

# New ITIL-4-Foundation Test Guide, Valid Dumps ITIL-4-Foundation Files



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Are you worried about insufficient time to prepare the exam? Do you have a scientific learning plan? Maybe you have set a series of to-do list, but it's hard to put into practice for there are always unexpected changes during the ITIL-4-Foundation exam. Here we recommend our ITIL-4-Foundation test prep to you. With innovative science and technology, our study materials have grown into a powerful and favorable product that brings great benefits to all customers. We are committed to designing a kind of scientific study material to balance your business and study schedule. With our ITIL-4-Foundation Exam Guide, all your learning process includes 20-30 hours. As long as you spare one or two hours a day to study with our latest ITIL-4-Foundation quiz prep, we assure that you will have a good command of the relevant knowledge before taking the exam. What you need to do is to follow the ITIL-4-Foundation exam guide system at the pace you prefer as well as keep learning step by step.

To prepare for the ITIL 4 Foundation Certification Exam, individuals must have a basic understanding of ITSM concepts and practices. ITIL-4-Foundation Exam covers the key components of ITIL 4, including the service value system (SVS), the four dimensions of service management, the ITIL service value chain, and the guiding principles of ITIL 4. ITIL-4-Foundation exam consists of 40 multiple-choice questions and is typically completed within 60 minutes.

ITIL 4 Foundation certification exam is an essential certification for individuals who want to establish a career in IT service management. ITIL 4 Foundation Exam certification provides comprehensive knowledge of IT service management frameworks and best practices that can be applied in the real world. ITIL 4 Foundation Exam certification is globally recognized and demonstrates the candidate's knowledge and skills in IT service management. The ITIL 4 Foundation certification is suitable for IT professionals, business professionals, and individuals who are responsible for delivering and supporting IT services.

ITIL 4 Foundation Certification Exam is a globally recognized certification exam that is designed to validate the skills and knowledge of individuals in the IT service management domain. ITIL stands for Information Technology Infrastructure Library, which is a set of best practices for IT service management that is used by organizations worldwide to improve their IT service delivery and management processes. ITIL 4 Foundation Certification Exam is the first step towards understanding the ITIL 4 framework and is essential for individuals who wish to pursue a career in IT service management.

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## ITIL 4 Foundation Exam Sample Questions (Q200-Q205):

## NEW QUESTION # 200

What is a definition of a problem?

- A. A cause, or potential cause, of one or more incidents
- B. An unplanned interruption to a service, or reduction in the quality of a service
- C. An incident for which a full resolution is not yet available
- D. Any change of state that has significance for the management of a configuration item (CI)

**Answer: A**

Explanation:

Reference: <https://www.bmc.com/blogs/itil-problem-management/>

## NEW QUESTION # 201

Which value chain activity is concerned with the availability of service components?

- A. Plan
- B. Obtain/build
- C. Deliver and support
- D. Design and transition

**Answer: B**

Explanation:

Explanation

The Obtain/Build activity is responsible for ensuring that all service components are available when and where needed, and that they meet the agreed specifications.

<https://www.beyond20.com/blog/what-is-the-itil-4-service-value-chain/#:~:text=The%20Obtain%2FBuild%20activity>

## NEW QUESTION # 202

Which statement about the 'four Ps' of service design is CORRECT?

- A. Products refers to producers and metrics
- B. People refers to technology and tools
- C. Partners refers to suppliers and vendors
- D. Processes refers to skill and training

**Answer: C**

Explanation:

Explanation

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## NEW QUESTION # 203

Which of the following can be used to access service desks?

- A. Text and social media messaging
- B. Phone calls
- C. All of the above
- D. Email

**Answer: C**

## NEW QUESTION # 204

What can a change schedule be used for?

- A. Tracking and managing improvement ideas from identification through to final action

- B. Providing information about deployed changes to help manage incidents and problems.
- C. Speeding up the planning and authorization of emergency changes
- D. Providing a way to initiate normal changes

**Answer: B**

### Explanation:

The change schedule is used to help plan changes, assist in communication, avoid conflicts, and assign resources. It can also be used after changes have been deployed to provide information needed for incident management, problem management, and improvement planning.

<https://www.bmc.com/blogs/itil-change-enablement/#:text=The%20change%20schedule%20is%20used,problem>

## NEW QUESTION # 205

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