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1. Alana has set up a new incoming mail handler to create issues or add a comment to an existing

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ATLASSIAN Jira Cloud Administrator Sample Questions (Q59-Q64):

NEW QUESTION # 59

You are using a bulk move operation to migrate issues in a company-managed project from one issue type to another. Identify the two elements that might need to change. (Choose two.)

- A. Statuses
- B. Priorities
- C. Required fields
- D. Labels
- E. Resolutions

Answer: A,C

Explanation:

When using a bulk move operation to migrate issues between issue types within a company-managed project, certain elements may need to change due to differences in configurations (e.g., workflows, field configurations) associated with the source and target issue types. The two elements that might need to change are statuses (Option A) and required fields (Option C).

* Explanation of the Correct Answers:

* Statuses (Option A):

* Each issue type in a company-managed project can be associated with a different workflow via the project's workflow scheme. If the source and target issue types use different workflows, the statuses available in the target workflow may differ from those in the source workflow. During a bulk move, you must map the current status of each issue to a valid status in the target workflow, as the issue's status might not exist in the new workflow.

* Exact Extract from Documentation:

Move issues in Jira Cloud

When moving issues to a different issue type in a company-managed project, you may need to map statuses if the source and target issue types use different workflows.

To move issues:

* Select issues and choose Bulk change > Move issues.

* Choose the target issue type.

* Map statuses from the source workflow to the target workflow if they differ. Note:

Status mapping is required when workflows have different statuses. (Source:

Atlassian Support Documentation, "Move issues in Jira Cloud")

* Why This Fits: If the target issue type's workflow has different statuses, the issues' statuses must be mapped during the move, making statuses a potential element that needs to change.

* Required fields (Option C):

* Different issue types can be associated with different field configuration schemes, which define whether fields are required, optional, or hidden. If the target issue type requires fields that were not required for the source issue type (e.g., a custom field or system field like Due Date), you must provide values for these required fields during the bulk move operation.

* Exact Extract from Documentation:

Bulk move issues

When moving issues to a different issue type, you may need to update fields if the target issue type's field configuration requires fields that were not required for the source issue type.

During the move:

* The bulk move wizard prompts you to provide values for any newly required fields.

* Ensure all required fields have valid values to complete the move. Note: Field configurations are defined in Settings > Issues > Field configurations. (Source:

Atlassian Support Documentation, "Move issues in Jira Cloud")

* Why This Fits: Required fields may differ between issue types due to field configuration schemes, and the bulk move operation will prompt for values if the target issue type has additional required fields, making required fields a potential element that needs to change.

* Why Other Options Are Incorrect:

* Priorities (Option B):

* The priority field is not typically tied to issue type-specific configurations (e.g., workflows or field configurations). Priorities are managed globally (Settings > Issues > Priorities) and are generally consistent across issue types unless restricted by a custom field configuration or workflow property, which is rare. A bulk move does not require changing priorities unless explicitly prompted by a field configuration, which is covered by required fields (Option C).

* Extract from Documentation:

Priorities are global and not issue type-specific. They are only updated during a move if required by the target issue type's field configuration.

(Source: Atlassian Support Documentation, "Manage priorities in Jira Cloud")

* Resolutions (Option D):

* The resolution field is set or cleared based on workflow transitions (e.g., resolving or reopening an issue). Moving issues between issue types within the same project does not inherently require changing the resolution, as it is tied to the issue's status and workflow, not the issue type itself. Any status mapping (covered by Option A) handles resolution indirectly.

* Extract from Documentation:

Resolution is managed by workflow transitions, not issue type changes. Moving issues does not typically require updating resolution unless a specific transition is involved.

(Source: Atlassian Support Documentation, "Configure advanced work item workflows")

* Labels (Option E):

* The labels field is a standard field that is not issue type-specific and does not typically require changes during a move unless it is a required field in the target issue type's field configuration (covered by Option C). Labels are preserved during a move unless explicitly modified.

* Extract from Documentation:

Fields like labels are preserved during a move unless the target issue type's field configuration requires a new value.

(Source: Atlassian Support Documentation, "Move issues in Jira Cloud")

* Additional Notes:

* The bulk move operation is performed via Issues > Search for issues > Bulk change > Move issues, requiring the Move Issues permission.

* The need to change statuses and required fields depends on the differences in workflows and field configurations between the source and target issue types.

* If the issue types share the same workflow and field configuration, no changes may be needed, but the question asks for elements that might need to change.

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Atlassian Support Documentation: Move issues in Jira Cloud

Atlassian Support Documentation: Configure advanced work item workflows

Atlassian Support Documentation: Manage priorities in Jira Cloud

NEW QUESTION # 60

Boris is reviewing his assigned issues. He wants to move them from the backlog into a planned sprint so he can work on them. Which two permissions does he need? (Choose two.)

- A. Move Issues
- B. Schedule Issues
- C. Edit Issues
- D. Work On Issues
- E. Assignable User
- F. Manage Sprints

Answer: B,C

Explanation:

To move issues from the backlog to a planned sprint in a Jira Software Cloud project, Boris needs permissions to modify the issue's sprint field and edit the issue itself. The two permissions required are Schedule Issues (Option B) and Edit Issues (Option D).

