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Peoplecert ITIL-4-DITS (ITIL 4 Leader: Digital & IT Strategy) Exam is a certification exam designed to test the knowledge and skills of professionals in the field of digital and IT strategy. ITIL-4-DITS exam is based on the ITIL 4 framework, which is a widely recognized framework for delivering IT services. ITIL-4-DITS exam focuses on helping professionals develop their understanding of the ITIL 4 framework and how it can be applied in the context of digital and IT strategy. It covers various topics such as the principles of digital and IT strategy, the use of technology to enable business strategy, and the integration of digital and IT strategy with other business functions.

Peoplecert ITIL 4 Leader: Digital & IT Strategy Exam Sample Questions (Q58-Q63):

NEW QUESTION # 58

Which is NOT an essential consideration when developing a digital strategy?

- A. Understanding emerging technologies that could affect the organization
- B. Understanding the risks involved with digital opportunities
- C. Understanding how to identify potential opportunities
- D. Understanding which systems will form the digital technology programme

Answer: D

Explanation:

Understanding which systems will form the digital technology programme is not an essential consideration when developing a digital strategy. It is a more detailed and technical aspect that can be defined later in the implementation phase. The essential considerations when developing a digital strategy are more focused on understanding the organization's vision, goals, values, customers, markets, competitors, opportunities, risks, and capabilities. Reference: ITIL 4 Leader: Digital and IT Strategy, page 5-6

NEW QUESTION # 59

An organization is continually changing to maintain customer and market relevant. The changes adopting new technologies, expanding to new markets, and adjusting the service portfolio.

Which is the BEST approach to ensure that suppliers and partners support these changes?

- A. Organizational resilience
- B. Technology replacement modernization
- **C. Sourcing strategy**
- D. Uninterrupted delivery

Answer: C

Explanation:

A sourcing strategy is about deciding how to acquire and manage the resources and capabilities needed to deliver services, including suppliers and partners. An organization that is continually changing to maintain customer and market relevance needs a sourcing strategy that can support these changes by enabling flexibility, agility, innovation and collaboration with suppliers and partners.

Reference: ITIL 4 Leader: Digital and IT Strategy, page 75-76

NEW QUESTION # 60

An organization has identified three initiatives to support a digital transformation strategy:

1. Upgrading technology
2. Adopting new software development approaches
3. Changing the structure of teams and departments

The project management office has been tasked with Identifying and developing the business case(s) needed to review these initiatives. Which is the BEST approach to take when creating the business case(s)?

- A. Create one business case for the organizational change, and another for the remaining Initiatives
- **B. Create three different business cases providing justification for each Initiative**
- C. Create one business case for the technology upgrade, and another for the remaining Initiatives
- D. Create one single business case that provides justification for all three initiatives

Answer: B

NEW QUESTION # 61

An organization strategy requires them to continually maintain market relevance.

Which approach is the MOST relevant to achieve this objective?

- A. Employee 360
- B. PESTLE analysis
- C. Customer 360
- **D. Digital transformation**

Answer: D

Explanation:

Digital transformation is the most relevant approach to achieve the objective of continually maintaining market relevance. It is about using digital technology to create new or modify existing business processes, culture, and customer experiences to meet changing market needs and expectations. It also helps to create value, enhance competitiveness, and foster innovation. Reference: ITIL 4 Leader: Digital and IT Strategy, page 5

NEW QUESTION # 62

Which technique or framework can BEST help to identify a broad range of strategic risks?

- A. Portfolio optimization
- B. Customer analytics
- C. PESTLE
- D. OKR

Answer: C

NEW QUESTION # 63

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