".

Which of the following is a possible reason?

- A. You need to have the "Configuration Builder Menu" setting set to "TRUE" on the Salesforce User setup screen
- B. You do not have the "FF Configuration Builder" Permission Set assigned
- C. You need to have "System Administrator" Permission Control record assigned

Answer: B

Explanation:

If you cannot see the "Navigation Configuration Builder" in the App Launcher, possible reasons include:

- * Missing Permission Set:
- * You must have the "FF Configuration Builder" permission set assigned to your user profile.
- * Without this, the Navigation Configuration Builder will not be accessible.
- * How to Assign the Permission Set:
- * Navigate to Setup > Users > Permission Sets.
- * Locate FF Configuration Builder and assign it to your user profile.
- * Other Possible Causes:
- * If permissions are correct but it's still missing, check user roles and profile to ensure proper access.
- * Ensure that the Configuration Builder feature is enabled in PSA settings.
- * PSA Sys Admin Essentials Student Guide

References:

NEW QUESTION # 36

What tools can you use to customize your workspaces?

- A. Navigation Configuration Builder, Lighting App Builder, PSA Administration Tool
- B. Navigation Configuration Builder Highlights Configuration Builder Lighting App Builder
- C. Navigation Configuration Builder, Lighting App Builder, Heroku App Builder

Answer: A

Explanation:

To customize your workspaces in Certinia PSA, you can use the following tools:

- * Navigation Configuration Builder:
 - * Allows you to configure the workspace navigation and define available links.
 - * Customizes the layout and sections of workspaces.
- * Lightning App Builder:
 - * Enables customization of Lightning pages, including adding/removing components.
 - * Used to adjust the UI and layout of the workspace.
- * PSA Administration Tool:
 - * Allows administrators to configure PSA-specific settings.
 - * Used for advanced PSA configurations and settings.

These tools help tailor workspaces to fit business needs by adding relevant data, reports, and quick access links.

* PSA Sys Admin Essentials Student Guide

References:

NEW QUESTION # 37

You have received a requirement to add the "Gantt" button to the Project page layout. Dynamic Forms are not in use. How would you configure this change?

- A. Go to Setup > Object Manager > Project > page layouts > open the assigned page layout > navigate to the "Mobile & Lightning Actions" menu > drag the "Gantt" button onto the page
- B. Go to Setup > Object Manager > Project > Lightning Record Pages > select the assigned lightning page > Edit the page > navigate to the "Buttons" component > drag the "Gantt" button onto the page
- C. Go to Setup > Custom Settings > Page Preferences > navigate to the "Display Buttons" setting > input "AH" to display all available buttons on the page

Answer: A

Explanation:

- * How to Add the "Gantt" Button
- * Step 1: Navigate to Setup in Salesforce.
- * Step 2: Go to Object Manager and select Project.
- * Step 3: Open Page Layouts and select the active page layout.
- * Step 4: Find the "Mobile & Lightning Actions" menu.
- * Step 5: Drag and drop the "Gantt" button onto the layout.
- * Step 6: Save and verify the changes in the Project record.
- * Why Not Other Options?
- * Option A: Custom Settings (Page Preferences) does not control button visibility.
- * Option B: Lightning Record Pages require Dynamic Forms, which are not in use in this scenario.
- * FF-PSA v15 Customer Overview.pdf, Page 6.

References:

NEW QUESTION # 38

On the Resource Request Lightning page, your team is requesting changes to the Filter panel on the right side of the page, and would like to know what configurations are possible.

Which two of the following configurations are available for the Filter panel? (Choose two.)

- A. Add or Remove the Start and End Date fields
- B. Add or Remove Region, Practice, and Group filters
- C. Add or Remove the Skills filters

Answer: A,B

Explanation:

The Resource Request Lightning page filter panel allows certain configurations, including:

- * Adding or Removing Start and End Date fields- Users can modify these fields to filter based on availability.
- * Adding or Removing Region, Practice, and Group filters- These filters enable resource selection based on organizational structure.
- * Option C (Adding or Removing Skills filters) is incorrect because Skills filters are not configurable within the Resource Request Lightning page filter panel; they are managed in a different PSA module.

Thus, the correct answers are A and B.

* PSA Sys Admin Essentials Student Guide Fall 20

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