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Oracle Utilities Customer to Meter and Customer Cloud Service 2025 Implementation Professional Sample Questions (Q26-Q31):

NEW QUESTION # 26

Asset types define the attributes for assets and components of a certain type, including a variety of other information. Which two pieces of information may be included on asset types not considered as a class of components?

- A. List of types of components that can be attached to assets of this type
- B. List of types of asset activities that can be created for assets of this type
- C. Whether or not assets of this type can have attached components
- D. List of specifications that can be attached to assets of this type
- E. List of location types where assets of this type can be located

Answer: A,C

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, asset types define the characteristics and attributes of assets (e.g., meters, transformers) and their components. The Oracle Utilities Customer to Meter Configuration Guide explains that asset types not considered as a class of components (i.e., primary assets rather than sub-components) can include:

Statement A: "List of types of components that can be attached to assets of this type." This is correct, as asset types specify which component types (e.g., registers, communication modules) can be attached to the asset.

Statement C: "Whether or not assets of this type can have attached components." This is also correct, as the asset type configuration indicates whether the asset can support attached components.

The other statements are incorrect:

Statement B: The list of location types is typically associated with service points or premises, not asset types.

Statement D: Specifications are defined separately and linked to assets, not listed directly in the asset type configuration.

Statement E: Asset activities are managed through activity types and are not a direct attribute of asset types.

Thus, the correct answers are A and C, as they accurately reflect the configuration options for asset types.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Asset Type Configuration
Oracle Utilities Customer to Meter Implementation Guide, Chapter: Asset Management

NEW QUESTION # 27

An implementation is starting an Advanced Meter Infrastructure (AMI) roll-out initiative and they plan to replace their legacy scalar TOU meters with smart meters. They want to continue to bill for the same TOU periods and they do not want to change the rate being used. Which three actions should an implementation take to support this requirement?

- A. Add a new usage calculation group with a TOU mapping usage calculation rule.
- B. Add a TOU mapping usage calculation rule to the existing usage calculation group.
- C. Add the TOU mapping usage rule to the Customer Rate Schedule extendable lookup for the rate.
- D. Set up the new or existing usage calculation group to be identified dynamically by plug-in logic configured on the usage subscription if not configured already.
- E. Add the new usage calculation group to the Customer Rate Schedule extendable lookup for the rate.
- F. Set up the new usage calculation group to be identified dynamically by plug-in logic configured on the usage subscription's type if not configured already.

Answer: A,B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, transitioning from legacy scalar Time-of-Use (TOU) meters to smart meters in an Advanced Meter Infrastructure (AMI) roll-out requires careful configuration to maintain existing TOU billing periods and rates. The Oracle Utilities Customer to Meter Configuration Guide outlines the steps to support this requirement, focusing on usage calculation groups and TOU mapping rules. The correct actions are:

Option A: Add a new usage calculation group with a TOU mapping usage calculation rule. This is correct, as a new usage calculation group may be needed to handle the data from smart meters, which often provide interval data rather than scalar readings. The TOU mapping usage calculation rule ensures that the smart meter data is mapped to the existing TOU periods (e.g., peak, off-peak) for billing consistency.

Option C: Set up the new or existing usage calculation group to be identified dynamically by plug-in logic configured on the usage subscription if not configured already. This is correct, as dynamic identification of the usage calculation group via plug-in logic on the usage subscription allows the system to select the appropriate group based on the meter type (e.g., smart meter vs. legacy). This ensures flexibility and compatibility with the new AMI infrastructure.

Option E: Add a TOU mapping usage calculation rule to the existing usage calculation group. This is also correct, as an alternative to creating a new group, the existing usage calculation group can be updated with a TOU mapping rule to process smart meter data while maintaining the same TOU periods, avoiding the need for extensive reconfiguration.

The Oracle Utilities Customer to Meter Implementation Guide explains that TOU mapping rules are critical for aligning meter data

with billing periods, especially during AMI transitions. Smart meters typically provide granular interval data, which must be aggregated and mapped to TOU periods using these rules to match the legacy billing structure.

