

OmniStudio-Consultant Valid Test Answers, Valid OmniStudio-Consultant Test Camp



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Salesforce Certified OmniStudio Consultant Sample Questions (Q67-Q72):

NEW QUESTION # 67

A company needs a guided process for their internal support department that will provide the following functionality:

- * Allow the user to enter their employee id
- * Retrieve name, mobile phone, title, and email using the employee id
- * Display the user's details on a page
- * On another page, allow the user to enter case details, including subject, category, severity, and description Which three elements should the consultant recommend to meet these requirements using an OmniScript?

Choose 3 answers

- A. Calculation Action
- B. Steps
- C. DataRaptor Extract Action
- D. DataRaptor Post Action

- E. Messaging

Answer: B,C,D

Explanation:

Explanation

The three elements that the consultant should recommend to meet these requirements using an OmniScript are: Messaging, DataRaptor Post Action, and Steps. A Messaging element is an element that can display a text message with an icon and a color, such as blue for information or yellow for warning. The consultant can use a Messaging element to display the user's details on a page. A DataRaptor Post Action is an action that can write data to a Salesforce object or invoke a Salesforce API. The consultant can use a DataRaptor Post Action to save the case details to Salesforce. A Step element is an element that can group related fields and elements in an OmniScript, and display them in a page or a section. The consultant can use multiple Step elements to organize the OmniScript into logical steps, such as entering employee id, displaying user details, and entering case details.

NEW QUESTION # 68

A company uses calculation procedures to determine product pricing. Due to the company's pricing schedules, there is always more than one calculation procedure active at one time for a given date.

In this scenario, how will the calculation engine select which calculation procedure to run?

- A. Sequence
- B. Date modified
- **C. Priority**
- D. Date created

Answer: C

Explanation:

The calculation engine will select which calculation procedure to run based on Priority. Priority is a field on the calculation procedure object that determines the order in which calculation procedures are executed when there are multiple active ones for a given date.

The lower the priority number, the higher the precedence. Date modified, Sequence, and Date created are not factors that affect the calculation procedure selection logic.

NEW QUESTION # 69

A business needs a 360° view of their accounts, including a FlexCard to display all of the products sold to the account. The business identified 20 different data elements and 10 actions that users would need when view the product information. Once all of the elements are collected together on the FlexCard, it looks cluttered.

Which two FlexCard features should the consultant recommend to address this issue?

Choose 2 answers

- A. Use a condition to hide data unless specific criteria are met
- B. Use a table or chart to display data
- **C. Put specific fields in a collapsible block**
- **D. Use a flyout action to display additional information**

Answer: C,D

Explanation:

Explanation

The two FlexCard features that the consultant should recommend to address this issue are Flyout and Block elements. A Flyout is a pop-up window that can display additional information or actions for a FlexCard. The consultant can use a Flyout to show more details or options for each product without cluttering the main FlexCard. A Block element is a container that can group related fields and elements in a FlexCard. The consultant can use a Block element with the Collapse property enabled to allow the user to expand or collapse a section of the FlexCard, such as specific fields or actions

NEW QUESTION # 70

When designing OmniScripts, which three best practices should consultants recommend to increase user adoption?

Choose 3 answers

- A. Provide keystroke commands for data entry
- B. Provide user help text
- C. Replicate existing processes as-is
- D. Divide complex processes into sections
- E. Prefill data for users when possible

Answer: B,D,E

Explanation:

Explanation

When designing OmniScripts, the best practices that should be followed to increase user adoption are:

- * Prefill data for users when possible (This reduces user effort and improves data quality)
 - * Divide complex processes into sections (This makes the script more manageable and user-friendly)
 - * Provide user help text (This guides the user through the script and clarifies any doubts)
- The best practices that should not be followed to increase user adoption are:
- * Replicate existing processes as-is (This may not leverage the full potential of OmniStudio and may not address the pain points of the users)
 - * Provide keystroke commands for data entry (This may not be intuitive or accessible for all users and may require additional training)

NEW QUESTION # 71

A company implements an integration procedure that is invoked from an OmniScript. The integration procedure includes a recommend to improve performance and address users concerns Which feature should the consultant recommend to improve performance and address users concerns?

- A. Batch jobs
- B. Try Catch
- C. Conditions
- D. Chaining

Answer: D

NEW QUESTION # 72

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