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MSSC Certified Logistics Technician (CLT) 4.0 Sample Questions (Q20-Q25):

NEW QUESTION # 20

Federal DOT regulations pertain to transport of

- A. Truck
- B. Water
- C. HAZMAT
- D. Air

Answer: C

Explanation:

The U.S. Department of Transportation (DOT), through the Pipeline and Hazardous Materials Safety Administration (PHMSA), regulates the transportation of hazardous materials (HAZMAT) in commerce. CLT 4.0 emphasizes that all individuals involved in preparing, loading, transporting, or receiving hazardous goods must comply with DOT standards for classification, labeling, packaging, and documentation. These regulations ensure materials posing risks to health, safety, and property are properly contained and communicated throughout the supply chain. DOT's HMR (Hazardous Materials Regulations, 49 CFR Parts 171-180) set out training, packaging standards, and placarding systems used on all transport vehicles. While other agencies oversee workplace safety or environmental issues, DOT specifically governs transportation safety across all modes-truck, rail, air, and vessel.

NEW QUESTION # 21

Facilities that store HAZMATs must do all of the following EXCEPT

- A. notify OSHA of the storage locations
- B. use the proper PPE when handling
- C. clearly mark where HAZMATs are stored
- D. post a Safety Data Sheet (SDS) in the area

Answer: A

Explanation:

MSSC CLT states that storage areas for hazardous materials must be clearly labeled, have accessible SDS (or a binder nearby), and enforce use of proper PPE when handling. There is no requirement under OSHA or DOT to notify OSHA of the exact storage locations of nonbulk hazmat-such notification is not standard in CLT training. The facility must provide access to hazard communication and train employees, but not a specific "notify OSHA of storage." Reference:

NEW QUESTION # 22

Reverse logistics is done by a separate department in the warehouse/distribution center because

- A. it requires specialized knowledge of the products
- B. it typically involves physical inspection of the product
- C. it is only cross-docked work
- D. it requires specialized storage

Answer: B

Explanation:

Reverse logistics refers to handling products returned from customers for reasons such as damage, warranty, recall, or recycling. CLT "Product Receiving and Returns" competencies note that this process is often managed in a separate area or department because it requires detailed inspection, sorting, and disposition of goods. Unlike outbound operations, reverse logistics deals with variable product conditions and must determine whether items can be restocked, repaired, or disposed of. It involves additional documentation and often quality-control assessments. The CLT stresses physical inspection to prevent contamination of good stock and maintain accurate inventory status. By segregating returns, facilities can efficiently process reusable materials while maintaining order integrity and compliance with company policies.

NEW QUESTION # 23

Documentation is an important part of shipping operations. Which of the following documents includes the pick ticket so items can be checked off as they are packaged?

- A. Bill of Lading
- **B. Shipping Order**
- C. Shipping Manifest
- D. Dispatch List

Answer: B

Explanation:

The Shipping Order consolidates customer order details, picking lists, and packaging instructions to verify that all items are included in a shipment. According to CLT 4.0, this document supports the packaging stage by allowing workers to cross-check items against the pick ticket, ensuring order completeness and accuracy. It is often generated by the Warehouse Management System (WMS) and accompanies the shipment until final documentation (manifest and bill of lading) is produced. Using the shipping order improves packing accuracy, prevents shortages, and maintains customer satisfaction. While manifests and bills of lading summarize loads for transportation, the shipping order is used internally for packaging and verification before final loading.

NEW QUESTION # 24

Which of the following measures of transportation quality provides information about a carrier's history of delivering damaged products?

- A. distance between accidents
- **B. claims-free shipment percentage**
- C. on-time arrival percentage
- D. on-time departure percentage

Answer: B

Explanation:

CLT covers carrier performance metrics. Claims-free shipment percentage reflects the proportion of shipments handled without damage claims filed-i.e., damage incidents. This metric directly measures the reliability and care of handling. On-time arrival/departure measure timeliness, and "distance between accidents" relates more to safety records than damage frequency.

Reference:

NEW QUESTION # 25

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