The other options are incorrect:

Option B: Add the TOU mapping usage rule to the Customer Rate Schedule extendable lookup for the rate. This is incorrect, as TOU mapping rules are part of usage calculation groups, not rate schedules, which focus on billing calculations.

Option D: Set up the new usage calculation group to be identified dynamically by plug-in logic configured on the usage subscription's type if not configured already. This is incorrect, as plug-in logic for dynamic group identification is typically configured on the usage subscription, not the subscription type.

Option F: Add the new usage calculation group to the Customer Rate Schedule extendable lookup for the rate. This is incorrect, as usage calculation groups are linked to usage subscriptions, not rate schedules.

Practical Example: A utility replacing scalar TOU meters with smart meters wants to maintain peak (7 AM-7 PM) and off-peak (7 PM-7 AM) billing periods. They create a new usage calculation group with a TOU mapping rule to aggregate smart meter interval data into these periods (Option A). Alternatively, they update the existing group with a TOU mapping rule (Option E). Plug-in logic on the usage subscription dynamically selects the appropriate group based on whether the meter is smart or legacy (Option C). This ensures billing continuity without changing the rate.

The Oracle Utilities Customer to Meter User Guide highlights that these configurations enable seamless AMI transitions, allowing utilities to leverage smart meter capabilities while preserving existing billing structures.

Reference:

Oracle Utilities Customer to Meter Configuration Guide, Section: Usage Calculation Groups and TOU Mapping
Oracle Utilities Customer to Meter Implementation Guide, Chapter: AMI Implementation and Rate Configuration
Oracle Utilities Customer to Meter User Guide, Section: Managing Usage Calculations

NEW QUESTION # 28

A customer is regularly billed for consumption charges. What must exist before a customer's usage can be calculated for billing purposes?

- **A. Usage Subscription**
- B. Usage Subscription Quantity
- C. Usage Calculation Request
- D. Usage Transaction
- E. Usage Request

Answer: A

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, calculating a customer's usage for billing purposes requires a framework to process meter readings or other measurement data into service quantities (bill determinants).

The Oracle Utilities Customer to Meter Billing Guide explicitly states that a Usage Subscription must exist before a customer's usage can be calculated. The Usage Subscription is a record that links a service agreement to a Usage Calculation Group, which defines the rules for calculating usage based on measurement data.

The Usage Subscription serves as the bridge between the service agreement (which defines the billing terms) and the usage calculation process, ensuring that the system knows which calculations to apply and how to process the resulting quantities for billing. For example, a Usage Subscription for an electric service agreement might specify a Usage Calculation Group that calculates kWh consumption based on meter readings, which is then used to generate bill segments.

The Oracle Utilities Customer to Meter Configuration Guide further explains that the Usage Subscription is a prerequisite for initiating usage calculations, as it provides the context and configuration needed to process measurement data accurately. Without a Usage Subscription, the system cannot determine how to calculate usage or associate it with the correct service agreement for billing. The other options are incorrect:

Option A: Usage Calculation Request is not a standard term in the system; it may be confused with Usage Request.

Option B: Usage Request initiates a specific usage calculation but is created after the Usage Subscription is established.

Option C: Usage Subscription Quantity is not a defined entity; it may refer to the output of usage calculations but is not a prerequisite.

Option E: Usage Transaction is the result of the usage calculation process, not a prerequisite for it.

Practical Example: A residential customer has an electric service agreement. A Usage Subscription is created, linking the agreement to a Usage Calculation Group that processes scalar meter readings into kWh consumption. When a meter reading is received, a Usage Request triggers the calculation, but the Usage Subscription ensures the correct rules are applied, resulting in a Usage Transaction that feeds into the billing process.

The Oracle Utilities Customer to Meter User Guide emphasizes that Usage Subscriptions are foundational for automated billing, enabling utilities to process large volumes of usage data efficiently and accurately.

Reference:

NEW QUESTION # 29

A bill can be completed when every bill segment on a bill is error-free. Which two statements are correct regarding a completed bill?