* Explanation of the Correct Answers:

* Schedule Issues (Option B):

* The Schedule Issues permission allows a user to add issues to a sprint, remove issues from a sprint, or move issues between sprints. This permission is necessary to move issues from the backlog (which is not part of a sprint) into a planned sprint.

* Exact Extract from Documentation:

Schedule Issues permission

The Schedule Issues permission allows users to:

* Add issues to a sprint.

* Remove issues from a sprint.

* Move issues between sprints or to the backlog. This permission is required to manage the sprint field in issues, such as moving an issue from the backlog to a planned sprint. Note: This permission is granted via the project's permission scheme. (Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Why This Fits: Moving an issue to a planned sprint involves updating the Sprint field, which requires the Schedule Issues permission.

* Edit Issues (Option D):

* The Edit Issues permission allows a user to modify issue fields, including the Sprint field.

Without this permission, Boris cannot edit the issue to set its sprint, even if he has the Schedule Issues permission.

* Exact Extract from Documentation:

Edit Issues permission

The Edit Issues permission allows users to modify issue fields, such as Summary, Description, or Sprint. This permission is required to update an issue's details, including moving it to a sprint if combined with the Schedule Issues permission.

Note: This permission is granted via the project's permission scheme.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Why This Fits: Editing the Sprint field to move an issue into a planned sprint requires the Edit Issues permission, as it involves modifying the issue's metadata.

* Why Other Options Are Incorrect:

* Work On Issues (Option A):

* The Work On Issues permission allows users to log work on issues (e.g., record time spent). It is not related to moving issues to a sprint or editing issue fields.

* Extract from Documentation:

Work On Issues permission

Allows users to log work on issues using the time tracking feature. This does not include editing issue fields or managing sprints.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Move Issues (Option C):

* The Move Issues permission allows users to move issues between projects or change their issue type within the same project.

Moving an issue to a sprint does not involve changing its project or issue type, so this permission is not required.

* Extract from Documentation:

Move Issues permission

Allows users to move issues to a different project or change their issue type. This is not required for moving issues to a sprint within the same project.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Manage Sprints (Option E):

* The Manage Sprints permission allows users to create, start, complete, or delete sprints.

While this permission is necessary for managing the sprint itself, it is not required to move issues into a planned sprint, as Boris is not creating or modifying the sprint.

* Extract from Documentation:

Manage Sprints permission

Allows users to create, start, complete, or delete sprints. Moving issues to an existing sprint requires the Schedule Issues and Edit Issues permissions, not Manage Sprints.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Assignable User (Option F):

* The Assignable User permission allows a user to be assigned to issues (i.e., set as the Assignee). It does not affect the ability to move issues to a sprint.

* Extract from Documentation:

Assignable User permission

Allows users to be set as the assignee of an issue. This does not include editing other fields like the Sprint field.

(Source: Atlassian Support Documentation, "Manage permissions in Jira Cloud")

* Additional Notes:

* Boris likely already has the Browse Projects permission, as he can review his assigned issues. The Schedule Issues and Edit Issues permissions are specifically required for the action of moving issues to a sprint.

* These permissions are granted via the project's permission scheme, which can be checked in Project settings > Permissions.

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Atlassian Support Documentation: Manage permissions in Jira Cloud

Atlassian Support Documentation: Manage sprints in company-managed projects

NEW QUESTION # 61

You are the site and organization admin of a Jira Software and Confluence instance.

You are the only administrator and you don't have any Trusted users.

Users currently cannot send invitations to anyone. You need to control the number of licenses used.

Therefore, you want to either invite individual users or approve individual user requests.

Which site access setting will meet this requirement? (Choose one)

- A. Enable existing users to send invitations to anyone

- B. Approve any domain
- **C. Don't approve any domain**
- D. Approve your organization domain only
- E. Enable Jira Software and Confluence invite links

Answer: C

NEW QUESTION # 62

One of your teams is maintaining and updating an application that has grown into three distinct modules.

The modules are on different release cycles. The team is struggling to track the versions of the modules, because they have similar numbering schemes.

Which action would you recommend?

- A. Split the modules into separate components.
- **B. Create a new Version field for each module.**
- C. Define an issue type for each module.
- D. Split the project into several projects, one for each module.

Answer: B

Explanation:

Reference: <https://jira.atlassian.com/browse/JRACLOUD-3501?>

[page=com.atlassian.jira.plugin.system.issuetabpanels%3Acomment-tabpanel&showAll=true](https://jira.atlassian.com/browse/JRACLOUD-3501?)

NEW QUESTION # 63

You inherited a mature Jira instance with hundreds of projects and associated schemes. You are trying to optimize the administration of the instance.

You need to create a new project and determine which schemes to apply.

Select the two best approaches. (Choose two.)

- A. Use one of the project templates other than Jira Default Schemes.
- B. Attempt to generalize existing schemes with project roles and share those.
- **C. Use the Scheme Helper admin tool to see which combinations of schemes are compatible.**
- **D. Evaluate existing shared schemes based on common project category or other criteria.**
- E. Create a project using the Jira Default Schemes and then create new schemes to avoid sharing conflicts.
- F. Create a custom project template that uses the most common shared schemes.

Answer: C,D

NEW QUESTION # 64

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