- A. Only the latest completed bill may be reopened (provided specific conditions are satisfied).
- **B. Bill segments can only be canceled or rebilled if a completed bill has been reopened.**
- C. A Bill Route Type on a bill routing record can be changed if the completed bill's details have not been downloaded/extracted.
- **D. The number of completed bills that may be reopened is configurable (provided specific conditions are satisfied for each bill).**
- E. A single bill routing record contains the list of all persons who are to receive a copy of the completed bill.

Answer: B,D

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, a bill is considered completed when all associated bill segments are error-free and the bill is finalized for distribution. The Oracle Utilities Customer to Meter Billing Guide provides the following insights:

Statement B: "The number of completed bills that may be reopened is configurable (provided specific conditions are satisfied for each bill)." This is correct. The system allows configuration of how many completed bills can be reopened, subject to specific conditions such as the bill not being extracted or downloaded for external processing. This flexibility is defined in the system's configuration settings.

Statement C: "Bill segments can only be canceled or rebilled if a completed bill has been reopened." This is also correct. According to the documentation, a completed bill must be reopened before any modifications, such as canceling or rebilling bill segments, can be performed. This ensures proper audit trails and financial integrity.

The other statements are incorrect:

Statement A: The Bill Route Type on a bill routing record cannot be changed after a bill is completed, even if the details have not been downloaded/extracted, as this would disrupt the finalized billing process.

Statement D: The system does not restrict reopening to only the latest completed bill; multiple bills can be reopened if conditions are met, as noted in Statement B.

Statement E: A bill routing record does not contain a list of all persons receiving a copy; instead, it defines how the bill is routed to specific recipients, and multiple records may exist for different recipients.

Thus, the correct answers are B and C, as they align with the system's billing processes.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Bill Completion and Reopening Oracle Utilities Customer to Meter Implementation Guide, Chapter: Billing Processes

NEW QUESTION # 30

An issue is detected in a frozen bill segment prior to a bill being completed and sent out. If the frozen bill segment is then cancelled and rebilled, which two statements are correct after the bill has been completed?

- A. The bill will include both the original bill segment that was cancelled and the new bill segment details for the customer to see.
- **B. The bill will only include the newly created bill segment details for the customer to see and the cancelled bill segment details will be suppressed from all subsequent bills.**
- C. The bill will only include the newly created bill segment details for the customer to see and the cancelled bill segment details will be included in the following bill.
- D. Both the originating and cancellation financial transactions are swept onto the same bill and the Show on Bill switches on the financial transactions will be selected.
- **E. Both the originating and cancellation financial transactions are swept onto the same bill and the Show on Bill switches on the financial transactions will be deselected.**

Answer: B,E

Explanation:

Comprehensive and Detailed Explanation From Exact Extract:

In Oracle Utilities Customer to Meter, when a frozen bill segment is cancelled and rebilled due to an issue, the system handles the financial transactions and bill presentation as follows:

Statement A: "Both the originating and cancellation financial transactions are swept onto the same bill and the Show on Bill switches on the financial transactions will be deselected." This is correct.

According to the Oracle Utilities Customer to Meter Billing Guide, when a bill segment is cancelled, both the original (originating) and cancellation financial transactions are included in the bill, but their

"Show on Bill" switches are deselected to prevent them from appearing as line items on the customer's bill, ensuring clarity.

Statement C: "The bill will only include the newly created bill segment details for the customer to see and the cancelled bill segment details will be suppressed from all subsequent bills." This is also correct.

The documentation specifies that after cancellation, only the new (rebilled) bill segment is visible to the customer, and the cancelled bill segment is suppressed to avoid confusion.

The other statements are incorrect:

Statement B: Including both the original and new bill segments for the customer to see would create confusion and is not standard practice in the system.

Statement D: The cancelled bill segment details are not included in the following bill; they are suppressed entirely after cancellation.

Statement E: The "Show on Bill" switches are deselected, not selected, to ensure the cancelled transactions do not appear on the bill. Thus, the correct answers are A and C, as they accurately reflect the system's handling of cancelled and rebilled segments.

Reference:

Oracle Utilities Customer to Meter Billing Guide, Section: Bill Segment Cancellation and Rebilling Oracle Utilities Customer to Meter Implementation Guide, Chapter: Billing Processes

NEW QUESTION # 31

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